



EXHIBIT CC 31

STATEMENT & ANNEXURES

OF

**ANTON LOURENS
JANSEN VAN VUUREN**



**JUDICIAL COMMISSION OF INQUIRY INTO ALLEGATIONS OF STATE CAPTURE,
CORRUPTION AND FRAUD IN THE PUBLIC SECTOR INCLUDING ORGANS OF STATE**

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**IN THE COMMISSION OF INQUIRY INTO ALLEGATIONS OF STATE
CAPTURE, CORRUPTION AND FRAUD IN THE PUBLIC SECTOR
INCLUDING ORGANS OF STATE ("THE COMMISSION")**

STATEMENT

I, the undersigned,

ANTON LOURENS JANSEN VAN VUUREN

hereby state as follows:

1. I am an adult male South African citizen.
2. The content of this statement is true and correct and falls within my own personal knowledge, unless the contrary clearly appears from the context or is otherwise stated.
3. I have been approached by investigators associated with the Commission of Inquiry into Allegations of State Capture, Fraud and Corruption in the Public Sector and certain Organs of State ("the Commission") and have been requested to provide a statement which details my dealings with the South African Broadcasting Corporation ("SABC"), the Department of Communications ("DoC"), and what has become known as the Broadcasting Digital Migration ("BDM") project.
4. I have agreed to provide this statement as well as evidence to the Commission freely and voluntarily.



MY BACKGROUND AND PROFESSIONAL EXPERIENCE

5. I matriculated in 1979 and started my career as teller in the SA Post Office in December 1979. I move through the ranks and was promoted as Senior Manager in 1997. I served in various positions in the SA Post Office as Senior Manager and is currently deployed in the SA Post Office's Project Management Office in the Strategy Department.
6. Through the years, I build up extensive experience and expertise in the following functional areas in the SA Post Office:
 - Contract Management
 - Product Management
 - Regional Management
 - Operational Management
 - Project Management
 - Business solutions for new innovations & services
 - Implementation of new innovations
7. I have been appointed as the SA Post Office Project Manager for the BDM Project in November 2014. My role in the BDM Project is ensure the successful execution of the SA Post Office's role as Distribution Partner in accordance with the DTTMOA signed-off with USAASA for the rendering of the service.

BDM DISTRIBUTION PROCESS

8. SAPO has been appointed as Distribution Partner for the BDM Project through the MOU signed-off by the Department of Communications (DOC), South African Post Office (SAPO) South African Broadcasting Corporation (SABC) and the Universal Access Agency of South Africa (USAASA) on



31 July 2012 (See **Annexure A** for copy of signed-of MOU). SAPO's role as distribution partner for the BDM Project are reflected on **slide 7** of the presentation.

9. SAPO designed and developed a DTT System to effectively manage the Distribution function of the Broadcasting Digital Migration (BDM) project. The high level SAPO DTT System Design to accommodate the logistics, registration, issuing and Installation voucher redemption and payment process are reflected on **slide 9** of the attached presentation.
10. The SAPO inventory management process and logistics for the ordering, delivery and distribution of the delivered STB stock to the SAPO branches are reflected on **slide 10** of the presentation for detail.
11. SAPO has set-up a total of 14 Warehouses nationally to accommodate the bulk warehousing of the 1 405 073 Set Top box (STB) equipment purchased by USAASA. A total of 271k DTH satellite dish sets are currently warehoused in bulk at Ellies Industries on behalf of SAPO. See **Annexure B** for the total current STB stock warehoused at SAPO warehouse level as at 31 July 2019.
12. The SAPO Distribution process for the following functions are reflected in detail on **slide 11** of the presentation:


Step 1 Customer registration process (See **Annexure C** for STB application form and **Annexure D** for Customer Registration receipt)



- Step 2 – 4** Delivery of the ordered registered STB kits from the assigned warehouse to the assigned SAPO branches.
- Step 5** SMS notification to the Customer for the collection of the registered STB kit
- Step 6** STB collection by Customer or via the assigned Installer bulk issue process (See **Annexure E** for example of the customer issue receipt and **Annexure F** for example of Proof of delivery of STB equipment in bulk to the assigned Installer)
- Step 7** SMS notification to the assigned Installer to contact the customer to arrange for the assigned installation
- Step 8** The verification and redemption of the completed Installation Voucher and payment to the assigned Installer (See **Annexure G** for example of Installation Voucher form and **Annexure H** for example of Installation voucher receipt).
- Step 9** The exchange process of STB equipment
- Step 10** The return of the un-installed STB kits by the assigned Installers for re-issue to new customers.

CHALLENGES NOTED

- 13. **Slides 39 to 48** in the attached presentation has reference.
- 14. The following **Program challenges** currently impacts directly on SAPO service delivery performance with the BDM project (See **slides 40 to 44** for **detail on impact and resolutions**):
 - Item 1** Slow registration uptake due to limited marketing & awareness caused by funding shortage
 - Item 2** Non-activation of STB Issue phase in the 2 remaining Provinces (Gauteng and Western Cape Provinces) due to limited available stock.

- Item 3** Increase in customer enquiries/complaints due to registered DTH STB stock shortages and Broadcasting content (MUX1 vs. MUX2).
 - Item 4** Delay with the appointment of local installers.
 - Item 5** Lack of management of installers on the ground.
 - Item 6** Lack of quality checks of installations on the ground.
 - Item 7** STB kits installed at wrong addresses.
 - Item 8** Outstanding installations
 - Item 9** Incorrect/incomplete text files (Serial number files)
 - Item 10** DTH STB kit stock shortages (Increase in transport cost).
 - Item 11** Incomplete/ Faulty STB equipment
 - Item 12** Completion of incorrect affidavits by households (No functional TV's due to no electricity)
 - Item 13** Registration of more than one member of the same household
 - Item 14** Fraudulent completion of STB Installation voucher forms (No installations done)
 - Item 15** Extended bulk warehousing increasing unfunded costs to the project.
 - Item 16** Delay with the approval of the DTT Voucher model
 - Item 17** Lack of sufficient STB equipment for warrantee period
 - Item 18** Damaged/Incomplete un-installed STB kits returned by the assigned
15. The following **SAPO challenges** were experienced, which impacted on the rollout (See **slide 45** for detail on impact and resolutions):
- Item 1** Insufficient capacity at SAPO branches
 - Item 2** Insufficient stationary at SAPO branches
 - Item 3** STB stock reconciliation challenges on SAPO Warehouse and branch level
- 

Item 4 Planned revenue budget shortfalls for SAPO, negatively impacting cash flows

SUMMARY OF SAPO INVESTIGATIONS

16. **Slide 46** in the attached presentation has reference.
17. A total of **12 incidents** occurred whereby a total of **85 STB items (0.003%)** to the total value **R50.8k** has been reported as **lost/damaged** during the period **March 2016 to July 2019**. The following is a breakdown of the type of incidents that occurred:

Item no	Type of loss/damage	Number of incidents	Number of items lost/damaged	Financial impact
1	Break-ins at branches	5 (42%)	36	R24,783
2	Break-ins at warehouse	2 (17%)	16	R2,843
3	Loss at branch	1 (8%)	1	R442
4	Loss at SAPO warehouse	1 (8%)	2	R1,376
5	Fire at branch	1 (8%)	20	R17,319
6	Loss in transit	2 (17%)	10	R4,122
Total		12	85	R50,885

18. See **slide 46** for detail status per above incident reported.
19. All the above incidents has been investigated and the applicable Business Units has been requested to action the implementation of the recommendations made in the Security and Investigations report to tighten controls in order to prevent a re-occurrence . See **Annexure I** for the SAPO Security and Investigation reports completed per reported incident.

AUDITOR GENERAL REPORTS

20. **Slides 49 to 58** in the attached presentation has reference.
21. The following AG DTT inventory audit findings pertaining to SAPO's sphere of activities that was reported in USAASA's USAF report for the 2018/19 FY, was reported by USAASA to SAPO on 10, 26 and 29 July 2019, respectively (See **Annexures J, K and L** for detail):
- 21.1 Opening balance of inventory is overstated due to duplicate serial numbers. Impact: R99 251. See **Annexures M and N** for SAPO's response on the matter.
- 21.2 Inventory listing as per serialised inventory listing, inventory at branches and the inventory returned at Jet Park was agreed to the balance of inventory as disclosed in the annual financial statements and differences were noted: Impact R39 079 624. Although AG's and USAASA's final method and calculation utilised to calculate the stated financial impact must still be evaluated on the receipt of the AG's final report, SAPO informed USAASA on 5 July 2019 that the reflected shortfall of 55 684 units calculated by USAASA at that time can be mainly attributed to the following two reasons (See **Annexure O** for detail):
- 21.2.1 The STB stock still in transit to the assigned branches at some of the warehouses.
- 21.2.2 The processing of incorrect STB stock text files received from some of the



Suppliers into SAPO's SAP system. This matter can only be fixed once all the SAPO DTT warehouses becomes fully operational in order to re-scan all the remaining STB stock items on warehouse level into SAP via a separate exercise. SAPO has recently obtained approval for the appointment of additional resources on warehouse level to complete the exercise in the current financial year.

- 21.3 Duplicate serial numbers on inventory redeemed: Impact R737 418. See **Annexures M and N** for SAPO's response on the matter.
- 21.4 Difference between inventory counted on SAPO warehouse and branch level and inventory as per SAP system: Impact R 2 885 591. SAPO's updated variance explanation report on DTT warehouse and branch findings was submitted to USAASA on 26 July 2019 (See **Annexures P and Q** for detail). USAASA's updated management response to AG's finding on differences between the inventory count and SAP balances was received from USAASA on 29 July 2019 for further response on the remaining differences on DTT warehouse level. All the reported branch variances have been cleared. See **Annexure L** for detail. SAPO's remaining variance explanations on warehouse level that was submitted to USAASA on 30 July 2019 missed the cut-off date for submission to the AG and was excluded from the final AG report.
22. The AG's final DTT inventory related audit findings on the above per AG final report at 31 July 2019 is currently awaited from the USAASA.



BDM ROLLOUT STATUS REPORT

23. **Slides 12 to 38** in the attached presentation has reference.
24. A total **2 416 078 (85.9%)** of the **2 810 146 STB equipment items** purchased by USAASA has been delivered to the assigned SAPO warehouses (14) as at 31 July 2019 (See **slide 22** for breakdown per Supplier as at 31 July 2019).
25. The balance of the remaining purchased STB equipment still to be delivered is **59 572 (11.9%)** DTT STB's by Leratadima and **326 031 (80.4%)** DTH STB's by BUA. The delivery of the remaining outstanding STB stock is currently in progress. Based on the current delivery trend, the delivery of the remaining stock should be completed at the latest by 31 March 2020.
26. A total of 271 293 DTH Satellite Dish stock (30 500 m² in packaged format) is currently warehoused in bulk (un-packaged format) at Ellies on behalf of SAPO. As additional warehouse space becomes available, call-off orders are placed for the delivery of the DTH satellite dish stock in packaged format to SAPO's assigned warehouses. Due to the expiry of the Installers contracts appointed by USAASA, no movement took place over the last 8 months.
27. The STB registration phase commenced in the SKA area on 1 October 2015 has been activated in all the Provinces (See **slide 13** for registration starting dates per Province).



28. A total of **1 061 341** [DTT **789 260 (74%)** and DTH **272 081 (26%)**] qualifying needy households has been registered nationally **up to 31 July 2019** (See **slide 15** for breakdown per Province as at 31 July 2019).
29. A total of **789 260 (84.7%)** households of the delivered **931 788 DTT STB kits** has been registered to date. The balance still to be registered is **142 528 (15.3%)**.
30. A total of **272 081 (67%)** of the **405 073** purchased **DTH STB kits** has been registered to date. The balance still to be registered is **132 992 (33%)**.
31. A total of **1 061 341** (21% of 5m & 23% of 4.7m) needy households has been successfully registered nationally as at 31 July 2019 (See **slide 14** for breakdown per Province as at 31 July 2019).
32. A total of **18 637 (1.7%)** of the needy households registered as at 31 July 2019 did not meet the qualification criteria mainly due to the following:
- 32.1 Foreign ID's
 - 32.2 No proof of ID
 - 32.3 No proof of income
 - 32.4 No proof of address
 - 32.5 Income exceeds the limit
33. The STB issue phase commenced in the SKA area in the Northern Cape on **17 December 2015** and has to date been activated in 7 of the 9



Provinces. The Provinces still to be activated is the Gauteng and Western Cape Provinces (See **slide 15** for breakdown per Province as at 31 July 2019).

34. A total of **549 344 STB`s (517 056 DTT STB`s and 32 288 DTH STB`s)** has been issued up to **31 July 2019** (See **slide 15** for breakdown per Province).
35. The balance of the registered STB kits still to be issued is **511 997 (48%)** as at 31 July 2019. See **slide 15** for breakdown per STB type per Province as at 31 July 2019.
36. The total number of STB kits on hand at SAPO (Warehouse and branch level) is **456 937** as at 31 July 2019. See **slide 22** for detail.
37. A total of **549 344 (52% of registrations)** installations has been allocated to the assigned USAASA installers and a total of **511 368 (93%)** of the assigned installations has been redeemed for pay-out as at 31 July 2019.
38. A total amount of **R297 339 552** has been paid out to Installers as at 31 July 2019. The last payment date to the installers requested by USAASA was **21 June 2019**. See **slides 16 to 21** for the detailed breakdowns on the Installation allocations and payments per Province and per Installation Company as at 31 July 2019.
39. A total of **37 941 (7%)** of the 549 337 registered STB kits issued has not be redeemed as at 31 July 2019. See **slide 47** for detailed breakdown and



summary on the total number of un-redeemed Installation vouchers per Installation Company as at 31 July 2019.

40. A total of **23 032 STB equipment items** has been returned by the assigned Installers to SAPO's Jet Park warehouse as at 31 July 2019 (See **slide 48** for summarised detail on the total number of un-installed STB equipment returned per Installation Company). Assuming that the 23 032 items represents 11 516 STB kits in total, then the total unredeemed STB installation vouchers should stand on **26 425** as at 31 July 2019.
41. USAASA's instructions on the way forward with the following on the 23 032 un-installed STB items returned to date by the assigned Installers, are currently awaited:
 - 41.1 The un-sealed broken/incomplete un-installed STB equipment items received.
 - 41.2 The re-packaging of the un-broken/complete STB items received.
 - 41.3 The un-installed returned STB kits to be taken back into the system for the re-issuing thereof to new applicants.
42. A total of **4, 549 (0.83%)** STB kits of the 549 344 STB kits issued to date has been exchanged as at 31 July 2019. See **slide 38** for detailed breakdown on the reasons and quantities for the exchanges.

WAY FORWARD



43. The outcome of the BDM Project meeting held on Ministerial level in Pretoria on 15 May 2019 on the recommended way forward on the rollout in the 2019/20 FY, were as follows:

43.1 Mainly due to funding challenges, the following main activities will be actioned with the BDM rollout in in the **2019/20 Financial Year**:

43.1.1 The completion of the registration process for the remaining 3.7 million Households. This includes the upfront registration of the 3.3 million households for the envisaged DTT Voucher campaign. Process to be fast tracked via the DOC's **DTT Volunteer Registration campaign**. The campaign has commenced in a phased-in manner in the following Provinces to date:

43.1.1.1 The Eastern Cape Province

43.1.1.2 The Free State Province

43.1.1.3 Northern Cape Province

43.1.2 The appointment of the required number of localized Installers. The latest target date agreed to was to commence with the deployment of the local Installers in the Free State Province as 1st priority from 1 September 2019.

43.1.3 The issuing of all the remaining STB kits purchased by USAASA (855.7k STB kits). The critical succesfactor in this regard will be the fast tracking of the deployment of the local Installers by USAASA nationally. See **slide 59** for the rollout sequence planned by the DOC.

43.1.4 The completion of the development of the DTT Voucher solution by 31



March 2020. The DOC's official notification to SAPO in this regard is currently awaited.

NB: SAPO's 2019/20 rollout plan has been aligned with the above

OTHER

44. From SAPO's side we remain fully committed to ensure the successful completion of the rollout of the BDM project from a distribution perspective as soon as circumstances permit, which are in the national interest of the Country.

44.1 To achieve the DOC's objectives with the BDM rollout, we are in the process to ensure SAPO's full operational readiness in line with the following over the short and medium term:

44.1.1 The phased-in rollout of the DOC's DTT Volunteer Registration Campaign nationally.

44.1.2 The phased-in deployment of the local Installers nationally by USAASA.

45. This is all I wish to state and accordingly reserve my rights to provide further documents to the Commission as and when they may become available or come into my possession and insofar as they may be relevant to the investigation.



Dated and signed at Pretoria on this the 2nd of
September 2019.



ANTON JANSEN VAN VUUREN

PRESENTATION



**SAPO BDM PRESENTATION TO THE
ZONDO COMMISSION DATED
2 September 2019**

Contents

- Background
- SAPO End-to-end BDM process
- Progress report on BDM rollout (stats of units purchased, distributed, installed, returns, project completion stats at the various regions)
- Challenges (incl. theft, corruption, return stock, etc.) &
- Summary of investigations
- USAASA AG reports and exceptions on DTT Inventory
- Way forward for 2019/20.

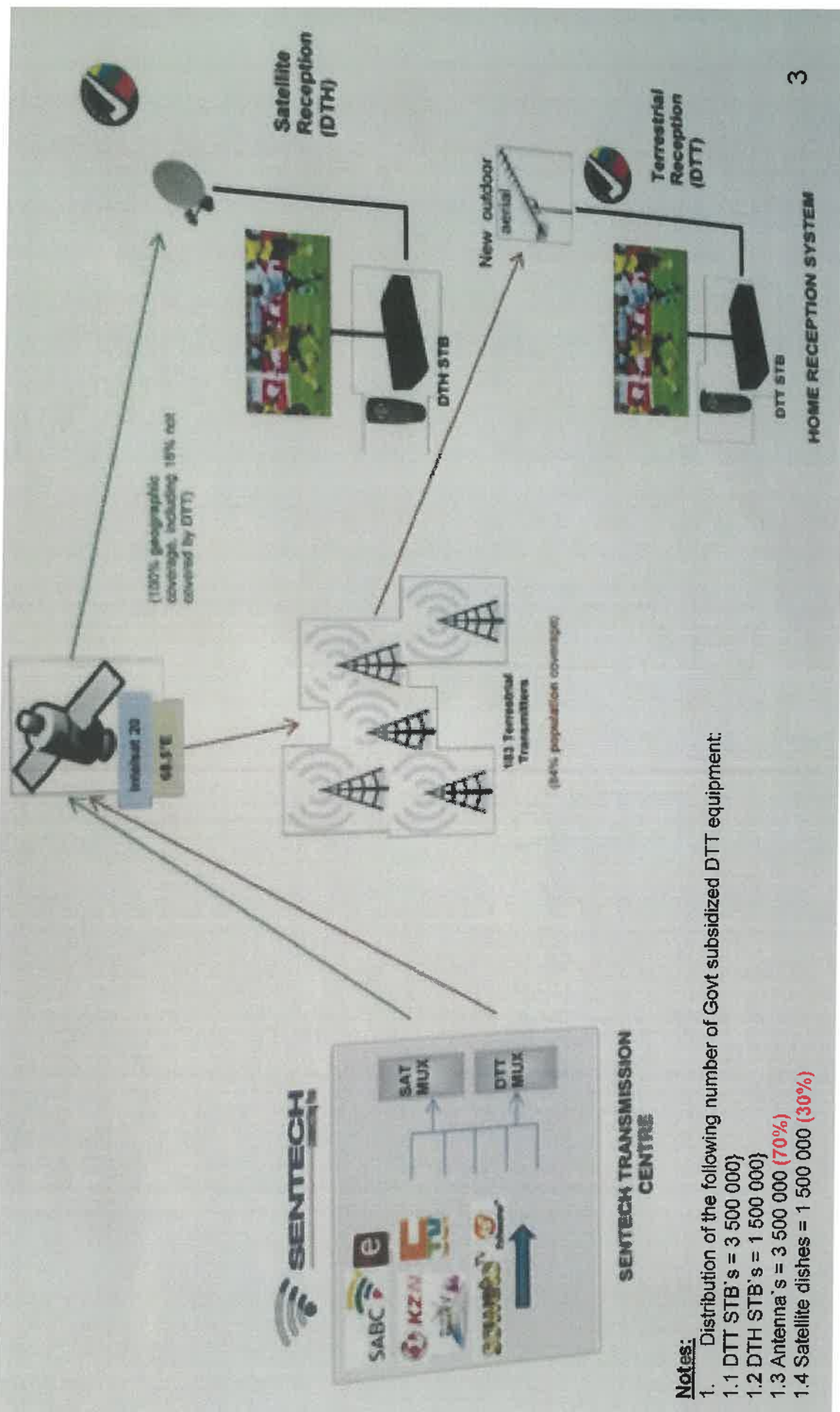


Background

Background



Broadcast signal distribution process



Notes:

1. Distribution of the following number of Govt subsidized DTT equipment:
 - 1.1 DTT STB's = 3 500 000}
 - 1.2 DTH STB's = 1 500 000}
 - 1.3 Antenna's = 3 500 000 **(70%)**
 - 1.4 Satellite dishes = 1 500 000 **(30%)**

Background, continue



- As part of the Broadcasting Digital Migration (“BDM”) Programme, the Universal Service Access Agency (USAASA) is required to manage the disbursement of set-top boxes (**STB`s** and/or decoders) Subsidies to needy TV-owning households. To ensure that these subsidies are adequately distributed, USAASA needs to put in place infrastructure, systems and processes to manage the subsidy distribution process.
 - The project aims to identify and develop various enabling infrastructure, processes and systems that will be used for the eventual roll-out of the subsidized **STB`s** to the needy households.
 - Due to SAPO`s large infrastructure throughout South Africa and that most of the system components implemented for similar previous exercises were successfully used by a number of large companies for the application, distribution and delivery of their respective products, SAPO has been appointed by the Department of Communications (DOC) and USAASA to assist with the distribution, delivery and installation process of the **STB`s** to get the signal to the needy households.
 - The MOU to assist the Government with the rendering of the subsidized Set-Top Box service was signed in conjunction with the DOC, USAASA and the SABC on **31 July 2012**.
 - The DTT MOA for the rendering of the STB Distribution function was signed-off on **13 June 2016**. The DTT MOA expired on **31 March 2018** and has been extended to **31 March 2021**.
-











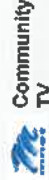

Background, continue

- The initial minimum planned rollout per period was – **3 Years** [Stock distribution **145k** STB's per month (**5 800** per day)]
- The live DTT pilot phase commenced in the SKA area on **1 October 2015**.
- The DOC's revised BDM Delivery Plan was approved by Cabinet on 11 October 2018 and briefly entails the following as far as SAPO's sphere of activities are concerned:
 - The completion of the registration and distribution of the **1 405 073** STB kits purchased by USAASA by SAPO via the original delivery plan.
 - The registration and distribution of the **remaining 3.3 million** needy households via a Voucher model. SAPO to design and implement voucher model.
- The latest completion date targeted by the DOC for the completion of the rollout is **June 2021**. The following updated rollout plan sequence was presented to the Minister on 17 April 2019:

Background, continue



Stakeholders & scope of work

STAKEHOLDER & RESPONSIBILITY		SCOPE OF WORK
<input type="checkbox"/> Department of Communications (DoC) <input type="checkbox"/> Independent Communications Authority of South Africa (ICASA) 		<input type="checkbox"/> Review of the BDM Policy <input type="checkbox"/> Development of the regulatory framework
		<input type="checkbox"/> Development of Free-to-air (FTA) DTT and DTH standards
		<input type="checkbox"/> Establishment of the DTT Transmission Network & Digital to Digital migration <input type="checkbox"/> Radio Frequency Spectrum harmonization with neighboring countries
<input type="checkbox"/> Sentech 		<input type="checkbox"/> Procurement of DTT STBs and receiving antennae
<input type="checkbox"/> DoC 		<input type="checkbox"/> Public awareness campaigns
<input type="checkbox"/> Universal Service Access Agency of South Africa (USAASA) 		<input type="checkbox"/> Logistics and distribution of DTT and DTH devices
<input type="checkbox"/> DoC 		<input type="checkbox"/> Viewer migration
<input type="checkbox"/> South African Post Office (SAPO) 		<input type="checkbox"/> Switch off of analogue transmitters
<input type="checkbox"/> Television Broadcasters 		
<input type="checkbox"/> Sentech/DoC 		

Background, continue



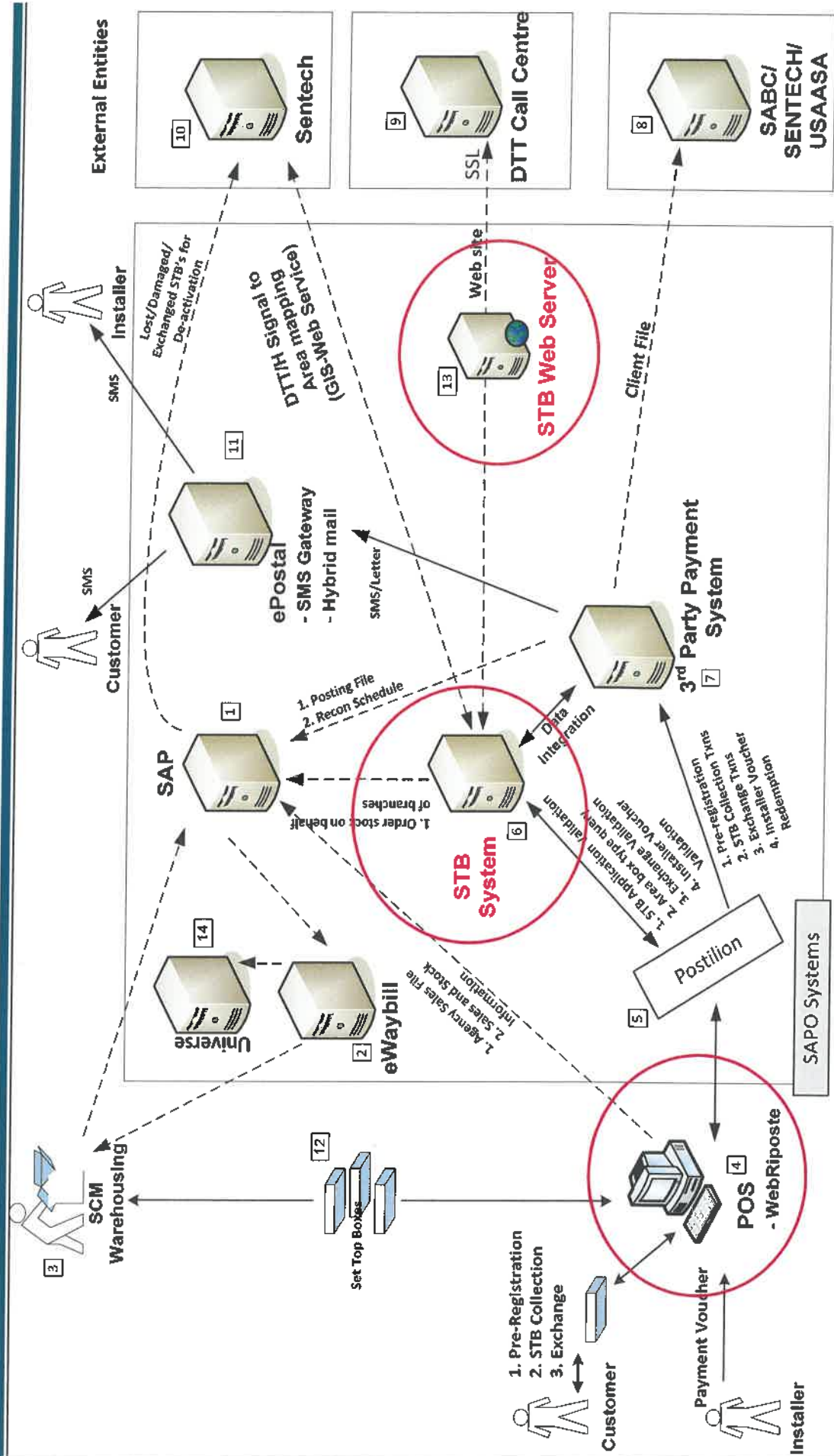
SAPO's role as distribution partner

1. The display and distribution of Set-Top Box marketing material at SAPO online outlets
2. Process applications for the subsidized Set-Top Boxes (STB's) during the phased-in registration phase
3. The ordering, warehousing and distribution of STB equipment to SAPO outlets
4. Process delivery of STB equipment in sequential distribution number order directly to qualifying Applicants and or via bulk issue process via assigned Installers
5. Issue of Installation voucher to qualifying applicant and notification to assigned Installers to arrange for installation
6. Verification of Installation vouchers and processing of Installation payouts to Installers
7. The exchange/replacement of faulty/incomplete/incorrect Set-Top Box equipment (Reverse distribution process)
8. The acceptance of the return of un-installed STB kits from the assigned installers and the re-issue thereof to new applicants
9. The insurance of STB kits up to installation level.

NB: The above excludes SAPO's envisaged role in the BDM Voucher model

SAPO end to end BDM Distribution process

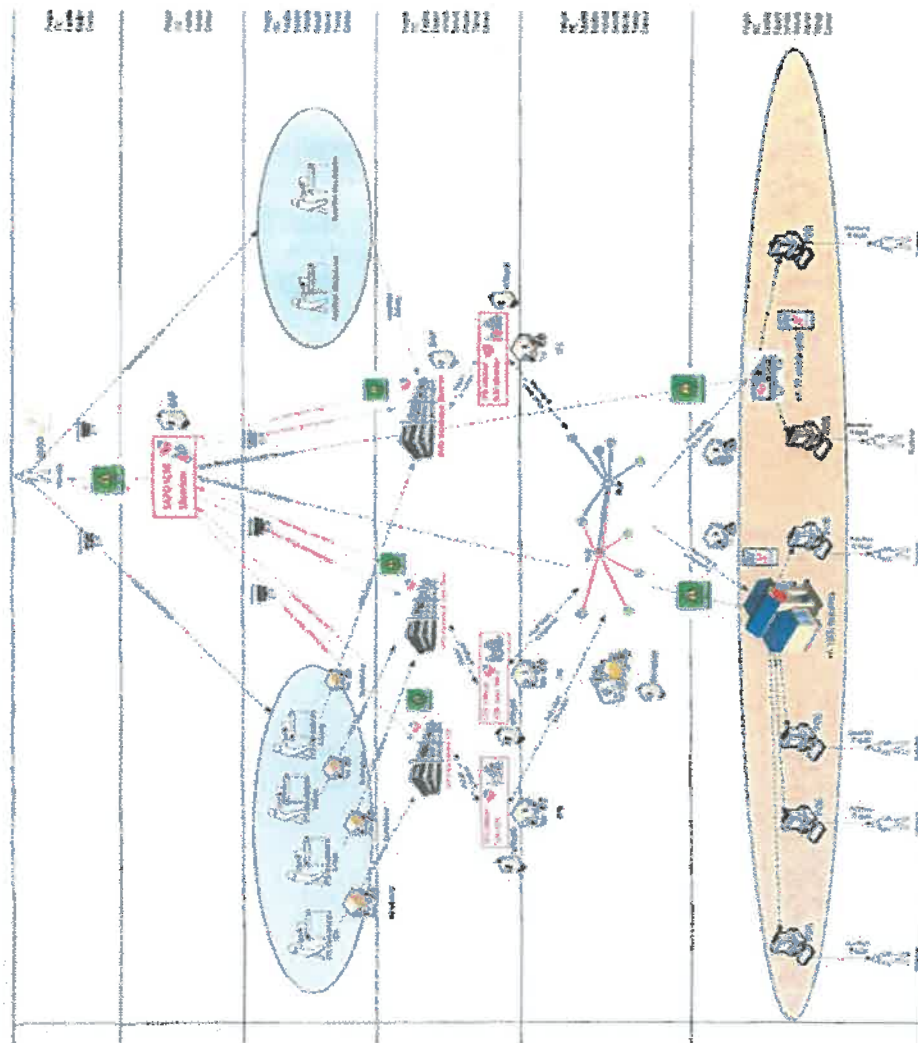
SAPO DTT System Design



SAPO DTT Inventory management & Logistics

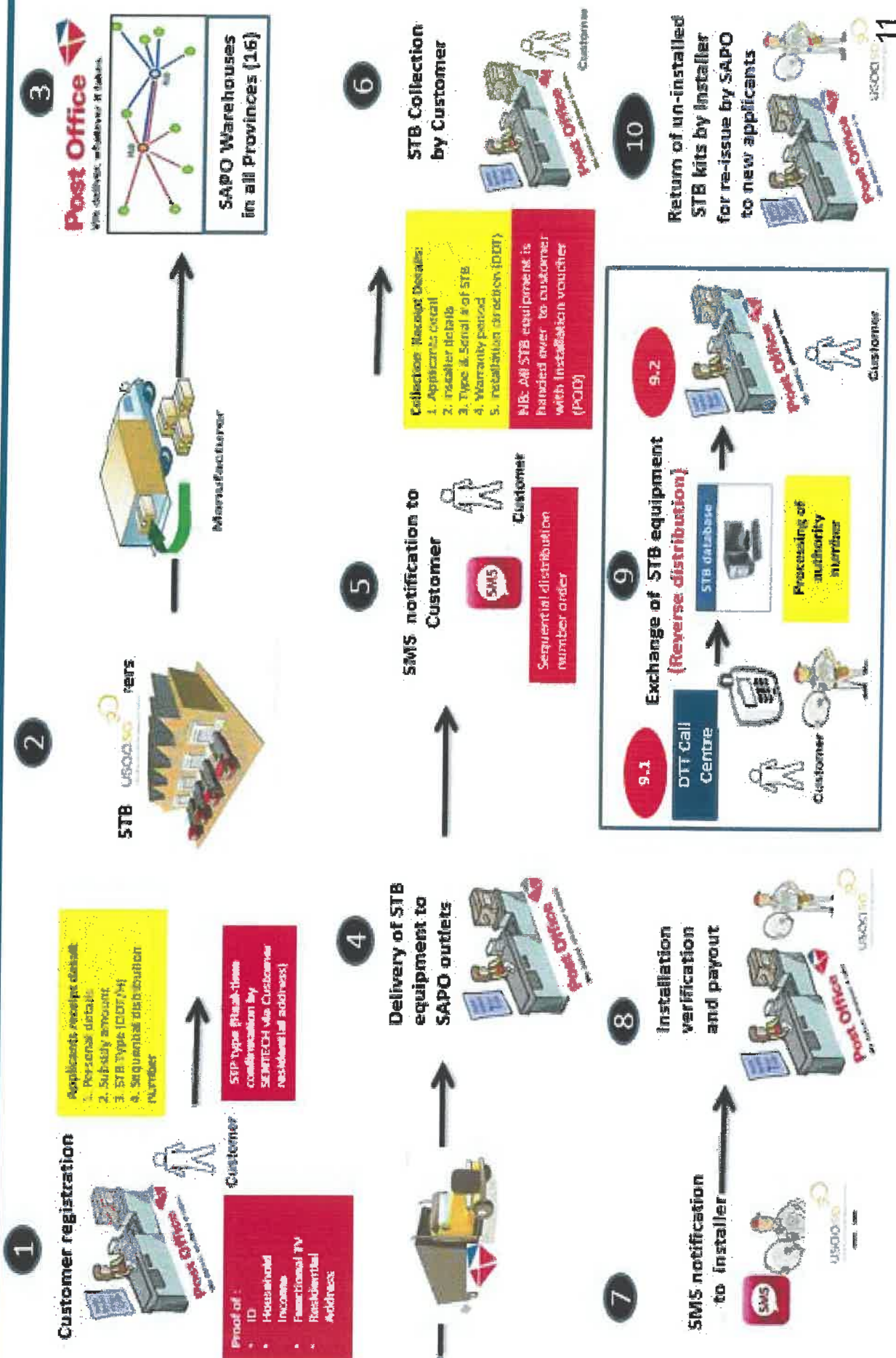


SAPO DTT Inventory management & Logistics
The delivery, whatever it takes



- Set-up of 14 SAPO DTT warehouses nationally (Presence in all 9 Provinces)
- SAPO created 4 Product codes (DTT STB, DTH STB, DTT Antenna & DTH satellite dish)
- SAPO create PO for STB equipment & submit to USAASA
- Supplier submit text file (serial number file) electronically to SAPO for upload on SAP
- STB Supplier's deliver STB equipment to assigned SAPO DTT Warehouse
- SAPO verify delivered stock and sent copy of POD to USAASA
- Branch orders are processed centrally on System
- SAPO execute delivery of ordered STB equipment from DTT warehouse to assigned branch
- SAPO reverse logistics to Silverton warehouse
- Bulk issuing of registered STB equipment via Installers

SAPO Distribution process

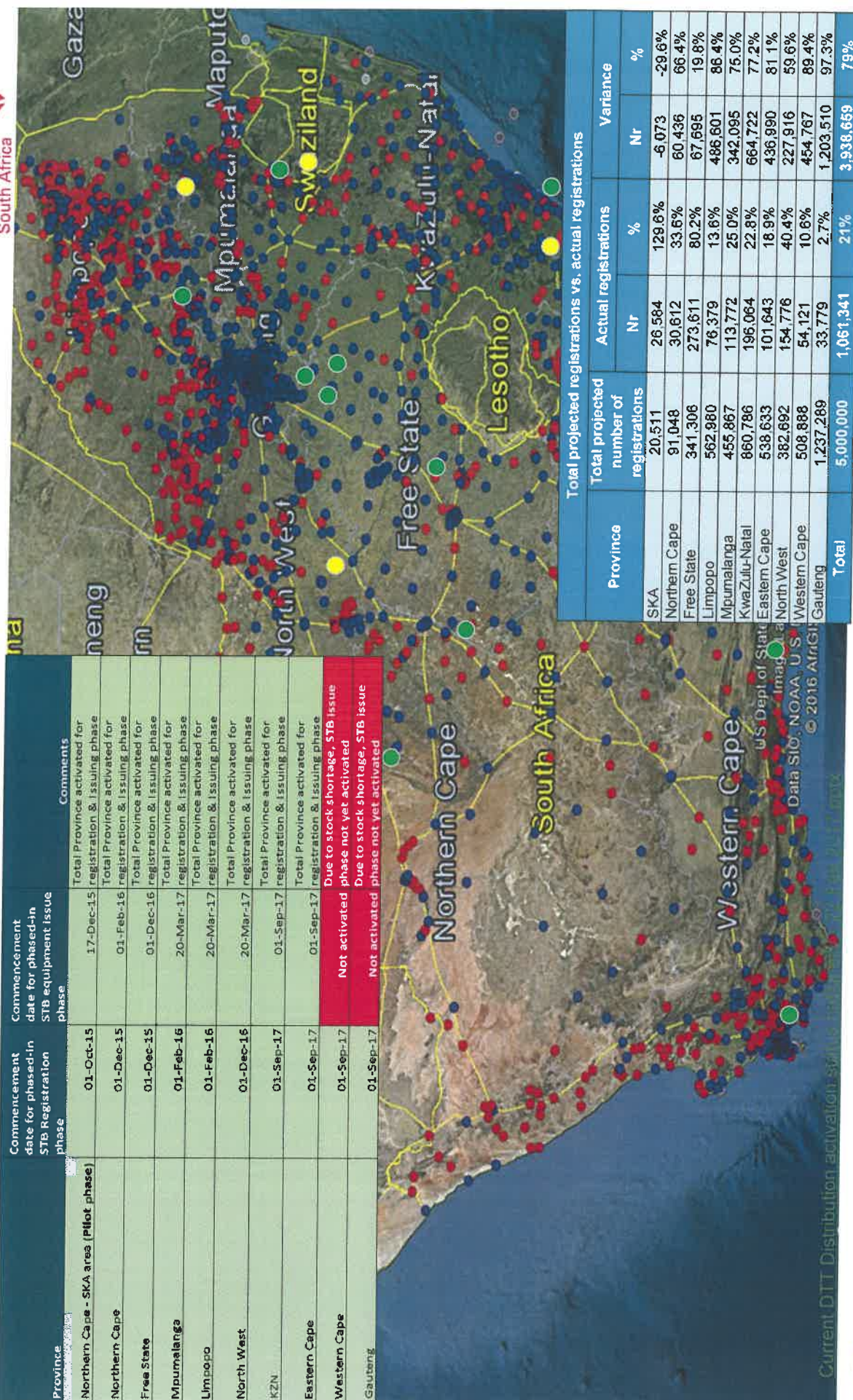


Progress report on BDM rollout (stats of units purchased, distributed, installed, returns, project completion stats at the various regions)

SAPO STB Distribution activation status



Province	Commencement date for phased-in STB Registration phase	Commencement date for phased-in STB equipment issue phase	Comments
Northern Cape - SKA area (Pilot phase)	01-Oct-15	17-Dec-15	Total Province activated for registration & issuing phase
Northern Cape	01-Dec-15	01-Feb-16	Total Province activated for registration & issuing phase
Free State	01-Dec-15	01-Dec-16	Total Province activated for registration & issuing phase
Mpumalanga	01-Feb-16	20-Mar-17	Total Province activated for registration & issuing phase
Limpopo	01-Feb-16	20-Mar-17	Total Province activated for registration & issuing phase
North West	01-Dec-16	20-Mar-17	Total Province activated for registration & issuing phase
KZN	01-Sep-17	01-Sep-17	Total Province activated for registration & issuing phase
Eastern Cape	01-Sep-17	01-Sep-17	Total Province activated for registration & issuing phase
Western Cape	01-Sep-17	01-Sep-17	Due to stock shortage, STB issue phase not yet activated
Gauteng	01-Sep-17	01-Sep-17	Due to stock shortage, STB issue phase not yet activated



Province	Total projected number of registrations	Actual registrations vs. actual registrations		Variance	
		Nr	%	Nr	%
SKA	20,511	28,584	129.8%	-6,073	-29.6%
Northern Cape	91,048	30,612	33.6%	60,436	66.4%
Free State	341,308	273,611	80.2%	67,695	19.8%
Limpopo	562,980	76,379	13.6%	486,601	86.4%
Mpumalanga	455,867	113,772	25.0%	342,095	75.0%
KwaZulu-Natal	860,786	196,064	22.8%	664,722	77.2%
Eastern Cape	538,633	101,643	18.9%	436,990	81.1%
North West	382,892	154,776	40.4%	227,916	59.6%
Western Cape	508,888	54,121	10.6%	454,767	89.4%
Gauteng	1,237,289	33,779	2.7%	1,203,510	97.3%
Total	5,000,000	1,061,341	21%	3,938,659	79%

● Post Offices (1 482)

● Agencies (696)

● SAPO DTT warehouses (14)

13

Summary national registrations vs. STB issues



Summary of total qualified registrations nationally (9 Activated Provinces)									
Province	Number of Branches	Total projected households	Total registrations to date	Total STB's issues to date	Total number of installations allocated	Total number of installations completed	Percentage registrations completed	Percentage STB issues completed	Percentage installations completed
1 Northern Cape	63	111,559	57,196	45,888	45,888	44,044	51%	80%	96%
2 Free State	122	341,306	273,611	199,759	199,759	192,447	80%	73%	96%
3 Limpopo	142	562,980	76,379	35,775	35,775	32,443	14%	47%	91%
4 Mpumalanga	110	455,867	113,772	59,484	59,484	54,599	25%	52%	92%
5 KwaZulu-Natal	237	860,786	196,064	85,334	85,334	77,638	23%	44%	91%
6 Eastern Cape	196	538,633	101,643	32,120	32,120	25,227	19%	32%	79%
7 North West	119	382,692	154,776	90,979	90,979	84,965	40%	59%	93%
8 Western Cape	173	508,888	54,121	0	0	0	11%	0%	0%
9 Gauteng	320	1,237,289	33,779	5	5	5	3%	0%	100%
Total	1,482	5,000,000	1,061,341	549,344	549,344	511,368	21%	52%	93%

Notes:

1. The **STB registration phase** for the Borderline areas in the Eastern Cape, KZN & North West Provinces commenced on **1 Dec 2016**.
2. The soft launch of the STB registration phase has been activated in the remaining Provinces [KZN (Total Province), Eastern Cape (Total Province), Western Cape and Gauteng] on **1 August 2017**.
3. The **STB issue phase** has been extended to the following **6 Provinces** from **1 Dec 2016 & 25 Jan 2017**, respectively:
 - 3.1 Free State Province (**1 December 2016**).
 - 3.2 Limpopo, Mpumalanga, KwaZulu-Natal (Borderline areas), North West (Borderline areas) and Eastern Cape (Borderline areas) – The STB issue phase commenced nationally in this Provinces on **20 March 2017**.

STB Issue Summary – 31 July 2019



DTT Registration vs. STB issue status

Province	Qualified STB Registrations				STB's Issued				Variance : STB Registrations vs. Issued					
	Total	DTT	DTH		Total		DTT		Total		DTT		DTH	
					Nr	%	Nr	%	Nr	%	Nr	%	Nr	%
SKA (Live Pilot)	26,584	7,213	19,371		24,172	91%	6,777	94%	2,412	9%	436	18%	1,976	82%
Northern Cape	30,612	21,850	8,762		21,716	71%	18,416	84%	8,896	29%	3,434	39%	5,462	61%
Free State	273,611	237,736	35,875		199,759	73.01%	188,772	79.40%	73,852	27%	48,964	66%	24,888	34%
Limpopo	76,379	53,930	22,449		36,775	46.84%	35,702	66.20%	40,604	53.2%	18,228	44.89%	22,376	55.11%
Mpumalanga	113,772	75,346	38,426		59,484	52.28%	59,454	78.91%	54,288	47.7%	15,892	29.27%	38,396	70.73%
KwaZulu-Natal	196,064	129,375	66,689		85,334	43.52%	84,903	65.63%	110,730	56%	44,472	40%	66,258	60%
Eastern Cape	101,643	66,911	34,732		32,120	31.60%	32,053	67.90%	69,523	68%	34,858	50%	34,665	50%
North West	154,776	134,101	20,675		90,979	58.78%	90,974	67.84%	63,797	41%	43,127	68%	20,670	32%
Western Cape	54,121	42,367	11,754		0	0.00%	0	0.00%	54,121	100%	42,367	78%	11,754	22%
Gauteng	33,778	20,431	13,348		5	0.01%	5	0.02%	33,774	100%	20,426	60%	13,348	40%
Total	1,061,341	789,260	272,081		549,344	52%	517,056	66%	511,997	48%	272,204	53%	239,793	47%

Notes:

- The issue of STB kits commenced nationally in the Limpopo, Mpumalanga, borderline areas of KZN, Eastern Cape & North West Provinces) on **20 March 2017**.
- The current balance of DTT STB kits still to be issued amounts to **272.2k kits (53%)** in total.
- The current balance of DTH STB kits still to be issued amounts to **239.8k kits (47%)** in total. Due to the current shortage of stock the focus will be to continue with the issuing of the **registered DTT STB kits** until the required ordered DTH STB stock is received.
- A total of **418 409** and **543 533 SMS's notifications** have been released to the qualifying beneficiaries and assigned installers for the period ending **31 July 2019**.
- The main reasons for the **current STB issue backlog of -511.9k (-48%) STB's vs. registration**, can be attributed to the following main reasons:
 - The late activation of the STB issue phase in 5 of the 7 current activated Provinces only on **20 March 2017**.
 - Deployment of an insufficient number of installers on the ground.
 - The phased-in expiry of the installation contracts of all the appointed installers during the period Nov 2018 to 27 Jan 2019.
 - The delay with the appointment of installers during the period 1 Feb 2019 to 31 July 2019 (**6 months**).
 - Due to a lack of DTH STB stock (**Current shortfall: 193 039k DTH STB's**)
 - The non-activation of the STB issue phase in the Gauteng and Western Cape Provinces. Total registrations to date in this two Provinces is **87 900 (8.3%)**.

Summary: STB Installation Status – 31 July 2019

STB Installation status										
Province	Total number of installations allocated			Total number of installations redeemed for payout			Total amount of redeemed vouchers	Balance of allocated installations not redeemed		Total number of Installation vouchers rejected
	DTT	DTH	Total	DTT & DTH	Total	%		Number	%	
Northern Cape	25,193	20,695	45,888	44,044	44,044	96%	R 23,340,694	1,844	4%	3
Free State	188,772	10,987	199,759	192,447	192,447	96%	R 112,847,195	7,312	4%	43
Limpopo	35,702	73	35,775	32,443	32,443	91%	R 18,890,938	3,332	9%	5
Mpumalanga	59,454	30	59,484	54,599	54,599	92%	R 31,672,202	4,885	8%	9
KwaZulu-Natal	84,903	431	85,334	77,638	77,638	91%	R 45,394,138	7,696	9%	23
Eastern Cape	32,053	67	32,120	25,227	25,227	79%	R 15,624,455	6,893	21%	6
North West	90,974	5	90,979	84,965	84,965	93%	R 49,567,179	6,014	7%	37
Western Cape	0	0	0	0	0	0%	R -	0	0%	0
Gauteng	5	0	5	5	5	0%	R 2,750	0	0%	0
Total	517,056	32,288	549,344	511,368	511,368	93%	R 297,339,552	37,976	7%	126

Notes:

1. The last payment date to the installers requested by USAASA was 21 June 2019.
2. The current Installer float amount remaining at SAPO as at 31 July 2019 is: R16 420 379.66.

Summary: STB Installation Status – 31 July 2019

STB Installation status per assigned Installation Company									
Province	Name of Installation Company	Total number of installations allocated		Total number of installations redeemed for payout		Total amount of redeemed vouchers		Total number of Installation vouchers rejected	
		Number	%	Number	%			Number	Reason code
Northern Cape	Amigen Investments (Pty) Ltd	5,168	11%	5,138	99%	R 2,928,554.56			
	Duramics Trading & Proj (Pty) Ltd	5,165	11%	5,033	97%	R 2,808,731.91		2	
	Ellies Industries (Pty) Ltd	5,236	11%	4,822	92%	R 2,743,960.26			
	H And R Express	408	1%	329	81%	R 190,748.24			
	Ketelelo Trading And Concepts	4,892	11%	4,816	98%	R 2,417,444.18			
	Krosworx Trading (Pty) Ltd	5,081	11%	5,004	98%	R 2,513,714.04			
	KST Trading (Pty) Ltd	4,719	10%	4,582	97%	R 2,302,352.88		1	
	Lamec Trading (Pty) Ltd	5,056	11%	5,025	99%	R 2,573,049.57			
	Maziya General Services Co	5,079	11%	4,236	83%	R 2,194,715.54			
	Silverwell Business Ent (Pty) Ltd	5,077	11%	5,059	100%	R 2,667,423.02			
	Sub Total	45,881		44,044		R 23,340,694.20		3	
	Amigen Investments (Pty) Ltd	11,526	6%	11,517	100%	R 6,975,365.07			
	Biyela Internet Marketing	6,788	3%	6,548	97%	R 3,581,695.32		2	
	Doc Dtt Training Installer Entity	10	0%						
Free State	Duramics Trading & Proj (Pty) Ltd	7,106	4%	6,946	98%	R 4,221,663.32		1	
	Ellies Electronics Pty Ltd.	7,989	4%	7,391	92%	R 4,517,929.03		4	
	Grow Makhosikati Trading	5,488	3%	4,988	91%	R 3,053,272.05			
	H And R Express	6,695	3%	6,426	96%	R 3,957,613.12			
	Ikolwa Enterprise (Pty) Ltd	7,692	4%	7,234	94%	R 3,793,539.12		4	
	Ketelelo Trading And Concepts	8,889	4%	8,644	97%	R 4,590,212.16			
	Khanya Events Solutions	14,607	7%	14,149	97%	R 8,431,964.64			
	Krosworx Trading (Pty) Ltd	10,191	5%	10,085	99%	R 5,333,683.02		2	
	Kst Trading (Pty) Ltd	8,516	4%	8,388	98%	R 4,444,772.40			
	Kubahki Contractors	9,627	5%	9,142	95%	R 5,539,229.65		2	
	Lamec Trading (Pty) Ltd	6,213	3%	5,927	95%	R 3,615,866.19		15	
	Lerumo It Solutions	1,907	1%	1,847	97%	R 1,111,830.45			
	Moseme Tabo Makhema Investments	13,853	7%	13,406	97%	R 8,165,528.11			
	Mt Creations	12,371	6%	11,981	97%	R 7,279,644.92			
	Mkhaka Investments	12,224	6%	11,971	98%	R 7,292,046.78		2	
	Noko Airlink And General Const.	981	0%	926	94%	R 561,700.00		1	
	River End Trading 64	8,687	4%	8,573	99%	R 5,217,724.13		1	
	Samano Trading Projects	5,901	3%	5,440	92%	R 3,330,107.21		3	
	Sanctumsa (Pty)Ltd	5,964	3%	5,490	92%	R 3,342,586.59		1	
	Silverwell Business Ent (Pty) Ltd	9,106	5%	9,099	100%	R 5,455,872.95			
	Style Alerts Sa (Pty) Ltd	11,252	6%	10,484	93%	R 5,486,096.52		4	
	Wiseacre Trade And Investments(Pty)	6,206	3%	5,865	95%	R 3,547,251.77		1	
	Sub Total	199,759		192,447		R 112,847,194.52		43	

Summary: STB Installation Status – 31 July 2019, cont.

STB Installation status per assigned Installation Company									
Province	Name of Installation Company	Total number of installations allocated		Total number of installations redeemed for payout		Total amount of redeemed vouchers		Total number of Installation vouchers rejected	
		Number	%	Number	%			Number	Reason code
Limpopo	Amigen Investments (Pty) Ltd	1,718	5%	1,665	97%	R 997,878.86			
	Biyela Internet Marketing	1,877	5%	1,720	92%	R 923,239.02			
	Duramics Trading & Proj (Pty) Ltd	1,511	4%	1,341	89%	R 806,992.62			
	Ellies Electronics Pty Ltd.	1,907	5%	1,567	82%	R 944,511.51		1	
	Grow Makhosikati Trading	1,513	4%	1,339	88%	R 807,034.64		1	
	H And R Express	1,798	5%	1,589	88%	R 944,057.58			
	Ikolwa Enterprise (Pty) Ltd	1,303	4%	1,218	93%	R 647,285.88			
	Ketelelo Trading And Concepts	1,735	5%	1,543	89%	R 812,155.62			
	Khanya Events Solutions	1,845	5%	1,619	88%	R 975,655.29			
	Krosworx Trading (Pty) Ltd	1,938	5%	1,827	94%	R 957,683.10			
	Kst Trading (Pty) Ltd	1,289	4%	1,198	93%	R 636,496.32			
	Kubahki Contractors	1,132	3%	822	73%	R 497,163.44			
	Lamec Trading (Pty) Ltd	1,759	5%	1,425	81%	R 827,354.85		3	
	Lenuro It Solutions	1,793	5%	1,724	96%	R 997,489.69			
	Makgwacha Trading And Projects	1,737	5%	1,593	92%	R 960,189.55			
	Moseme Tabo Makhema Investments	1,157	3%	1,014	88%	R 613,208.81			
	Mt Creations	1,734	5%	1,688	97%	R 1,019,042.76			
	Mthaka Investments	390	1%	369	95%	R 229,176.94			
	Noko Airlink And General Const.	508	1%	424	83%	R 250,600.00			
	River End Trading 64	1,091	3%	987	90%	R 596,689.55			
	Samano Trading Projects	542	2%	504	93%	R 312,144.52			
	Sanctumsa (Pty)Ltd	1,749	5%	1,644	94%	R 992,985.92			
	Silverwell Business Ent (Pty) Ltd	1,958	5%	1,904	97%	R 1,138,049.14			
	Wiseacre Trade And Investments(Pty)	1,791	5%	1,719	96%	R 1,003,852.80			
Sub Total		35,775		32,443		R 18,890,938.41		5	

Summary: STB Installation Status – 31 July 2019, cont.

STB Installation status per assigned Installation Company								
Province	Name of Installation Company	Total number of installations allocated		Total number of installations redeemed for payout		Total amount of redeemed vouchers	Total number of Installation vouchers rejected	
		Number	%	Number	%		Number	Reason code
Mpumalanga	Amigen Investments (Pty) Ltd	3,208	5%	3,201	100%	R 1,925,540.56		
	Aviwe Business Development Services	3	0%	2	67%	R 1,300.00		
	Biyela Internet Marketing	1,740	3%	1,631	94%	R 861,892.86	1	
	Duramics Trading & Proj (Pty) Ltd	2,949	5%	2,618	89%	R 1,561,919.06	1	
	Ellies Electronics Pty Ltd.	3,003	5%	2,519	84%	R 1,499,592.79	1	
	Grow Makhosikati Trading	2,619	4%	2,455	94%	R 1,465,194.61		
	H And R Express	1,955	3%	1,710	87%	R 1,025,369.48		
	Ikolwa Enterprise (Pty) Ltd	2,774	5%	2,632	95%	R 1,376,151.36		
	Ketelelo Trading And Concepts	2,934	5%	2,891	99%	R 1,513,389.30		
	Khanya Events Solutions	188	0%	165	88%	R 108,192.15		
	Krosworx Trading (Pty) Ltd	2,990	5%	2,877	96%	R 1,515,582.30		
	Kst Trading (Pty) Ltd	3,077	5%	2,994	97%	R 1,564,749.36		
	Kubahki Contractors	2,997	5%	2,583	86%	R 1,542,845.79	1	
	Lamec Trading (Pty) Ltd	2,594	4%	2,221	86%	R 1,324,397.76		
	Lerumo It Solutions	2,888	5%	2,705	94%	R 1,577,428.84	1	
	Maziya General Services Cc	2,940	5%	2,362	80%	R 1,418,210.06		
	Moseme Tabo Makhema Investments	2,906	5%	2,562	88%	R 1,544,380.77	1	
	Mt Creations	2,897	5%	2,556	88%	R 1,528,653.13	1	
	Mthaka Investments	2,984	5%	2,788	93%	R 1,666,963.62		
	Noko Airlink And General Const.	254	0%	231	91%	R 135,850.00	1	
	River End Trading 64	2,323	4%	2,189	94%	R 1,313,655.52		
	Samano Trading Projects	1,163	2%	1,048	90%	R 631,451.06	1	
	Sanctumsa (Pty)Ltd	2,826	5%	2,660	94%	R 1,588,740.96		
	Silverwell Business Ent (Pty) Ltd	2,110	4%	2,086	99%	R 1,265,927.32		
	Wiseacre Trade And Investments(Pty)	3,162	5%	2,913	92%	R 1,714,823.33		
Sub Total		59,484		54,599		R 31,672,201.99	9	

Summary: STB Installation Status – 31 July 2019, cont.

STB Installation status per assigned Installation Company									
Province	Name of Installation Company	Total number of installations allocated		Total number of installations redeemed for payout		Total amount of redeemed vouchers		Total number of installation vouchers rejected	
		Number	%	Number	%			Number	Reason code
KwaZulu-Natal	Amigen Investments (Pty) Ltd	4,974	6%	4,934	99%	R 2,998,125.18			
	Duramics Trading & Proj (Pty) Ltd	4,587	5%	3,988	87%	R 2,428,705.03			
	Ellies Electronics Pty Ltd.	5,079	6%	4,318	85%	R 2,628,390.52		1	
	Grow Makhosikati Trading	4,384	5%	4,004	91%	R 2,421,977.21			
	H And R Express	4,084	5%	3,437	84%	R 2,075,040.69		3	
	Ikolwa Enterprise (Pty) Ltd	4,434	5%	4,195	95%	R 2,220,149.34		1	
	Ketelelo Trading And Concepts	4,713	6%	4,661	99%	R 2,482,344.42			
	Krosworx Trading (Pty) Ltd	4,576	5%	4,202	92%	R 2,235,719.64			
	Kat Trading (Pty) Ltd	4,898	6%	4,698	96%	R 2,490,721.68			
	Kubahki Contractors	4,628	5%	4,320	93%	R 2,624,822.89		1	
	Lamec Trading (Pty) Ltd	4,720	6%	4,578	97%	R 2,762,894.51		2	
	Moseme Tabo Makhema Investments	4,834	6%	4,107	85%	R 2,496,627.15		3	
	Mt Creations	4,908	6%	4,569	93%	R 2,778,393.19			
	Noko Airlink And General Const.	289	0%	260	90%	R 162,700.00			
	River End Trading 64	4,134	5%	3,857	93%	R 2,337,632.68			
	Samano Trading Projects	2,976	3%	2,570	86%	R 1,542,312.36		1	
	Sanctumsa (Pty)Ltd	4,847	6%	4,305	89%	R 2,614,316.87		4	
	Silverwell Business Ent (Pty) Ltd	2,678	3%	2,561	96%	R 1,539,557.50			
	Style Alerts Sa (Pty) Ltd	4,661	5%	3,997	86%	R 2,118,832.74		5	
	Wiseacre Trade And Investments(Pty)	4,930	6%	4,077	83%	R 2,436,874.79		2	
	Sub Total	85,334		77,638		R 45,394,138.39		23	
Eastern Cape	Amigen Investments (Pty) Ltd	1,980	6%	1,934	98%	R 1,238,460.98			
	Avive Business Development Services	2,019	6%	1,222	61%	R 783,359.62			
	Duramics Trading & Proj (Pty) Ltd	1,818	6%	1,612	89%	R 1,035,405.85			
	Ellies Electronics Pty Ltd.	2,002	6%	1,292	65%	R 833,875.67		5	
	Grow Makhosikati Trading	1,782	6%	1,501	84%	R 963,002.98			
	H And R Express	1,581	5%	1,277	81%	R 817,805.34			
	Ikolwa Enterprise (Pty) Ltd	2,086	6%	1,877	90%	R 1,050,929.46			
	Ketelelo Trading And Concepts	1,876	6%	1,683	90%	R 947,332.14			
	Krosworx Trading (Pty) Ltd	1,809	6%	1,657	92%	R 933,823.26		1	
	Kat Trading (Pty) Ltd	1,761	5%	1,608	91%	R 901,586.16			
	Lamec Trading (Pty) Ltd	1,640	5%	947	58%	R 605,653.31			
	Moseme Tabo Makhema Investments	1,943	6%	1,614	83%	R 1,036,708.63			
	Mt Creations	1,956	6%	1,653	85%	R 1,060,803.40			
	River End Trading 64	1,952	6%	1,527	78%	R 977,031.09			
	Samano Trading Projects	1,933	6%	1,390	72%	R 892,661.53			
	Sanctumsa (Pty)Ltd	1,902	6%	1,381	73%	R 885,208.87			
	Wiseacre Trade And Investments(Pty)	2,080	6%	1,052	51%	R 660,806.62			
	Sub Total	32,120		25,227		R 15,624,454.91		6	

Summary: STB Installation Status – 31 July 2019, cont.



STB Installation status per assigned Installation Company									
Province	Name of Installation Company	Total number of installations allocated		Total number of installations redeemed for payout		Total amount of redeemed vouchers		Total number of Installation vouchers rejected	
		Number	%	Number	%			Number	Reason code
North West	Amigen Investments (Pty) Ltd	3,752	4%	3,731	99%	R 2,239,872.03			
	Avive Business Development Services	3,902	4%	3,537	91%	R 2,122,987.31			
	Biyela Internet Marketing	3,897	4%	3,735	96%	R 1,958,481.40		2	
	Duramics Trading & Proj (Pty) Ltd	3,498	4%	3,358	96%	R 2,018,964.93			
	Ellies Electronics Pty Ltd.	3,779	4%	3,479	92%	R 2,085,150.25			
	Grow Makhosikati Trading	3,053	3%	2,793	91%	R 1,674,025.84			
	H And R Express	3,427	4%	3,294	96%	R 1,973,050.68		1	
	Ikolwa Enterprise (Pty) Ltd	3,559	4%	3,289	92%	R 1,718,741.82		1	
	Ketelelo Trading And Concepts	3,610	4%	3,446	95%	R 1,807,733.76		1	
	Khanya Events Solutions	3,884	4%	3,728	96%	R 2,233,845.76			
	Krosworx Trading (Pty) Ltd	3,505	4%	3,440	98%	R 1,803,698.64			
	Kst Trading (Pty) Ltd	3,513	4%	3,369	96%	R 1,765,672.02			
	Kubahki Contractors	3,749	4%	3,550	95%	R 2,133,411.56		2	
	Lamec Trading (Pty) Ltd	3,377	4%	3,115	92%	R 1,866,283.46		1	
	Lerumo It Solutions	3,680	4%	3,494	95%	R 2,073,206.90			
	Makgwacha Trading And Projects	3,753	4%	3,627	97%	R 2,172,998.45		1	
	Maziya General Services Cc	3,613	4%	2,773	77%	R 1,664,517.73		18	
	Moseme Tabo Makhema Investments	3,474	4%	3,292	95%	R 1,975,960.34		2	
	Mt Creations	3,767	4%	3,575	95%	R 2,144,949.81			
	Mhaka Investments	3,519	4%	3,343	95%	R 2,000,746.66		1	
	Noko Airlink And General Const.	159	0%	153	96%	R 94,150.00			
	River End Trading 64	3,406	4%	3,269	96%	R 1,959,130.64			
	Samano Trading Projects	3,445	4%	3,157	92%	R 1,889,990.84		1	
	Sanctumsa (Pty)Ltd	3,779	4%	3,413	90%	R 2,043,670.40		5	
	Silverwell Business Ent (Pty) Ltd	3,531	4%	3,527	100%	R 2,118,509.72			
	Style Alerts Sa (Pty) Ltd	504	1%	459	91%	R 238,115.94			
	Wiseacre Trade And Investments(Pty)	3,844	4%	3,021	79%	R 1,789,312.40		1	
	Sub Total	90,979		84,965		R 49,567,179.29		37	
Western Cape	Sub Total	0		0		R -		0	
Gauteng	Amigen Investments (Pty) Ltd	1		1	100%	R 550.00			
	Silverwell Business Ent (Pty) Ltd	4		4	100%	R 2,200.00			
	Sub Total	5		5		R 2,750.00		0	
	Grand Total	549,337		511,368		R 297,339,551.71		126	

STB Stock value delivered to SAPO and issued as at 31 July 2019



(a) Summary of total STB stock delivered to SAPO warehouses & issued by SAPO as at 31 July 2019:

STB Supplier	Type of STB equipment	Quantity per STB type ordered by SAPO to date	Quantity delivered to assigned SAPO warehouses to date	Unit price (14% VAT inclusive)	Total value of STB stock delivered to date to SAPO (14% VAT inclusive)	Quantity & value of STB stock issued by SAPO to date for installation		Current balance of STB stock on hand still to be distributed (Exchanged stock excluded)	
						Quantity	Rand Value	Quantity	Rand Value
CZ Electronics	DTT STB's	500,000	500,000	R 687.94	R 343,970,000.00	340,208	R 234,042,691.52	159,792	R 109,927,308.48
Leratidima	DTT STB's	440,428	431,788	R 689.26	R 297,614,196.88	176,848	R 121,894,252.48	254,940	R 175,719,944.40
BUA Africa	DTT STB's	130,042	79,042	R 614.29	R 49,554,710.18	32,288	R 19,834,195.52	46,754	R 28,720,514.66
Temic Manufacturing	DTT Antennas	501,685	500,040	R 135.09	R 67,550,403.60	207,789	R 28,070,216.01	292,251	R 39,480,187.59
QEC	DTT Antennas	500,135	500,135	R 177.70	R 88,973,989.50	309,267	R 54,956,745.90	190,868	R 33,917,243.60
Ellies Industries	DTT Dishes	405,073	405,073	R 441.71	R 178,924,794.83	32,288	R 14,261,932.48	372,785	R 164,662,862.35
Total		2,477,363	2,416,078		R 1,025,488,094.99	1,098,688	R 473,060,033.91	1,317,390	R 552,428,061.08
									54%

(b) Summary of total number of STB kits on-hand at SAPO as at 31 July 2019:

Type of STB kits	Stock ordered by SAPO	Stock delivered to SAPO warehouses	Less STB issues completed for installation	Less STB kits exchanged to date	Less STB kit losses	Current remaining Stock to be distributed
DTT kits	940,428	931,788	517,056	1,794	60	412,878
DTH kits	130,042	79,042	32,288	370	0	46,384
Total	1,070,470	1,010,830	549,344	4,549	60	456,937

Notes:

- The total projected number of DTH STB registered to date is 272 081 meaning that the current shortfall already amounts to more than 193k DTH STB's. Most of these are applicable to the Borderline areas.
- A total of 271 293 (30.5k m² in packaged format) of the above 405 073 DTH Satellite Dish stock, are currently warehoused in bulk on behalf of SAPO at Ellies (Manufacturer) in terms of the MOU signed between SAPO and Ellies Industries on 18 July 2016. The MOU expired in Jan 2018. Way forward was discussed in conjunction with USAASA with Ellies on 1 June 2018 and the current arrangement is to top-up the SAPO DTT warehouses with Dish stock in the packaging format as and when space is becoming available.
- A total of 84.7% (789.2k) of the 931.7k DTT kits delivered to SAPO to date has been registered. A total of 142.5k (15.3%) DTT STB kits must still be registered.

**Summary of STB stock status per USAASA Supplier:
31 July 2019, continue**



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTT STB stock delivered by CZ Electronics to the assigned SAPO warehouses									
1	CZ Electronics	4500408444	08-Dec-15	Silverton	DTT STB	100	100	NON	08-Dec-15
2	CZ Electronics	4500408664	24-Dec-15	Upington	DTT STB	2,000	2,000	USA00100	15 Dec-15
3	CZ Electronics	4500409101	16-Jan-15	Upington	DTT STB	2,000	2,000	USA00101	29-Jan-16
4	CZ Electronics	4500409101	30/31 Dec-15 2016/01/04	Kimberley	DTT STB	13,000	13,000	USA00102/103/104	6-Jan-19Feb-16
5	CZ Electronics	4500409101	21-Dec-15	Bloemfontein	DTT STB	13,000	13,000	USA00114	19-Feb-16
6	CZ Electronics	4500409101	21-Dec-15	George	DTT STB	2,000	2,000	USA00109	26-Feb-16
7	CZ Electronics	4500409356	12-Jan-16	Potokwane	DTT STB	20,000	20,000	USA00107/110/111	10-Feb-16
8	CZ Electronics	4500409661	29-Jan-16	Silverton	DTT STB	20,000	20,000	USA00112	03-Feb-16
9	CZ Electronics	4500409661	25-Jan-16	Potokwane	DTT STB	30,000	30,000	USA00113/114/115	15-Feb-16
10	CZ Electronics	4500410325	19-Feb-16	Silverton	DTT STB	30,000	30,000	USA00116/117/118	23/24-Feb-16
11	CZ Electronics	4500410674	25-Feb-16	Upington	DTT STB	5,000	5,000	USA00119	03-Mrt-16
12	CZ Electronics	4500410678	14-Apr-16	Bloemfontein	DTT STB	3,000	3,000	USA00121	14-Apr-16
13	CZ Electronics	4500410679	03-Mrt-16	Kimberley	DTT STB	2,000	2,000	USA00120	05-May-16
14	CZ Electronics	4500410853	02-Mar-16	Cape Town	DTT STB	3,000	3,000	USA00124	04-Apr-16
15	CZ Electronics	4500410851	02-Mar-16	Durban	DTT STB	3,000	3,000	USA00125	04-Apr-16
16	CZ Electronics	4500410852	02-Mar-16	Ladysmith	DTT STB	3,000	3,000	USA00126	04-Apr-16
17	CZ Electronics	4500410855	02-Mar-16	Upington	DTT STB	3,000	3,000	USA00123	09-Mar-16
18	CZ Electronics	4500410854	07-Mar-16	Witspos	DTT STB	5,000	5,000	USA00122	31 Jun-16
19	CZ Electronics	4500413717	15-Jun-16	Port Elizabeth	DTT STB	42,000	42,000	USA00130/131/132	42,550
20	CZ Electronics	4500413721	15-Jun-16	Nelspruit	DTT STB	37,780	37,780	USA00133/134/135	08-Jul-16

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTT STB stock delivered by CZ Electronics to the assigned SAPO warehouses									
21	CZ Electronics	4500413714	15-Jun-16	East London	DTT STB	13,440	13,440	USA00136	07 Jul-16
22	CZ Electronics	4500413714	29-Jun-16	East London	DTT STB	13,440	13,440	USA00137	07-Jul-16
23	CZ Electronics	4500413714	06 Jul-16	East London	DTT STB	13,440	13,440	USA00138	08-Jul-16
24	CZ Electronics	4500413714	11-Jul-16	East London	DTT STB	13,440	13,440	USA00139	13-Jul-16
25	CZ Electronics	4500413714	18-Jul-16	East London	DTT STB	13,440	13,440	USA00140	42,570
26	CZ Electronics	4500413714	22 Jul-16	East London	DTT STB	13,440	13,440	USA00141	25 Jul-16
27	CZ Electronics	4500413714	29 Jul-16	East London	DTT STB	8,400	8,400	USA00142	01 Aug-16
28	CZ Electronics	4500413714	05 Aug-16	East London	DTT STB	8,400	8,400	USA00143	08 Aug-16
29	CZ Electronics	4500415024	02 Aug-16	East London	DTT STB	12,600	12,600	CZEM: 1072	12 Aug-16
30	CZ Electronics	4500415024	05 Aug-16	East London	DTT STB	12,600	12,600	CZEM: 1078	12 Aug-16
31	CZ Electronics	4500415024	10 Aug-16	East London	DTT STB	12,600	12,600	CZEM: 3691	12 Aug-16
32	CZ Electronics	4500415024	12 Aug-16	East London	DTT STB	12,600	12,600	CZEM: 3692	12 Aug-16
33	CZ Electronics	4500413714	16 Aug-16	East London	DTT STB	7,560	7,560	USA00144	16 Aug -16
34	CZ Electronics	4500415024	16 Aug-16	East London	DTT STB	12,600	12,600	CZEN: 3694	16 Aug-16
35	CZ Electronics	4500415024	17 Aug-16	East London	DTT STB	12,600	12,600	CZEN: 3695	17 Aug-16
36	CZ Electronics	4500415024	18 Aug-16	East London	DTT STB	12,600	12,600	CZEN: 3696	18 Aug-16
37	CZ Electronics	4500415024	19 Aug-16	East London	DTT STB	12,600	12,600	CZEN: 3697	22 Aug-16
38	CZ Electronics	4500415024	23 Aug-16	East London	DTT STB	12,600	12,600	CZEN: 3698	23 Aug-16
39	CZ Electronics	4500415024	24 Aug-16	East London	DTT STB	12,600	12,600	CZEN: 3699	24 Aug-16
40	CZ Electronics	4500427696	03 Oct-17	KZN Durban	DTT STB	15,060	12,120	USA00146	05 Oct-17
41	CZ Electronics	4500427695	03 Oct-17	Witspos	DTT STB	13,440	13,440	USA000145	2017/10/12
42	CZ Electronics	4500427696	02 Nov-17	KZN Durban	DTT STB	-	2,940	USA00147	2017/11/07
43	CZ Electronics	4500427695	17 Nov-17	Witspos	DTT STB	1,620	915	USA00148	2017/11/21
44	CZ Electronics	4500427695	21 Nov-17	Witspos	DTT STB	-	705	USA00149	2017/11/21
Subtotal (CZ)						500,000	500,000		

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTT STB stock delivered by Leratadima to the assigned SAPO warehouses									
1	Leratadima	4500408857	11-Dec-15	Silverton	DTT STB	145	145	NON	09 Dec-15
2	Leratadima	4500409101	08-Jan-16	Silverton	DTT STB	843	843	NON	15 Dec-15
3	Leratadima	4500410848	25-Feb-16	Uppington	DTT STB	2,240	2,240	NON	09 Jun-16
4	Leratadima	411363/ 450040	25-Feb-16	Bloemfontein	DTT STB	2,760	2,760	Inv. 184	08 May-16
5	Leratadima	4500410679	29-Feb-16	Kimberly	DTT STB	1,000	1,000	Inv. 186	09 May 2016
6	Leratadima	4500413719	21-Jun-16	Port Elizabeth	DTT STB	42,000	42,000	Inv. 226	27-Jun-16
7	Leratadima	4500413722	23-Jun-16	Nelspruit	DTT STB	600	600	Inv. 227	04 Jul-16
8	Leratadima	4500413715	22/23 Jun-16	East London	DTT STB	84,000	84,000	Batch001/ 002	06 Jul-16
9	Leratadima	4500414526	14 Jul-16	East London	DTT STB	26,100	15,300	Inv. 245	14 Jul -16
10	Leratadima	4500414525	12 Jul-16	Kimberley	DTT STB	15,300	15,300	Inv.246	13 Jul-16
11	Leratadima	4500415302	04 Aug-16	East London	DTT STB	-	10,800	Inv 254	10 Aug-16
12	Leratadima	4500426867	28 Aug-17	Bloemfontein	DTT STB	19,800	10,800	211BFDT01980024082017	31 Aug-17
13	Leratadima	4500426867	28 Aug-17	Bloemfontein	DTT STB	-	9,000	211BFDT01980024082017	31 Aug-17
14	Leratadima	4500426873	31 Aug-17	Mafikeng	DTT STB	10,200	10,200	INV. 486	Waiting for verification
15	Leratadima	4500426887	04 Sep-17	Silverton	DTT STB	50,400	10,200	LMS-04	20 Sep-17
16	Leratadima	4500427566	15 Sep-17	Silverton	DTT STB	-	10,800	LMS-05	20 Sep-17
17	Leratadima	4500427566	22 Sep-17	Silverton	DTT STB	-	12,960	LMS-06	27 Sep-17
18	Leratadima	4500427566	2017/10/02	Silverton	DTT STB	-	11,520	LMS-07	04 Oct-17
19	Leratadima	4500427566	2017/10/03	Silverton	DTT STB	-	4,920	LMS-08	04 Oct-17
20	Leratadima	4500428032	2017/10/23	Mafikeng	DTT STB	11,520	11,520	LMS-09	Waiting for POD + verification

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTT STB stock delivered by Leratadima to the assigned SAPO warehouses									
21	Leratadima	4500428033	30 Oct-17	Makhado	DTT STB	28,800	11,520	LMS-10	Waiting for verification
22	Leratadima	4500428033	10 Nov-17	Makhado	DTT STB	-	11,520	LMS-11	Waiting for verification
23	Leratadima	4500428033	15 Nov-17	Makhado	DTT STB	-	5,760	LMS-12	Waiting for verification
24	Leratadima	4500428364	27 Nov-17	KZN Durban	DTT STB	18,720	7,920	INV. 554	Not GR yet
25	Leratadima	4500428364	04 Dec-17	KZN Durban	DTT STB	-	10,800	INV 557	2017/12/08
26	Leratadima	4500428365	20 Dec-17	Wits Jetpark	DTT STB	21,600	10,800	LMS-15 (INV 569)	Waiting for verification
27	Leratadima	4500428365	22 Dec-17	Wits Jetpark	DTT STB	-	7,920	LMS-16 (Inv 570)	Waiting for verification
28	Leratadima	4500428365	10 Jan-18	Wits Jetpark	DTT STB	-	2,880	LMS-17 (Inv 571)	Waiting for verification
29	Leratadima	4500430051	05 Mar-18	Bloemfontein	DTT STB	10,800	10,800	LMS-18 (INV 597)	12 Mt-18
30	Leratadima	4500438376	24-Apr-19	Bloemfontein	DTT STB	10,800	10,800	Inv. 0001	7-May-19
31	Leratadima	4500438924	2019/05/09	Upington	DTT STB	7,920	7,920	Inv. 0002	2019/05/22
32	Leratadima	4500439229	2019/05/14	Bloemfontein	DTT STB	7,920	7,920	Inv. 0003	2019/05/17
33	Leratadima	4500439394	2019/05/21	Bloemfontein	DTT STB	7,920	7,920	LMS 20519 (Inv. 0004)	2019/05/27
34	Leratadima	4500439478	2019/05/28	Bloemfontein	DTT STB	3,600	3,600	LMS27519	2019/05/31
35	Leratadima	4500439728	2019/06/10	Witspos	DTT STB	11,520	11,520	LMS07619 (INV.0006)	2019/06/20
36	Leratadima	4500439769	2019/06/20	Silverton	DTT STB	11,520	11,520	LMS18619 (Inv.0007)	2019/06/26
37	Leratadima	4500440432	2019/06/25	Durban	DTT STB	7,920	7,920	LMS24619	Waiting for verification
38	Leratadima	4500440433	2019/06/26	Durban	DTT STB	7,920	7,920	TBC	TBC
39	Leratadima	4500440769	2019/07/03	Silverton	DTT STB	7,920	7,920	TBC	TBC
40	Leratadima	4500440889	2019/07/10	Silverton	DTT STB	5,040	0	TBC	TBC
41	Leratadima	4500440435	2019/07/15	Silverton	DTT STB	3,600	0	TBC	TBC
Subtotal (Leratadima)						440,428	431,788		

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTT Antenna stock delivered by TEMIC to the assigned SAPO warehouses									
1	TEMIC	TBC	07-Dec-15	Upington	DTT Antenna	200	200	SI-C000014	14-Dec-15
2	TEMIC	TBC	29-Jan-16	Kimberley	DTT Antenna	1,000	1,000	SI-C000017	02-Feb-16
3	TEMIC	TBC	04-Mrt-16	Upington	DTT Antenna	2,500	2,500	SI-C000018	29-Jan/02 Feb-16
4	TEMIC	TBC	26-Feb-16	Bloemfontein	DTT Antenna	1,980	1,980	SI-C000022	04-Mrt-16
5	TEMIC	4500410674	16-Mrt-16	Upington	DTT Antenna	990	990	SI-C000024	17-Mrt-16
6	TEMIC	TBC	04-Mrt-16	Kimberley	DTT Antenna	495	495	SI-C000023	19-Apr-16
7	TEMIC	TBC	26-Feb-16	Bloemfontein	DTT Antenna	990	990	SI-C000031	04-Apr-16
8	TEMIC	TBC	17 Mrt-16	Upington	DTT Antenna	495	495	SI-C000040	04-Apr-16
9	TEMIC	TBC	30-Mar-16	Upington	DTT Antenna	990	990	SI-C000033	04-Apr-16
10	TEMIC	TBC	16/26-Feb-16	Bloemfontein	DTT Antenna	1,980	1,980	SI-C000036	04 Mrt, 04 Apr-16
11	TEMIC	TBC	30 Mrt-16	Kimberley	DTT Antenna	990	990	SI-C000037	15-Apr-16
12	TEMIC	TBC	26-Mar-16	Bloemfontein	DTT Antenna	495	495	SI-C000047	19 Apr-16
13	TEMIC	4500409356	14-Apr-16	Upington	DTT Antenna	2,475	2,475	SI-C000038	20-May-16
14	TEMIC	4500411360	12-Apr-16	Bloemfontein	DTT Antenna	2,475	2,475	SI-C000039	12-May-16
15	TEMIC	TBC	13-Apr-16	Kimberley	DTT Antenna	990	990	SI-C000041	15-Apr-16
16	TEMIC	4500410325	03-May-16	Polokwane	DTT Antenna	9,900	9,900	SI-C000044	11-May-16
17	TEMIC	4500410851	17-May-16	Durban	DTT Antenna	2,970	2,970	SI-C000045	19-May-16
18	TEMIC	4500410852	17-May-16	Lady'smith	DTT Antenna	2,970	2,970	SI-C000046	19-May-16
19	TEMIC	4500410853	02-Jun-16	Cape Town	DTT Antenna	3,960	3,960	SI-C000053	09-Jun-16
20	TEMIC	4500410854	03-Jun-16	Wits	DTT Antenna	4,950	4,950	SI-C000056	07-Jun-16
21	TEMIC	4500410848	06-Jun-16	Nelspruit	DTT Antenna	2,970	2,970	SI-C000057	07-Jun-16
22	TEMIC	4500410849	16-Jun-16	Port Elizabeth	DTT Antenna	4,950	4,950	SI-C000059	29-Jun-16
23	TEMIC	4500410850	22-Jun-16	East London	DTT Antenna	4,950	4,950	SI-C000060	01-Jul-16
24	TEMIC	4500415258	02-Aug-16	Silverton	DTT Antenna	7,920	7,920	SI-C000063	08-Aug-16
25	TEMIC	4500417742	25 Oct-16	Port Elizabeth	DTT Antenna	36,100	17,820	SI-C000066	03 Nov-16

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTT Antenna stock delivered by TEMIC to the assigned SAPO warehouses									
26	TEMIC	4500417742		Port Elizabeth	DTT Antenna	-	17,820	SI-C000068	05 Dec-16
27	TEMIC	4500419461	20 Jan-17	Silverton	DTT Antenna	35,460	35,460	SI-C000070	26 Jan-17
28	TEMIC	4500420959	16 Feb-17	Witspos	DTT Antenna	17,820	17,820	SI-C000071	06 Mar-17
29	TEMIC	4500420959	28 Feb-17	Wits Jetpark	DTT Antenna	17,820	17,820	SI-C000073	14 Mar-17
30	TEMIC	4500422132	22 Mar-17	Makhado	DTT Antenna	17,820	17,820	SI-C000075	04 Apr-17
31	TEMIC	450042213	22 Mar-17	Mafikeng	DTT Antenna	17,820	17,820	SI-C000076	2017/04/12
32	TEMIC	4500426178	03 Aug-17	Mafikeng (Bloem)	DTT Antenna	15,840	15,840	SI-C000077	14 Sep-17
33	TEMIC	4500427131	31 Aug-17	Makhado	DTT Antenna	52,560	15,840	SI-C000078	Waiting for verification
34	TEMIC	4500426179	15 Sep-17	Makhado	DTT Antenna	-	19,440	SI-C000079	Waiting for verification
35	TEMIC	TBC	29 Sep-17	Makhado	DTT Antenna	-	17,280	SI-C000081	Waiting for verification
36	TEMIC	4500428275	31 Oct-17	Bloemfontein	DTT Antenna	17,280	17,280	SI-C000082	06 Nov-17
37	TEMIC	4500428752	24 Nov-17	Potokwane	DTT Antenna	17,280	17,280	SI-C000083	01 Dec-17
38	TEMIC	4500428963	30 Nov-17	Nelspruit	DTT Antenna	18,360	18,360	SI-C000084	2018-02-23
39	TEMIC	4500430145	16 Jan-18	Nelspruit	DTT Antenna	19,440	19,440	SI-C000088	2018-02-23
40	TEMIC	4500429651	30 Jan-18	KZN Durban	DTT Antenna	9,720	9,720	SI-C000089	2018-02-09
41	TEMIC	4500429650	30 Jan-18	Bloemfontein	DTT Antenna	9,720	9,720	SI-C000090	2018-02-02
42	TEMIC	4500429698	30 Jan-18	Silverton	DTT Antenna	9,720	9,720	SI-C000091	2018-02-09
43	TEMIC	450043145	27 Feb-18	Nelspruit	DTT Antenna	29,160	29,160	SI-C000092	2018-03-26
44	TEMIC	4500430499	16 Mar-18	Nelspruit	DTT Antenna	15,120	15,120	SI-C000093	2018-03-26
45	TEMIC	4500431410	25 Apr-18	Bloemfontein	DTT Antenna	43,200	19,440	SI-C000094	2018/05/10
46	TEMIC	4500431410	26 Apr-18	Bloemfontein	DTT Antenna	-	18,315	SI-C000096	2018-05-10
47	TEMIC	4500431409	31 May-18	KZN Durban	DTT Antenna	16,200	16,140	SI-C000098	2018-06-06
48	TEMIC	4500431411	29 June-18	Silverton	DTT Antenna	19,475	17,820	SI-C000099	2018-07-04
49	TEMIC	4500431410	28 Sep-18	Bloemfontein	DTT Antenna	-	4,320	SI-C000100	2018/10/01
50	TEMIC	4500431411	01 Nov-18	Silverton	DTT Antenna	-	1,655	SI-C000103	2018/11/06
51	TEMIC	4500419462	01 Nov-18	Silverton	DTT Antenna	1,185	1,185	SI-C000103	2018/11/06
Subtotal (TEMIC)						501,685	500,040		

Note: TEMIC orders and deliveries processed to date still subject to final verification by SAPO's SCM Division.

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019

Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTT Antenna stock delivered by QEC to the assigned SAPO warehouses									
1	QEC	4500408709	15-Dec-15	Uplington	DTT Antenna	100	100	QEC00001	15-Dec-15
2	QEC	4500409101	01-Mar-16	Uplington	DTT Antenna	1,000	1,000	QEC00002	04-Mar-16
3	QEC	4500409101	29-Feb-16	Kimberley	DTT Antenna	1,000	1,000	QEC00003	15-Apr-16
4	QEC	4500409101	29-Feb-16	Bloemfontein	DTT Antenna	2,000	2,000	QEC00004	04-Mar-16
5	QEC	4500409101	29-Feb-16	Potokwane	DTT Antenna	500	500	QEC00005	07-Mar-16
6	QEC	4500409101	29-Feb-16	Nelspruit	DTT Antenna	500	500	QEC00006	03-Mar-16
7	QEC	4500409661	05-Apr-16	Bloemfontein	DTT Antenna	6,000	6,000	QEC00007	11-May-16
8	QEC	4500409101	05-Apr-16	Kimberley	DTT Antenna	2,000	2,000	QEC00008	11-May-16
9	QEC	4500409101	06-Apr-16	Uplington	DTT Antenna	4,000	4,000	QEC00009	10-May-16
10	QEC	4500409358	19-Apr-16	Silverton	DTT Antenna	6,000	6,000	QEC00010	26-Apr-16
11	QEC	4500410678	28-Apr-16	Bloemfontein	DTT Antenna	2,000	2,000	QEC00011	30-May-16
12	QEC	4500410679	28-Apr-16	Bloemfontein	DTT Antenna	2,760	2,760	QEC00012	29-Apr-16
13	QEC	4500411360	28-Apr-16	Kimberley	DTT Antenna	1,000	1,000	QEC00013	07-Jun-16
14	QEC	4500411363	28-Apr-16	Uplington	DTT Antenna	2,240	2,240	QEC00014	16-May-16
15	QEC	4500410674	28-Apr-16	Uplington	DTT Antenna	3,505	3,505	QEC00015	12-May-16
16	QEC	4500409101	12-May-16	Kimberley	DTT Antenna	6,000	6,000	QEC00016	11-May-16
17	QEC	4500409358	11-May-16	Bloemfontein	DTT Antenna	3,475	3,475	QEC00017	17-May-16
18	QEC	4500410674	13-May-16	Uplington	DTT Antenna	8,475	8,475	QEC00018	09-Jun-16
19	QEC	4500409101	13-May-16	Uplington	DTT Antenna	6,000	6,000	QEC00019	24-May-16
20	QEC	4500410678	20-May-16	Bloemfontein	DTT Antenna	2,000	2,000	QEC00020	24-May-16
21	QEC	4500413716	20-May-16	East London	DTT Antenna	4,000	4,000	QEC00021	21-Jun-16
22	QEC	4500409358	15-Jun-16	East London	DTT Antenna	6,000	6,000	QEC00022	21-Jun-16
23	QEC	4500413716	15-Jun-16	East London	DTT Antenna	6,000	6,000	QEC00023	24-Jun-16
24	QEC	4500413716	15-Jun-16	East London	DTT Antenna	6,000	6,000	QEC00024	24-Jun-16
25	QEC	4500413716	15-Jun-16	East London	DTT Antenna	6,000	6,000	QEC00025	24-Jun-16
26	QEC	4500413716	15-Jun-16	East London	DTT Antenna	6,000	6,000	QEC00026	24-Jun-16
27	QEC	4500413716	15-Jun-16	East London	DTT Antenna	6,000	6,000	QEC00027	29-Jun-16
28	QEC	4500413716	15-Jun-16	East London	DTT Antenna	6,000	6,000	QEC00028	29-Jun-16
29	QEC	4500413716	01-Jul-16	East London	DTT Antenna	6,000	6,000	QEC00029	06-Jul-16
30	QEC	4500413716	05-Jul-16	East London	DTT Antenna	6,000	6,000	QEC00030	06-Jul-16
31	QEC	4500413716	06-Jul-16	East London	DTT Antenna	6,000	6,000	QEC00031	06-Jul-16
32	QEC	4500417741	25-Oct-16	Silverton	DTT Antenna	20,000	6,000	QEC00032-B	10-Nov-16
33	QEC	4500417741	25-Oct-16	Silverton	DTT Antenna	6,000	6,000	QEC00033	10-Nov-16
34	QEC	4500417741	26-Oct-16	Silverton	DTT Antenna	6,000	6,000	QEC00034	10-Nov-16
35	QEC	4500417741	26-Oct-16	Silverton	DTT Antenna	40,000	2,000	QEC00035	20-Jan-17
36	QEC	4500417746	28-Oct-16	Bloemfontein	DTT Antenna	-	6,000	QEC00036	20-Jan-17
37	QEC	4500417746	28-Oct-16	Bloemfontein	DTT Antenna	-	6,000	QEC00037	20-Jan-17
38	QEC	4500417746	31-Oct-16	Bloemfontein	DTT Antenna	-	6,000	QEC00038	20-Jan-17
39	QEC	4500417746	31-Oct-16	Bloemfontein	DTT Antenna	-	6,000	QEC00039	20-Jan-17
40	QEC	4500417746	02-Nov-16	Bloemfontein	DTT Antenna	-	6,000	QEC00040	20-Jan-17

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2016 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTT Antenna stock delivered by QEC to the assigned SAPO warehouses									
41	QEC	4500417746	02 Nov-16	Bloemfontein	DTT Antenna	-	6,000	QEC000041	20 Jan-17
42	QEC	4500417746	21 Nov-16	Bloemfontein	DTT Antenna	-	4,000	QEC000050	20 Jan-17
43	QEC	4500417745	04 Nov-16	KZN Durban	DTT Antenna	10,000	6,000	QEC000042	21 Nov-16
44	QEC	4500417745	04 Nov-16	KZN Durban	DTT Antenna	-	4,000	QEC000043	21 Nov-16
45	QEC	4500417743	09 Nov-16	George	DTT Antenna	6,000	6,000	QEC000044	11 Nov-16
46	QEC	4500417743	09 Nov-16	George	DTT Antenna	4,000	4,000	QEC000045	14 Nov-16
47	QEC	4500417744	14 Nov-16	Cape Town	DTT Antenna	20,000	6,000	QEC000046	27 Jan-17
48	QEC	4500417744	14 Nov-16	Cape Town	DTT Antenna	-	6,000	QEC000047	25 Jan-17
49	QEC	4500417744	18 Nov-16	Cape Town	DTT Antenna	-	6,000	QEC000048	27 Jan-17
50	QEC	4500413720	22 Nov-16	Cape Town	DTT Antenna	-	2,000	QEC000049	27 Jan-17
51	QEC	4500419001	23 Nov-16	Wits (Ormonde)	DTT Antenna	6,000	6,000	QEC000051	06 Mrt-17
52	QEC	4500419001	23 Nov-16	Wits (Ormonde)	DTT Antenna	6,000	6,000	QEC000052	06 Mrt-17
53	QEC	4500419001	23 Nov-16	Wits (Ormonde)	DTT Antenna	6,000	6,000	QEC000053	06 Mrt-17
54	QEC	4500419001	25 Nov-16	Wits (Jetpark)	DTT Antenna	6,000	6,000	QEC000054	13 Mrt-17
55	QEC	4500419001	25 Nov-16	Wits (Jetpark)	DTT Antenna	6,000	6,000	QEC000055	13 Mrt-17
56	QEC	4500419002	30 Nov-16	KZN Durban	DTT Antenna	6,000	6,000	QEC000056	19 Jan-17
57	QEC	4500419002	01 Dec-16	KZN Durban	DTT Antenna	6,000	6,000	QEC000057	19 Jan-17
58	QEC	4500417745	08 Dec-16	KZN Durban	DTT Antenna	6,000	6,000	QEC000058	24 Jan-17
59	QEC	4500419002	07 Dec-16	KZN Durban	DTT Antenna	6,000	6,000	QEC000059	20 Jan-17
60	QEC	4500419462	23 Jan-17	Silverton (NPC)	DTT Antenna	12,000	6,000	QEC000061	02 Mrt-17
61	QEC	4500419462	23 Jan-17	Silverton (NPC)	DTT Antenna	12,000	6,000	QEC000062	02 Mrt-17
62	QEC	4500419462	30 Jan-17	Silverton	DTT Antenna	12,000	6,000	QEC000063	02 Mrt-17
63	QEC	4500419462	31 Jan-17	Silverton	DTT Antenna	12,000	6,000	QEC000064	02 Mrt-17
64	QEC	4500420961	14 Feb-17	Kimberley	DTT Antenna	12,000	6,000	QEC000065	07 Mrt-17
65	QEC	4500420961	14 Feb-17	Kimberley	DTT Antenna	12,000	6,000	QEC000066	08 Mrt-17
66	QEC	4500420960	16 Feb-17	Uptington	DTT Antenna	6,000	6,000	QEC000067	02 Mrt-17
67	QEC	4500420962	16 Feb-17	Polokwane	DTT Antenna	4,000	4,000	QEC000068	02 Mrt-17
68	QEC	4500421346	28 Feb-17	Bloemfontein	DTT Antenna	12,000	6,000	QEC000069	10 Mrt-17
69	QEC	4500421346	28 Feb-17	Bloemfontein	DTT Antenna	12,000	6,000	QEC000070	10 Mrt-17
70	QEC	4500421347	02 Mrt-17	Cape Town	DTT Antenna	12,000	6,000	QEC000071	03 Apr-17
71	QEC	4500421347	02 Mrt-17	Cape Town	DTT Antenna	12,000	6,000	QEC000072	03 Apr-17
72	QEC	4500421350	07 Mrt-17	Pietermaritzburg	DTT Antenna	6,000	6,000	QEC000073	20 Mrt-17
73	QEC	4500421349	08 Mrt-17	Wits Jetpark	DTT Antenna	6,000	1,200	QEC000074	28 Mrt-17
74	QEC	4500421349	09 Mrt-17	Wits Jetpark	DTT Antenna	1,200	1,200	QEC000075	28 Mrt-17
75	QEC	4500421349	10 Mrt-17	Wits Jetpark	DTT Antenna	1,200	1,200	QEC000076	28 Mrt-17
76	QEC	4500421349	14 Mrt-17	Wits Jetpark	DTT Antenna	1,200	1,200	QEC000077	28 Mrt-17
77	QEC	4500421349	15 Mrt-17	Wits Jetpark	DTT Antenna	1,200	1,200	QEC000078	28 Mrt-17
78	QEC	4500421348	19 Mrt-17	Mafikeng	DTT Antenna	36,000	6,000	QEC000079	04 Apr-17
79	QEC	4500421348	19 Mrt-17	Mafikeng	DTT Antenna	36,000	6,000	QEC000080	04 Apr-17
80	QEC	4500421348	20 Mrt-17	Mafikeng	DTT Antenna	36,000	6,000	QEC000081	04 Apr-17

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTT Antenna stock delivered by QEC to the assigned SAPO warehouses									
81	QEC	4500421348	20 Mrt-17	Mafikeng	DTT Antenna	-	6,000	QEC000082	04 Apr-17
82	QEC	4500421348	21 Mrt-17	Mafikeng	DTT Antenna	-	6,000	QEC000083	04 Apr-17
83	QEC	4500421348	21 Mrt-17	Mafikeng	DTT Antenna	-	6,000	QEC000084	04 Apr-17
84	QEC	4500427550	06 Sep-17	Makhado	DTT Antenna	25,920	6,000	QEC000085	Waiting for verification
85	QEC	4500427550	06 Sep-17	Makhado	DTT Antenna	-	6,000	QEC000086	Waiting for verification
86	QEC	4500427554	06 Sep-17	Wits Jepark	DTT Antenna	19,920	1,200	QEC000087	11 Oct17
87	QEC	4500427550	06 Sep-17	Makhado	DTT Antenna	-	6,000	QEC000088	Waiting for verification
88	QEC	4500427550	06 Sep-17	Makhado	DTT Antenna	-	6,000	QEC000089	Waiting for verification
89	QEC	4500427554	07 Sep-17	Wits Jepark	DTT Antenna	-	1,200	QEC000090	11 Oct-17
90	QEC	4500427550	07 Sep-17	Makhado	DTT Antenna	-	1,920	QEC000091	Waiting for verification
91	QEC	4500427549	08 Sep-17	Polokwane	DTT Antenna	4,320	4,320	QEC000092	2017/09/27
92	QEC	4500427554	08 Sep-17	Wits Jepark	DTT Antenna	-	1,200	QEC000093	11 Oct17
93	QEC	4500427553	11 Sep-17	KZN Durban	DTT Antenna	38,780	6,000	QEC000094	13 Sep-17
94	QEC	4500427553	11 Sep-17	KZN Durban	DTT Antenna	-	6,000	QEC000095	12 Sep-17
95	QEC	4500427554	12 Sep-17	Wits Jepark	DTT Antenna	-	1,200	QEC000096	11 Oct17
96	QEC	4500427554	12 Sep-17	Wits Jepark	DTT Antenna	-	1,200	QEC000097	11 Oct17
97	QEC	4500427553	13 Sep-17	KZN Durban	DTT Antenna	-	6,000	QEC000098	15 Sep-17
98	QEC	4500427553	13 Sep-17	KZN Durban	DTT Antenna	-	6,000	QEC000099	18 Sep-17
99	QEC	4500427554	13 Sep-17	Wits Jepark	DTT Antenna	-	1,320	QEC000100	11 Oct17
100	QEC	4500427554	14 Sep-17	Wits Jepark	DTT Antenna	-	1,320	QEC000101	11 Oct17
101	QEC	4500427553	15 Sep-17	KZN Durban	DTT Antenna	-	6,000	QEC000102	22 Sep-17
102	QEC	4500427553	15 Sep-17	KZN Durban	DTT Antenna	-	6,000	QEC000103	21 Sep-17
103	QEC	4500427552	14 Sep-17	Wits Jepark	DTT Antenna	-	1,320	QEC000104	11 Oct17
104	QEC	4500427554	19 Sep-17	Wits Jepark	DTT Antenna	-	1,320	QEC000105	11 Oct17
105	QEC	4500427553	18 Sep-17	KZN Durban	DTT Antenna	-	2,780	QEC000106	19 Sep-17
106	QEC	4500427551	18 Sep-17	Nelspruit	DTT Antenna	8,640	6,000	QEC000107	26 Sep-17
107	QEC	4500427554	19 Sep-17	Witspos	DTT Antenna	-	6,000	QEC000108	20 Sep-17
108	QEC	4500427551	21 Sep-17	Nelspruit	DTT Antenna	-	2,640	QEC000109	23 Nov-17
109	QEC	4500427554	21 Sep-17	Witspos	DTT Antenna	-	2,640	QEC000110	26 Sep-17
110	QEC	4500427552	18 Oct-17	Port Elizabeth	DTT Antenna	6,000	6,000	QEC000111	19 Oct-17
Subtotal (QEC)						500,135	500,135		

Note: QEC orders and deliveries processed to date still subject to final verification by SAPO's SCM Division.

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTH STB stock delivered by BUA to the assigned SAPO warehouses									
1	BUA	4500408664	29-Feb-16	Upington	DTH STB	1,000	1,000	NON	09-Mar-16
2	BUA	4500409125	22-Dec-15	Upington	DTH STB	300	300	Inv. 023	11-Jan-16
3	BUA	4500409125	26-Feb-16	Bloemfontein	DTH STB	1,000	1,000	09150973	09-Mar-16
4	BUA	4500409125	03-Mar-16	Kimberley	DTH STB	600	600	Inv. 0004	10-Mar-16
5	BUA	4500409125	26-Feb-16	Polokwane	DTH STB	200	200	Inv. 034	08-Mar-16
6	BUA	4500409125	26-Feb-16	Nelspruit	DTH STB	200	200	Inv. 035	08-Mar-16
7	BUA	4500410356	22-Feb-16	Upington	DTH STB	1,300	1,300	Inv. 0001	24-Feb-16
8	BUA	4500410356	22-Feb-16	Kimberley	DTH STB	300	300	Inv. 0002	08-Mar-16
9	BUA	4500410356	22-Feb-16	Bloemfontein	DTH STB	400	400	Inv 0004	2016/03/22 System problems
10	BUA	4500413712	23-Jun-16	Upington	DTH STB	6,000	6,000	Inv. 0010	
11	BUA	4500413712	27-Jun-16	Silverton to Mphumalanga	DTH STB	5	5	Inv. 0012	27-Jun-16
12	BUA	4500413712	28-Jun-16	Upington	DTH STB	8,400	8,400	Inv. 0012B	30-Jun-16
13	BUA	4500413712	04-Jul-16	Upington	DTH STB	3,595	3,595	Inv. 064	05-Jul-16
14	BUA	4500428719	03-Sep-18	Bloemfontein	DTH STB	10,000	10,000	Inv. 2048	06-Sep-18
15	BUA	4500436042	14-Dec-18	Bloemfontein	DTH STB	5,100	5,100	Bua-2018-500	20-Dec-18
16	BUA	4500436196	21-Dec-18	Bloemfontein	DTH STB	1,200	1,200	R 118,816	2019/02/28
17	BUA	4500432254	31-Jan-19	Bloemfontein	DTH STB	4,200	4,200	BUA31975	2019/02/06
18	BUA	4500437752	14-Mrt-19	Bloemfontein	DTH STB	1,032	1,032	BUA140319	2019/03/27
19	BUA	4500436196	28-Mrt-19	Bloemfontein	DTH STB	210	210	BUA 0254	2019/04/18
20	BUA	4500440440	24-Jun-19	Bloemfontein	DTH STB	12,500	12,500	TBC	TBC
21	BUA	4500440441	24-Jun-19	Upington	DTH STB	12,500	12,500	TBC	TBC
22	BUA	4500440770	03-Jul-19	East London	DTH STB	60,000	9,000	TBC	TBC
Subtotal (BUA)						130,042	79,042		

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTH Satellite Dish set stock delivered by Ellies Industries to the assigned SAPO warehouses									
1	Ellies Industries	4500409125	2015/12/23	George	DTH Satellite dish	19,000	720	EINN6387	2015/12/28
2	Ellies Industries	4500409125	2015/12/29	Upington	DTH Satellite dish	-	720	EINN6398	2016/01/04
3	Ellies Industries	4500409125	2015/12/28	Kimberley	DTH Satellite dish	-	720	174BKY0007202412201	2016/01/04
4	Ellies Industries	4500409125	2015/12/29	Bloemfontein	DTH Satellite dish	-	720	5 (EINN6399)	2016/01/07
5	Ellies Industries	4500409125	2015/12/29	George	DTH Satellite dish	-	720	EINN6401	2015/12/30
6	Ellies Industries	4500409125	2016/01/04	George	DTH Satellite dish	-	720	EINN6400	2016/01/06
7	Ellies Industries	4500409125	2016/01/04	Bloemfontein	DTH Satellite dish	-	720	EINN6403	2016/01/07
8	Ellies Industries	4500409125	2016/01/04	Kimberley	DTH Satellite dish	-	720	EINN6405	2016/01/07
9	Ellies Industries	4500409125	2016/01/05	George	DTH Satellite dish	-	720	174BKY0007200401201	2016/01/07
10	Ellies Industries	4500409125	2016/01/05	Kimberley	DTH Satellite dish	-	720	EINN6408	2016/01/19
11	Ellies Industries	4500409125	2016/01/08	Upington	DTH Satellite dish	-	720	174BKY0007200501201	2016/01/07
12	Ellies Industries	4500409125	2016/01/08	George	DTH Satellite dish	-	720	6 (EINN6407)	2016/01/07
13	Ellies Industries	4500409125	2016/01/07	Upington	DTH Satellite dish	-	720	EINN6406	2016/01/12
14	Ellies Industries	4500409125	2016/01/17	Bloemfontein	DTH Satellite dish	-	720	EINN6409	2016/01/21
15	Ellies Industries	4500409125	2016/01/07	Kimberley	DTH Satellite dish	-	720	EINN6410	2016/01/19
16	Ellies Industries	4500409125	2016/01/07	Bloemfontein	DTH Satellite dish	-	720	174BKY0007200701201	2016/01/21
17	Ellies Industries	4500409125	2016/01/08	Silverton	DTH Satellite dish	20	720	EINN6416	2016/01/21
18	Ellies Industries	4500409652	2016/01/12	Upington	DTH Satellite dish	21,800	720	EINN6418	2016/01/08
19	Ellies Industries	4500409652	2016/01/11	George	DTH Satellite dish	-	720	EINN6424	2016/01/12
20	Ellies Industries	4500409125	2016/01/11	Bloemfontein	DTH Satellite dish	-	720	EINN6423	2016/01/21
21	Ellies Industries	4500409125	2016/01/12	Kimberley	DTH Satellite dish	-	720	EINN6422	2016/01/21
22	Ellies Industries	4500409125	2016/01/13	Upington	DTH Satellite dish	-	720	174BKY000720120116D	2016/01/15
23	Ellies Industries	4500409125	2016/01/13	Kimberley	DTH Satellite dish	-	720	1 (EINN6426)	2016/01/15
24	Ellies Industries	4500409125	2016/01/13	Kimberley	DTH Satellite dish	-	720	2 (EINN6427)	2016/01/15
25	Ellies Industries	4500409125	2016/01/14	Upington	DTH Satellite dish	-	720	EINN6428	2016/01/15
26	Ellies Industries	4500409125	2016/01/14	Upington	DTH Satellite dish	-	720	174BKY000720130116D	2016/01/15
27	Ellies Industries	4500409125	2016/01/14	Bloemfontein	DTH Satellite dish	-	720	1 (EINN6434)	2016/01/15
28	Ellies Industries	4500409125	2016/01/14	Bloemfontein	DTH Satellite dish	-	720	EINN6435	2016/01/15
29	Ellies Industries	4500409125	2016/01/15	Upington	DTH Satellite dish	-	720	EINN6437	2016/01/15
30	Ellies Industries	4500409652	2015/12/09	Port Elizabeth	DTH Satellite dish	-	560	EINN6438	2016/01/15
31	Ellies Industries	4500409652	2016/02/09	East London	DTH Satellite dish	-	720	EINN6439 / EINN6440	2016/01/15
32	Ellies Industries	4500409652	2016/02/09	Polokwane	DTH Satellite dish	-	720	EINN6441	2016/02/23
33	Ellies Industries	4500409652	2016/02/10	Port Elizabeth	DTH Satellite dish	-	720	174PEDT000720100216D	2016/04/14
34	Ellies Industries	4500409652	2016/02/10	Ladysmith	DTH Satellite dish	-	720	1 (EINN6680)	2016/02/29
35	Ellies Industries	4500409652	2016/02/11	Witspos	DTH Satellite dish	-	720	174PEEL000720090216D	2016/02/29
36	Ellies Industries	4500409652	2016/02/11	Durban	DTH Satellite dish	-	720	1EINN6683	2016/02/29
37	Ellies Industries	4500409652	2016/02/12	Witspos	DTH Satellite dish	-	720	EINN6689	2016/02/29
38	Ellies Industries	4500409652	2016/02/12	Silverton	DTH Satellite dish	-	720	174PEDT000720100216D	2016/02/29
39	Ellies Industries	4500409652	2016/02/15	Mthatha	DTH Satellite dish	-	720	1 (EINN6699)	2016/02/29
40	Ellies Industries	4500409125	2016/02/15	Cape Town	DTH Satellite dish	-	720	EINN6704	2016/03/31
								EINN6726	2016/03/31
								EINN6727	2016/02/29
								EINN6739	2016/03/31
								EINN6745	2016/02/15
								174WCDT000720150216D	2016/02/17
								D1 (EINN6759)	2016/02/29

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTH Satellite Dish set stock delivered by Ellies Industries to the assigned SAPO warehouses									
41	Ellies Industries	4500409952	2016/02/16	Cape Town	DTH Satellite dish	-	720	174WCDT000720160216 D1 (EINN/6782)	2016/03/03
42	Ellies Industries	4500409952	2016/02/16	East London	DTH Satellite dish	-	720	174PEEL000720160216D 1 (EINN/6781)	2016/04/14
43	Ellies Industries	4500409125	2016/02/16	Richards Bay	DTH Satellite dish	-	720	EINN/6785	2016/02/25
44	Ellies Industries	4500409952	2016/02/17	Nelspruit	DTH Satellite dish	-	720	EINN/6801	2016/02/23
45	Ellies Industries	4500409952	2016/02/17	Mthatha	DTH Satellite dish	-	720	EINN/6802	2016/02/18
46	Ellies Industries	4500408709	2016/02/18	Potokwane	DTH Satellite dish	-	720	EINN/6822	2016/02/29
47	Ellies Industries	4500409952	2016/02/18	Durban	DTH Satellite dish	-	720	EINN/6821	2016/02/29
48	Ellies Industries	4500409952	2016/02/19	Witspos	DTH Satellite dish	-	720	EINN/6837	2016/03/31
49	Ellies Industries	4500409952	2016/02/19	Silverton	DTH Satellite dish	-	720	EINN/6836	2016/03/31
50	Ellies Industries	4500409952	2016/02/22	Potokwane	DTH Satellite dish	-	720	EINN/6847	2016/02/29
51	Ellies Industries	4500409125	2016/02/22	Cape Town	DTH Satellite dish	-	720	174WCDT000720220216 D1 (EINN/6848)	2016/02/29
52	Ellies Industries	4500409952	2016/02/22	Witspos	DTH Satellite dish	-	720	EINN/6849	2016/03/31
53	Ellies Industries	4500409952	2016/02/23	Cape Town	DTH Satellite dish	-	720	174WCDT000720230216 D1 (EINN/6860)	2016/02/29
54	Ellies Industries	4500409952	2016/02/23	Durban	DTH Satellite dish	-	720	EINN/6859	2016/03/01
55	Ellies Industries	4500409952	2016/02/24	Nelspruit	DTH Satellite dish	-	720	EINN/6866	2016/03/07
56	Ellies Industries	4500409952	2016/02/24	Ladysmith	DTH Satellite dish	-	720	EINN/6867	2016/04/04
57	Ellies Industries	4500409952	2016/02/25	Silverton	DTH Satellite dish	-	720	EINN/6890	2016/04/14
58	Ellies Industries	4500409952	2016/02/25	Potokwane	DTH Satellite dish	-	720	EINN/6892	2016/04/05
59	Ellies Industries	4500409952	2016/02/25	Silverton	DTH Satellite dish	-	720	EINN/6891	2016/02/26
60	Ellies Industries	4500413713	2016/07/05	Uptington	DTH Satellite dish	1,440	720	174BUPG000720040716D 1 (EIBULK0001)	2016/07/05
61	Ellies Industries	4500413713	2016/07/05	Uptington	DTH Satellite dish	-	720	G000720040716D2 (EIBUL)	2016/07/05
62	Ellies Industries	4500414580	2016/07/13	Uptington	DTH Satellite dish	1,440	720	G000720120716D1 (EIBUL)	2016/07/14
63	Ellies Industries	4500414580	2016/07/13	Uptington	DTH Satellite dish	-	720	G000720120716D2 (EIBUL)	2016/07/14
64	Ellies Industries	4500416706	2016/09/13	Uptington	DTH Satellite dish	-	720	EIDEL09338	2016/10/13
65	Ellies Industries	4500416706	2016/12/12	Uptington	DTH Satellite dish	1,440	720	EINN/9329	2016/10/13
66	Ellies Industries	4500416707	2016/10/10	Kimberley	DTH Satellite dish	1,440	720	BY000720101016D2 (EINN)	2016/10/13
67	Ellies Industries	4500416707	2016/10/13	Kimberley	DTH Satellite dish	-	720	BY000720111016D2 (EIDEL09339)	2016/10/13
68	Ellies Industries	4500414580	2016/12/12	Uptington	DTH Satellite dish	1,440	720	G000720071216D1 (EIDEI)	2017/01/09
69	Ellies Industries	4500414580	2016/12/20	Uptington	DTH Satellite dish	-	720	G000720071216D2 (EIDEI)	2017/01/09
70	Ellies Industries	4500418315	2016/12/09	Kimberley	DTH Satellite dish	1,440	720	174BKY000720081216D1	2017/02/07
71	Ellies Industries	4500418315	2016/12/09	Kimberley	DTH Satellite dish	-	720	174BKY000720081216D2	2017/02/07
72	Ellies Industries	4500418315	2017/01/19	Uptington	DTH Satellite dish	-	720	G000720071216D2 (EIDEL07091A)	2017/02/01
73	Ellies Industries	4500418314	2017/02/14	Uptington	DTH Satellite dish	-	720	3000720071216D1 (EID4EL07091B)	2017/02/27
74	Ellies Industries	4500418314	2017/02/16	Uptington	DTH Satellite dish	-	720	G000720130217D1 (EIDEL)	2017/02/27
75	Ellies Industries	4500427563	2017/07/13	Cape Town	DTH Satellite dish	19,440	720	EIBULKWCDT130717	2017/09/11
76	Ellies Industries	4500427563	2017/07/14	Cape Town	DTH Satellite dish	-	720	EIBULKWCDT140717	2017/09/11
77	Ellies Industries	4500410356	2017/07/14	Uptington	DTH Satellite dish	-	720	EIBULKBPUG130717	2017/09/11
78	Ellies Industries	4500410356	2017/07/18	Uptington	DTH Satellite dish	2000	720	EIBULKBPUG170717	2017/07/18
79	Ellies Industries	4500427563	2017/07/18	Durban PMB	DTH Satellite dish	-	720	EIBULKZDT180717	2017/09/06
80	Ellies Industries	4500427563	2017/07/24	George	DTH Satellite dish	-	720	EIBULKWCGR200717	2017/09/19

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019

Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTH Satellite Dish set stock delivered by Ellies Industries to the assigned SAPO warehouses									
81	Ellies Industries	4500410356	2017/07/20	Silverton	DTH Satellite dish	-	720	EIBULKMDC1200717	2017/08/08
82	Ellies Industries	4500427563	2017/07/25	Silverton	DTH Satellite dish	-	720	EIBULKMDC1250717	2017/09/06
83	Ellies Industries	4500427563	2017/07/26	East London	DTH Satellite dish	-	720	EIBULKPEEL260717D1	2017/09/08
84	Ellies Industries	4500427563	2017/07/26	East London	DTH Satellite dish	-	720	EIBULKPEEL260717D2	2017/09/08
85	Ellies Industries	4500427563	2017/07/28	Makhado	DTH Satellite dish	-	720	174MMKD000720270717D	Waiting for verification
86	Ellies Industries	4500427563	2017/07/28	East London	DTH Satellite dish	-	720	EIBULKPEEL280717	2017/09/08
87	Ellies Industries		2017/08/02	Makhado	DTH Satellite dish	-	720	EIBULKMMKD310717	Waiting for verification
88	Ellies Industries		2017/08/02	Makhado	DTH Satellite dish	-	720	EIBULKMMKD010817D1	Waiting for verification
89	Ellies Industries		2017/08/02	Makhado	DTH Satellite dish	-	720	EIBULKMMKD010817D2	Waiting for verification
90	Ellies Industries		2017/08/04	Makhado	DTH Satellite dish	-	720	EIBULKMMKD030817D1	Waiting for verification
91	Ellies Industries		2017/08/04	Makhado	DTH Satellite dish	-	720	EIBULKMMKD030817D2	Waiting for verification
92	Ellies Industries	4500427563	2017/08/07	Port Elizabeth	DTH Satellite dish	-	720	EIBULKPEDT040817D1	2017/09/18
93	Ellies Industries	4500427563	2017/08/07	Port Elizabeth	DTH Satellite dish	-	720	EIBULKPEDT040817D2	2017/09/18
94	Ellies Industries	4500427563	2017/08/08	Port Elizabeth	DTH Satellite dish	-	720	EIBULKPEEL100817D1	2017/09/18
95	Ellies Industries	4500427563	2017/08/10	East London	DTH Satellite dish	-	720	EIBULKPEEL100817D2	2017/09/18
96	Ellies Industries	4500427563	2017/08/11	Port Elizabeth	DTH Satellite dish	-	720	EIBULKPEEL110817D1	2017/09/18
97	Ellies Industries	4500427563	2017/08/15	East London	DTH Satellite dish	-	720	EIBULKMMKD150817D1	Waiting for verification
98	Ellies Industries		2017/08/16	Makhado	DTH Satellite dish	-	720	EIBULKMMKD150817D2	Waiting for verification
99	Ellies Industries		2017/08/16	Makhado	DTH Satellite dish	-	720	EIBULKMMKD160817D1	Waiting for verification
100	Ellies Industries		2017/08/17	Makhado	DTH Satellite dish	-	720	EIBULKMMKD160817D2	Waiting for verification
101	Ellies Industries		2017/08/18	Makhado	DTH Satellite dish	-	720	EIBULKPEEL170817D1	2018/09/08
102	Ellies Industries	4500427563	2017/08/17	East London	DTH Satellite dish	-	720	EIBULKPEEL170817D2	2018/09/08
103	Ellies Industries	4500427563	2017/08/23	East London	DTH Satellite dish	-	720	EIBULKPEEL220817D1	2018/09/08
104	Ellies Industries	4500427563	2017/08/23	East London	DTH Satellite dish	-	720	EIBULKPEEL220817D2	2018/09/08
105	Ellies Industries		2017/08/25	Makhado	DTH Satellite dish	-	720	EIBULKMMKD230817D1	Waiting for verification
106	Ellies Industries		2017/08/25	Makhado	DTH Satellite dish	-	720	EIBULKMMKD230817D2	Waiting for verification
107	Ellies Industries	4500427563	2017/08/30	East London	DTH Satellite dish	-	720	EIBULKPEEL250817D1	2017/09/08
108	Ellies Industries		2017/08/30	Makhado	DTH Satellite dish	-	720	EIBULKMMKD290817D1	Waiting for verification
109	Ellies Industries		2017/08/31	Makhado	DTH Satellite dish	-	720	EIBULKMMKD290817D2	Waiting for verification
110	Ellies Industries		2017/09/01	Makhado	DTH Satellite dish	-	720	EIBULKMMKD300817D1	Waiting for verification
111	Ellies Industries		2017/09/04	East London	DTH Satellite dish	-	720	EIBULKMMKD310817D1	Waiting for verification
112	Ellies Industries	4500427563	2017/09/05	East London	DTH Satellite dish	-	720	EIBULKPEEL010917D1	2018/09/08
113	Ellies Industries	4500427563	2017/09/05	East London	DTH Satellite dish	-	720	EIBULKPEEL040917D1	2018/09/12
114	Ellies Industries		2017/09/08	Makhado	DTH Satellite dish	-	720	EIBULKMMKD050917D1	Waiting for verification
115	Ellies Industries		2017/09/08	Makhado	DTH Satellite dish	-	720	EIBULKMMKD060917D1	Waiting for verification
116	Ellies Industries		2017/09/11	Makhado	DTH Satellite dish	-	720	EIBULKMMKD070917D1	Waiting for verification
117	Ellies Industries	4500427563	2017/09/11	East London	DTH Satellite dish	-	720	EIBULKPEEL110917D1	2018/09/19
118	Ellies Industries		2017/09/14	Makhado	DTH Satellite dish	-	720	EIBULKMMKD130917D1	Waiting for verification
119	Ellies Industries		2017/09/21	Makhado	DTH Satellite dish	-	720	EIBULKMMKD180917D1	Waiting for verification
120	Ellies Industries		2017/09/19	Makhado	DTH Satellite dish	-	720	EIBULKMMKD190917D1	Waiting for verification

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019									
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered	Invoice No	Goods receipt date
Summary of DTH Satellite Dish set stock delivered by Ellies Industries to the assigned SAPO warehouses									
121	Ellies Industries	4500428719	2017/09/20	Nelspruit	DTH Satellite dish	30000	720	EIBULKMNPT200917D1	2017/11/22
122	Ellies Industries		2017/09/22	Makhado	DTH Satellite dish		720	EIBULKMKMKD210917D1	Waiting for verification
123	Ellies Industries	4500427563	2017/09/22	Witspos	DTH Satellite dish	-	720	EIBULKMNWTS220917D1	2017/11/21
124	Ellies Industries		2017/09/28	Makhado	DTH Satellite dish		720	EIBULKMKMKD270917D1	Waiting for verification
125	Ellies Industries		2017/09/28	Makhado	DTH Satellite dish		720	EIBULKMKMKD270917D2	Waiting for verification
126	Ellies Industries		2017/09/29	Makhado	DTH Satellite dish		720	EIBULKMKMKD280917D1	Waiting for verification
127	Ellies Industries		2017/10/03	Makhado	DTH Satellite dish		720	EIBULKMKMKD021017D1	
128	Ellies Industries		2017/10/04	Makhado	DTH Satellite dish		720	EIBULKMKMKD031017D1	
129	Ellies Industries		2017/10/18	Makhado	DTH Satellite dish		720	EIBULKMKMKD171017D1	
130	Ellies Industries		2017/10/18	Makhado	DTH Satellite dish		720	EIBULKMKMKD171017D1	
131	Ellies Industries		2017/10/20	Makhado	DTH Satellite dish		720	EIBULKMKMKD191017D1	
132	Ellies Industries		2017/10/20	Makhado	DTH Satellite dish		720	EIBULKMKMKD191017D2	
133	Ellies Industries		2017/10/24	Makhado	DTH Satellite dish		720	EIBULKMKMKD231017D1	
134	Ellies Industries		2017/10/24	Makhado	DTH Satellite dish		720	EIBULKMKMKD231017D2	
135	Ellies Industries	4500428719	2017/10/26	Nelspruit	DTH Satellite dish	-	720	EIBULKMNPT000720261017D	2017/11/24
136	Ellies Industries		2017/10/26	Witspos	DTH Satellite dish		720	EIBULKMNWTS261017D1	
137	Ellies Industries	4500410356	2017/10/27	Witspos	DTH Satellite dish	-	720	EIBULKMNWTS271017D1	2017/10/30
138	Ellies Industries	4500427563	2017/10/30	Durban PMB	DTH Satellite dish	-	720	EIBULKKZDT301017D1	2017/11/06
139	Ellies Industries	4500427563	2017/10/30	Durban PMB	DTH Satellite dish	-	720	EIBULKKZDT301017D2	2017/11/06
140	Ellies Industries	4500427563	2017/10/31	East London	DTH Satellite dish	-	720	EIBULKPEEL311017D1	43048
141	Ellies Industries	4500428719	2017/11/08	Silverton	DTH Satellite dish	-	720	EIBULKMD1031117D1	2017/11/21
142	Ellies Industries	4500428719	2017/11/08	Silverton	DTH Satellite dish	-	720	EIBULKMD1031117D2	2017/11/21
143	Ellies Industries	4500428719	2017/11/06	Mafikeng	DTH Satellite dish	-	720	EIBULKBMF061117D1	2018/03/06
144	Ellies Industries	4500427563	2017/11/14	Uptington	DTH Satellite dish	-	720	EIBULKBUPG131117D1	2017/11/16
145	Ellies Industries	4500427563	2017/11/16	Uptington	DTH Satellite dish	-	720	EIBULKBUPG141117D1	2017/11/16
146	Ellies Industries	4500428719	2017/11/24	Nelspruit	DTH Satellite dish	-	720	EIBULKMNPT231117D1	2017/11/28
147	Ellies Industries	4500428719	2017/11/29	East London	DTH Satellite dish	-	720	174PEEL000720271117D1	2018/01/16
148	Ellies Industries	4500429804	2018/02/14	Port Elizabeth	DTH Satellite dish	2,880	720	EIBULKPEDT130218D1	2018/02/14
149	Ellies Industries	4500429805	2018/02/14	East London	DTH Satellite dish	6,480	720	EIBULKPEEL140218D1	2018/02/19
150	Ellies Industries	4500429804	2018/02/19	Port Elizabeth	DTH Satellite dish	-	720	EIBULKPEDT150218D1	2018/03/07
151	Ellies Industries	4500429804	2018/02/21	Port Elizabeth	DTH Satellite dish	-	720	EIBULKPEDT190218D1	2018/02/21
152	Ellies Industries	4500429804	2018/02/22	Bloemfontein	DTH Satellite dish	-	720	EIBULKPEDT200218D1	2018/02/23
153	Ellies Industries	4500429803	2018/02/22	Bloemfontein	DTH Satellite dish	4,320	720	EIBULKBFD210218D1	2018/03/12
154	Ellies Industries	4500429803	2018/02/26	Bloemfontein	DTH Satellite dish	-	720	EIBULKBFD230218D1	2018/03/09
155	Ellies Industries	4500429803	2018/03/01	Bloemfontein	DTH Satellite dish	-	720	EIBULKBFD280218D1	2018/03/09
156	Ellies Industries	4500429803	2018/03/05	Bloemfontein	DTH Satellite dish	-	720	EIBULKBFD210318D1	2018/03/09
157	Ellies Industries	4500429803	2018/03/07	Bloemfontein	DTH Satellite dish	-	720	EIBULKBFD2050318D1	2018/03/09
158	Ellies Industries	4500429803	2018/03/07	Bloemfontein	DTH Satellite dish	-	720	EIBULKBFD2060318D1	2018/03/09
159	Ellies Industries	4500430502	2018/06/13	Silverton	DTH Satellite dish	22320	720	EIBULKMD1130618D1	2018/03/09
160	Ellies Industries	4500430502	2018/06/13	Silverton	DTH Satellite dish	-	720	EIBULKMD1130618D2	2018/06/19

Summary of STB stock status per USAASA Supplier: 31 July 2019, continue



Summary of STB equipment delivered per Supplier to SAPO's assigned warehouses during the period 30 Nov 2015 to 31 July 2019							
Item no	Name of STB Company	PO number	PO date	SAPO warehouse	Type of STB stock ordered	Total stock ordered	Total stock delivered
Summary of DTH Satellite Dish set stock delivered by Ellies Industries to the assigned SAPO warehouses							
161	Ellies Industries	4500430502	2018/06/14	Silverton	DTH Satellite dish	-	720
162	Ellies Industries	4500430502	2018/06/14	Silverton	DTH Satellite dish	-	720
163	Ellies Industries	4500430502	2018/07/17	Silverton	DTH Satellite dish	-	720
164	Ellies Industries	4500430502	2018/07/19	Silverton	DTH Satellite dish	-	720
165	Ellies Industries	4500430502	2018/07/20	Silverton	DTH Satellite dish	-	720
166	Ellies Industries	4500430502	2018/07/24	Silverton	DTH Satellite dish	-	720
167	Ellies Industries	4500430502	2018/07/25	Silverton	DTH Satellite dish	-	720
168	Ellies Industries	4500430502	2018/07/26	Silverton	DTH Satellite dish	-	720
169	Ellies Industries	4500428719	2018/07/31	Bloemfontein	DTH Satellite dish	-	720
170	Ellies Industries	4500428719	2018/08/01	Bloemfontein	DTH Satellite dish	-	720
171	Ellies Industries	4500428719	2018/08/02	Bloemfontein	DTH Satellite dish	-	720
172	Ellies Industries	4500428719	2018/08/14	Bloemfontein	DTH Satellite dish	-	720
173	Ellies Industries	4500428719	2018/08/15	Bloemfontein	DTH Satellite dish	-	720
174	Ellies Industries	4500430502	2018/09/06	Silverton	DTH Satellite dish	-	720
175	Ellies Industries	4500430502	2018/10/02	Silverton	DTH Satellite dish	-	720
176	Ellies Industries	4500430502	2018/10/04	Silverton	DTH Satellite dish	-	720
177	Ellies Industries	4500430502	2018/10/08	Silverton	DTH Satellite dish	-	720
178	Ellies Industries	4500430502	43384	Silverton	DTH Satellite dish	-	720
179	Ellies Industries	4500430502	2018/10/18	Silverton	DTH Satellite dish	-	720
180	Ellies Industries	4500430502	2018/10/22	Silverton	DTH Satellite dish	-	720
181	Ellies Industries	4500428719	2018/11/16	Bloemfontein	DTH Satellite dish	-	720
182	Ellies Industries	4500428719	2018/11/22	Bloemfontein	DTH Satellite dish	-	720
183	Ellies Industries	4500428719	2018/11/23	Bloemfontein	DTH Satellite dish	-	720
184	Ellies Industries	4500428719	2018/11/23	Bloemfontein	DTH Satellite dish	-	720
185	Ellies Industries	4500428719	2018/11/29	Bloemfontein	DTH Satellite dish	-	720
186	Ellies Industries	4500428719	2018/11/30	Bloemfontein	DTH Satellite dish	-	720
187	Ellies Industries	4500428719	2018/12/06	Bloemfontein	DTH Satellite dish	-	720
Sub total (Ellies)						134,700	133,780
188	Ellies Industries			Ellies	DTH Satellite dish	270,373	271,293
Grand total (Ellies)						405,073	405,073
							Warehoused in bulk on behalf of SAPO in bulk at Ellies
						31-May-19	

Note: The above STB stock status for the period ending 31 July 2019, still subject to final verification by SAPO's SCM Division.

Summary of STB Exchanges – 31 July 2019

SUMMARY OF STB EXCHANGES									
	Incorrect STB Type	Faulty STB	No Smart Card	Incomplete Equipment	Faulty Antenna	Faulty Dish	Faulty STB & Antenna	Faulty STB & Dish	Lost/Stolen
Total STB's exchanged:	4,549	896 20%	4 0%	29 1%	64 1%	14 0%	3 0%	0 0%	2 0%
Total STB's issued:	549,344	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Notes:

A total of **STB's (370 DTH & 2 562 DTT)** and **675 antenna's** has been returned to SAPO's Silverton warehouse for collection by the applicable Suppliers for the period ending **31 July 2019**.

Challenges (incl. theft, corruption, return stock, etc.) & summary of investigations

Challenges

Item no	Program challenges	Impact of challenge	Resolution	Responsible
1	Slow registration uptake due to limited marketing & awareness caused by funding shortage.	Only a total of 1 061 341 (23%) of the DOC's latest projected number of 4.7 million needy households has been registered during the period 1 October 2015 to 31 July 2019 (47 months) mainly due to limited marketing & awareness caused by funding shortage.	Fast tracking of the DOC's DTT Volunteer Registration campaign nationally. See attached Annexure R for SAPO letter sent to USAASA in this regard on 19 Aug 2019	DOC
2	Non-activation of STB issue phase in the 2 remaining Provinces (Gauteng and Western Cape Provinces) due to limited available stock.	1. Non achievement of 2019/20 rollout target (Current issue backlog for two Provinces is 87 895 as at 31 July 2019. 2. Increase in complaints from customers registered in 2017. Lost trust in project.	1. Activation of the STB issue phase in the Gauteng and Western Cape Provinces with a view to action the STB issue to the registered Customers to date. 2. Fast tracking of the deployment of local Installers in the Gauteng and Western Cape Provinces.	1. DOC 2. USAASA
3	Increase in customer enquiries/complaints due to registered DTH STB stock shortages and Broadcasting content (MUX1 vs. MUX2).	1. Customers registered in 2016 have not received their DTH STB kits due to DTH STB stock shortages. 2. Increase in customer complaints due to the difference in Broadcasting content (MUX1 vs. MUX2) resulting that customers wants to be only issued with DTH STB's.	1. DTH STB stock shortages are in the process to be actioned by USAASA. Sufficient DTH STB stock should be available by Nov 2019 to clear the current registered DTH backlog of 240k. 2. Broadcasting content issue on MUX 1 & 2 to be addressed as a matter of urgency	1. USAASA 2. SENTECH
4	Delay with the appointment of local installers.	1. With the expiry of the last USAASA appointed installers contracts in Jan 2019, no new installations took place over the last 7 months. The Installation backlog has increased to 511 997 to date. 2. Delay in the achievement of the DOC's rollout target of 855.7k STB's for the 2019/20 FY. 3. Increase in bulk warehousing cost	The latest target date agreed for the phased-in deployment of the local Installers in the Free State Province as 1st priority was 1 Sept 2019. The criticality of the matter was escalated by SAPO on GCEO level to USAASA on 19 August 2019. See Annexure R for detail.	USAASA

Challenges, continue

Item no	Program challenges	Impact of challenge	Resolution	Responsible
5	Lack of management of installers on the ground	<ol style="list-style-type: none"> 1. Delay in installations 2. Outstanding installations 3. Delay with the return of un-installed STB kits 4. Poor management of STB kit stock on Installer level 	<ol style="list-style-type: none"> 1. The appointment of an Installer Management Team with the necessary technical skills and expertise to effectively manage the Installers on the ground support. 2. Management Team to be equipped with a dedicated support/call center that is fully integrated with the SAPO DTT system and DTT Call Centre to successfully manage installers on the ground to prevent a re-occurrence of the challenges experienced in the past. 	USAASA
6	Lack of quality checks of installations on the ground	<ol style="list-style-type: none"> 1. Wrong installations 2. STB kits installed at different registered households. Direct impact on customers warrantee. 3. Poor installations 4. No installations 5. Customers are charged for installations 6. Fraudulent completion of Installation vouchers 	Application verification mechanism/system to be implemented to verify installations on the ground, which must be fully integrated with SAPO's Installation redemption system.	USAASA
7	STB kits installed at wrong addresses	See item 6(2) above for impact.		
8	Outstanding installations	Increase in customer complaints due to outstanding installations dating back to 2016 mainly as a result of the challenges highlighted in items 2, 3, 4 and 5 above.	See resolutions in item 2, 3, 4 and 5 above.	USAASA/DOC
9	Incorrect/incomplete text files (Serial number files)	The processing of incorrect/incomplete text files received from some of the Suppliers in the past into SAPO's SAP system, resulted in reconciliation challenges for SAPO per serialized items and audit findings. This problem dates back to 2016/17 and can only be fixed once all the SAPO DTT warehouses becomes fully operational in order to re-scan all the remaining STB stock items on warehouse level into SAP via a separate exercise	To fast track the full stabilization of the matter, SAPO recently obtained approval for the appointment of additional interim warehouse staff to complete the re-scanning exercise in the current financial year.	SAPO

Challenges, continue

Item no	Program challenges	Impact of challenge	Resolution	Responsible
10	DTH STB kit stock shortages (Increase in transport cost).	The shortage in DTH STB stock over the last two years, resulted in the following: 1. Delay in installations 2. Increase in transport cost 3. Increase in bulk warehousing cost	See resolutions in item 3 (1) above.	USAASA
11	Incomplete/Faulty STB equipment	The delivery of incomplete/faulty equipment by some of the Suppliers resulted in the unnecessary exchange of STB kits and an increase in cost.	Incidents have been reported to USAASA to prevent a re-occurrence. See Annexure S for further detail on the matter.	USAASA
12	Completion of incorrect affidavits by households (No functional TV's due to no electricity)	When assigned installations are done, it is established that the household resides in an informal settlement area with no electricity, meaning that the affidavit declaring that the person has a functional TV was done incorrectly.	Matter communicated to DOC and USAASA to provide a resolution on the way forward.	DOC/USAASA
13	Registration of more than one member of the same household	With the audit completed earlier this year by the DOC's Internal Audit Department, it was found at some of the households audited that more than one member of the same household has registered and was issued with an STB. The current qualification criteria makes provision for the registration of more than one household that resides in the same house or address, subject thereto that each household has his own functional TV. With the relaxation of the TV license as a criteria, SAPO is not able to determine on the system whether more than household of the same household has registered due to the impact of communal addresses. The current system can only prevent the registration of a person with the same ID to register twice.	1. DOC to revisit the definition of a household to provide clarity on the way forward. 2. Local Installers to return all issued STB kits as un-installed to SAPO in the case where it is found that the household has already been issued with an STB kit per functional TV. The un-installed STB kit returned will be re-issued by SAPO to a new applicant.	USAASA

Challenges, continue

Item no	Program challenges	Impact of challenge	Resolution	Responsible
14	Fraudulent completion of STB Installation voucher forms (No installations done)	With the analysis completed by SAPO on all the un-installed STB kits returned by the assigned Installers to date, it was identified that the Installation Vouchers for 1 519 of the STB's returned has been redeemed by the assigned Installers. It is expected that in the most of these cases an STB issued to a different registered household has been installed. This will result that the applicable households who have received different STB kits cannot exchange their STB kits if it becomes faulty during the warrantee period.	The finding was reported to USAASA for investigation and to advise on the way forward. See Annexure T for detail.	USAASA
15	Extended bulk warehousing increasing unfunded costs to the project.	The delay with the following directly result in the extension of the bulk warehousing of the STB equipment stock: 1. Delay in registration uptake. 2. Delay with the delivery of the DTH STB stock. 3. Delay with the activation of the STB issue phase in the Gauteng and Western Cape Provinces. 4. Delay with the deployment of the local Installers	See resolutions in item 1, 2, 3, 4 and 10 above.	DOC and USAASA
16	Delay with the approval of the DTT Voucher model	SAPO require a minimum of 4 months to complete the additional system development for the Implementation of the planned DTT Voucher model from 1 April 2020 for the BDM project. SAPO is currently awaiting the DOC's official notification for the rendering of the service.	The criticality of the matter was escalated to the DOC on 27 August 2019.	DOC

Challenges, continue

Item no	Program challenges	Impact of challenge	Resolution	Responsible
17	Lack of sufficient STB equipment for warrantee period	The warrantee period for all issued STB kits is 2 years from date of issue. This will mean that a portion of the 1 405 073 STB kits purchased by USAASA needs to be kept in reserve for the 2 year warrantee period.	USAASA to confirm the number of STB kits to be kept in reserve for the 2 year warrantee period.	USAASA
18	Damaged/Incomplete un-installed STB kits returned by the assigned Installers.	<p>With the analysis completed by SAPO on all the un-installed STB kits returned by the assigned Installers, the following was identified:</p> <ol style="list-style-type: none"> 1. Most of the un-installed STB kits returned was not sealed for re-issue. 2. Some of the STB equipment was incomplete and damaged. Full audit still to be completed by USAASA. 3. The STB stock recieved back was not recieved as a complete STB kit set previously issued in bulk to the assigned Installers. 4. Most of the antenna's and some STB's has been installed at different households. This will result that the applicable households who have received different STB kits cannot exchange their STB kits if it becomes faulty during the warrantee period. 	<p>Awaiting USAASA's feedback on the way forward with the scenario's highlighted in the impact column.</p>	USAASA

Challenges, continue

Item no	SAPO challenges	Impact of challenge	Resolution	Responsible
1	Insufficient capacity at SAPO branches	<ol style="list-style-type: none"> 1. Insufficient capacity at one man and small branches especially in the rural areas. 2. Vacant staff positions at branches 	<ol style="list-style-type: none"> 1. Arrangements have been made for the appointment of the additional required DTT teller Assistants on a contract basis nationally in line with the DCDT's phased-in rollout plan. 2. The Implementation of a DTT centralized capturing tool for the capturing of the STB registration forms at centralized capacitated capturing sites to assist the smaller branches. 3. The creation of centralized capacitated STB issue sites to assist the nearby smaller branches with the issuing of the registered STB kits. 4. The scheduling of overtime where required or necessary. 	SAPO
2	Insufficient stationary at SAPO branches	<ol style="list-style-type: none"> 1. Lack of STB application forms 2. Lack of photocopy paper 3. Lack of receipt rolls, etc. 	Contingency plans has been put in place to prevent insufficient stationary at branches going forward.	SAPO
3	STB stock reconciliation challenges on SAPO Warehouse and branch level	<ol style="list-style-type: none"> 1. Late and no acknowledgement of STB stock at branch level 2. Wrong acknowledgement of STB stock at branch level 3. Incorrect re-issue of STB kits resulting in duplicated STB issues, redemptions, etc. 4. Incorrect transfer of STB stock between SAPO warehouses 5. Incorrect order processing of STB stock by SAPO warehouses 	<ol style="list-style-type: none"> 1. Additional controls to be put in place to ensure compliance on branch level with the timeous and correct acknowledgement of STB stock on the system 2. Additional specialized warehouse staff to be appointed and retraining to be scheduled on warehouse level where necessary. 	SAPO
4	Planned revenue budget shortfalls for SAPO, negatively impacting cash flows	Registration and Installation delays result directly in planned revenue budget shortfalls for SAPO, which negatively impacting cash flows	See attached Annexure R for SAPO letter sent to USAASA in this regard on 19 Aug 2019	USAASA

Challenges, continue

SAPO BDM equipment loss/damage report status as at 31 July 2019

Type of damage/loss	Incident date	SAPO Incident site		Type, number, Supplier & value of BDM equipment lost/damaged			Date of incident reported to SAP's	Date of completion of investigation reported to USAASA	Date of completion of investigation on incident	Date of implementation of additional security controls	Date for transfer of refunding to USAASA
		Site name	Province	Type	Number	Supplier	Total replacement value				
Lost at SAPO branch	04-Mar-16	Excelsior branch	Free State	DTT Satellite dish set	1	Ellies	R441.71	NA	04-Jul-18	26-Mar-16	Awaiting USAASA's Vendor registration documentation to complete transfer
Lost in transit between Bloemfontein and Reitz	17-Oct-17	SAPO logistics	Free State	DTT Antenna	5	Temic	R675.45	17-Oct-17	04-Jul-18	07-Dec-17	Awaiting USAASA's Vendor registration documentation to complete transfer
Break-in at SAPO branch	12-Jan-18	Lengau branch	Free State	DTT STB's	12	Leratadima	R8,271.12	11-Jan-18	19-Jan-18	30-Jan-18	Awaiting USAASA's Vendor registration documentation to complete transfer
Break-in at SAPO Warehouse	19-Jan-18	Cape Town warehouse	Western Cape	DTT Antenna	15	QEC	R2,665.50	19-Jan-18	19-Jan-18	05-Feb-18	Awaiting USAASA's Vendor registration documentation to complete transfer
Break-in at SAPO branch	03-Apr-18	Tokoza branch	Gauteng	DTT STB's	20	20- CZ DTT STB's	R13,758.80	18-Apr-18	30-Jul-18	16-Jul-18	Awaiting USAASA's Vendor registration documentation to complete transfer
Lost in transit between Port Elizabeth and Michaelson	08-May-18	SAPO logistics	Eastern Cape	DTT STB's	5	Leratadima	R3,446.30	8-May-18	04-Jul-18	N/A	Awaiting USAASA's Vendor registration documentation to complete transfer
Break-in at SAPO branch	15-Jun-18	Letrato branch	Free State	DTT STB	1	Leratadima	R689.26	18-Jun-18	04-Jul-18	18-Jun-18	Awaiting USAASA's Vendor registration documentation to complete transfer
Break-in at SAPO Warehouse	08-Jul-18	Jet Park warehouse	Gauteng	DTT Antenna	1	QEC	R177.70	TBC	25-Jul-18	TBC	Awaiting USAASA's Vendor registration documentation to complete transfer
Fire at SAPO branch	18-Jul-18	Bergbron Branch	Gauteng	DTT STB (DTT STB and Antenna)	20	15- CZ DTT STB's	R17,319.40	TBC	25-Jul-18	TBC	Awaiting USAASA's Vendor registration documentation to complete transfer
Break-in at SAPO branch	30-Jan-19	Kwenzekille Branch	Gauteng	DTT STB's	2	TBC	R1,375.88	TBC	TBC	TBC	Awaiting USAASA's Vendor registration documentation to complete transfer
Break-in at SAPO branch	04-May-19	Daveyton East Branch	Gauteng	DTT STB	1	1- CZ DTT STB	R687.94	4-May-19	03-Jun-19	TBC	Awaiting USAASA's Vendor registration documentation to complete transfer
Loss at East London Warehouse	25-Jul-19	East London warehouse	Eastern Cape	DTT STB	2	2- CZ DTT STB	R1,375.88	TBC	TBC	Still under investigation	Awaiting USAASA's Vendor registration documentation to complete transfer
Total					85		R50,884.94				

Note:

1. Final number of incidents as at 31 July 2019 still subject to final confirmation.
2. Currently awaiting USAASA's Vendor registration documentation to complete transfer of funds on reported lost/damaged STB equipment to date.

AG reports and exceptions for the 2018/19 FY, continue



Progressive allocated installations & redeemed voucher status as at 31 July 2019:

Installation Company	STATUS AS AT 30 June 2019			NOT REDEEMED		
	Allocated Installations	Number of Redeemed Vouchers	Not Redeemed	Bulk Not Redeemed	Walk-in Not Redeemed	Total Not redeemed
ELLIES ELECTRONICS PTY LTD.	29,005	25,388	3,617	2,749	868	3,617
WISEACRE TRADE AND INVESTMENTS(PTY)	22,013	18,647	3,366	2,921	445	3,366
MAZIYA GENERAL SERVICES CC	11,632	9,371	2,261	1,570	691	2,261
SANCTUMSA (PTY)LTD	21,067	18,803	2,174	1,701	473	2,174
MOSEME TABO MAKHEMA INVESTMENTS	28,167	25,996	2,172	1,809	363	2,172
LAMEC TRADING (PTY) LTD	25,359	23,238	2,120	1,823	297	2,120
H AND R EXPRESS	19,948	18,062	1,885	1,539	346	1,885
SAMANO TRADING PROJECTS	15,960	14,109	1,851	1,544	307	1,851
DURAMICS TRADING & PROJ (PTY) LTD	26,634	24,896	1,738	1,422	316	1,738
KUBAHKI CONTRACTORS	22,133	20,417	1,716	1,437	279	1,716
GROW MAKHOSIKATI TRADING	18,819	17,080	1,715	1,376	339	1,715
MT CREATIONS	27,633	25,022	1,611	1,368	243	1,611
STYLE ALERTS SA (PTY) LTD	16,417	14,920	1,497	1,253	244	1,497
IKOLWA ENTERPRISE (PTY) LTD	21,848	20,445	1,403	1,124	279	1,403
RIVER END TRADING 64	21,593	20,402	1,191	945	246	1,191
AVIVE BUSINESS DEVELOPMENT SERVICES	5,924	4,761	1,163	898	265	1,163
KROSWORX TRADING (PTY) LTD	30,090	29,092	998	809	189	998
KETELELO TRADING AND CONCEPTS	28,649	27,684	965	733	232	965
KST TRADING (PTY) LTD	27,773	26,837	936	669	267	936
KHANYA EVENTS SOLUTIONS	20,524	19,659	864	655	209	864
BIYELA INTERNET MARKETING	14,282	13,634	647	451	196	647
MTHAKA INVESTMENTS	18,117	10,471	646	547	99	646
LERUMO IT SOLUTIONS	10,268	9,770	498	444	54	498
MAKGWACHA TRADING AND PROJECTS	5,490	5,320	270	245	25	270
SILVERWELL BUSINESS ENT (PTY) LTD	24,464	24,240	224	212	12	224
AMIGEN INVESTMENTS (PTY) LTD	32,327	32,121	206	186	20	206
NOKO AIRLINK AND GENERAL CONST.	2,191	1,994	197	139	58	197
DOC DTT TRAINING INSTALLER ENTITY	10	0	10	10	0	10
Total	549,337	511,368	37,941	30,579	7,362	37,941
Percentage	100%	93%	7%	81%	19%	7%

Notes:

1. USAASA's cut-off date for redemptions was 21 June 2019. As at 30 June 2019, the total outstanding installation vouchers still to be redeemed amounted to 37 941. This amount is still subject to final verification on SAPO side.
2. The above un-redeemed vouchers excludes the un-installed STB kits returned by the assigned Installers to SAPO's DTT warehouse at Jet Park and branches to
3. Based on the AG's audit findings for 2018/19, the 100% accuracy of the above redeemed and un-redeemed installation vouchers as at 30 June 2019 are currently in the process to be verified by SAPO.

Un-installed STB kits returned

The following number of un-installed STB kit items that has been returned by the assigned Installers to the SAPO Jet Park warehouse to date, has been processed during the period **19 October 2018 to 31 July 2019**:

INSTALLATION COMPANY	NUMBER OF STB STOCK RETURNED TO JET PARK	RETURNED TO BRANCHES	TOTAL
AMIGEN INVESTMENTS (PTY) LTD	350	52	402
AVIWE BUSINESS DEVELOPMENT SERVICES	364	183	547
BIYELA INTERNET MARKETING	234	21	255
DURAMICS TRADING & PROJ (PTY) LTD	1,610	214	1,824
ELLIES ELECTRONICS PTY LTD.	334	349	683
GROW MAKHOSIKATI TRADING	715	306	1,021
H AND R EXPRESS	1,090	188	1,278
IKOLWA ENTERPRISE (PTY) LTD	488	99	587
KETELELO TRADING AND CONCEPTS	363	163	526
KHANYA EVENTS SOLUTIONS	986	18	1,004
KROSWORX TRADING (PTY) LTD	480	113	593
KST TRADING (PTY) LTD	447	93	540
KUBAHKI CONTRACTORS	263	116	379
LAMEC TRADING (PTY) LTD	1,277	244	1,521
LERUMO IT SOLUTIONS	602	90	692
MAKGWACHA TRADING AND PROJECTS	241	5	246
MAZIYA GENERAL SERVICES CC	80	52	132
MOSEME TABO MAKHEMA INVESTMENTS	1,812	162	1,974
MT CREATIONS	803	141	944
Mthaka Investments	822	31	853
NOKO AIRLINK AND GENERAL CONST.	4	6	10
RIVER END TRADING 64	780	125	905
SAMANO TRADING PROJECTS	1,743	59	1,802
SANCTUMSA (PTY)LTD	23	74	97
SILVERWELL BUSINESS ENT (PTY) LTD	498	118	616
STYLE ALERTS SA (PTY) LTD	672	52	724
WISEACRE TRADE AND INVESTMENTS(PTY)	2,424	107	2,531
Other	79	267	346
TOTAL	19,584	3,448	23,032

USAASA AG reports and exceptions on DTT Inventory

AG reports and exceptions for the 2018/19 FY



WAREHOUSES:

1.DTHS/ DTH STB

DTH STB	Stock Item Physically Counted				Stock on hand as per SAP on 31 March 2019				Variances			
	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	DTH STB - Bua Africa
1 Cape Town	4 320	-	-	-	4 320	-	-	-	-	-	-	-
2 George	3 510	-	-	-	3 492	-	-	-	18	-	-	-
3 Polokwane	2 815	-	-	-	2 814	-	-	-	1	-	-	-
4 Port Elizabeth	6 922	-	-	-	6 910	-	-	-	12	-	-	-
5 East London	11 975	-	-	-	11 949	-	-	-	26	-	-	-
6 Durban	5 675	-	195	145	5 675	-	145	-	-	-	50	-
7 Mafikeng	720	-	20	-	720	-	-	-	-	-	20	-
8 Uptington	3 669	-	-	-	3 669	-	-	-	-	-	-	-
9 Bloemfontein	2 199	-	9 337	9 447	2 198	-	9 447	-	1	-	-110	-
10 Silverton (PTA)	17 896	-	11	12	17 896	-	12	-	-	-	-1	-
11 Witpos	4 300	-	-	-	4 290	-	-	-	10	-	-	-
Total QTY	62 561	-	9 563	9 604	60 264	-	9 604	-	68	-	-41	-
Rate per unit (R)									441.71	135.09	614.29	-25 185.89
Amount (R)									30 036.28			
Total Amount (R)									4 850.39			

1. TEMIC is not a DTH STB supplier. It is a DTT Antenna supplier. The 100 listed for Cape Town has been removed from the table
2. Durban – The difference of 1 440 Ellies Dish is located in Ladysmith. This was counted during the year and it was not considered material to warrant another trip as Ladysmith is a 6 hour return trip from Durban. The difference of 50 DTH STB is due to inventory issued after the count on 22 March 2019 and before 31 March 2019. This is regrettable as USAASA issued instructions to SAPO that there should be no movement in inventory. USAASA will recommend that the SAPO official who ignored this instruction be disciplined.
3. There is no variance for Uptington. The reason for it not reflecting on the SAPO SAP SOH balances that was given to the AG is that the row was hidden. The USAASA official who should have detected this has since left the agency. SAPO has also been informed by USAASA that information supplied should be reviewed before being released to USAASA.

2. DTTA

No	Antennas	Stock Item Physically Counted – Antennas		Total Counted	Total SAP	Variances - Antennas
		QEC	TEMIC			
1	Warehouse	29 325	3 960	33 285	33 285	-
2	Cape Town	780	25	805	832	-27
3	Port Elizabeth	-	12 260	12 260	13 077	-807
4	East London	8 645	76 120	84 765	84 765	-
5	Nelspruit	14 300	33 660	47 960	46 978	982
6	Mafikeng	3 035	10	3 045	3 045	-
7	Bloemfontein	5 400	1 645	7 045	6 001	1 044
8	Silverton (PTA)	74	27 880	27 954	27 965	-11
9	Witpos	3 955	15 840	40 795	41 661	-866
10	Jeppark	21 000	-	-	-	-
	Total QTY	97 284	226 656			316
	Average					156.40
	Total amount					
	Total Difference					49 286

*1 Jet Park is in Witpos on SAP

1. The reason for the variances for Port Elizabeth, East London, Mafikeng, Bloemfontein and Witpos is incorrect transferring and processing of orders by SAPO officials.
2. The reason for the variance in Silverton is due to incorrect capturing of serial number by SAPO officials.

AG reports and exceptions for the 2018/19 FY, continue

3.DTT STB

No	DTT STB	Stock item Counted Physically - DTT STB		Total Counted	Total SAP	Variances - DTT STB	
		Leratadima	CZ				
1	Warehouse						
1	Cape Town	-	340	340	340		
2	Polokwane	-	8 788	8 788	9 630	-842	
3	Port Elizabeth	-	2 125	2 125	2 125		
4	East London	81 897	49 213	131 110	132 495	-1 385	
5	Mafikeng	10 115	-	10 115	10 175	-60	
6	Upington	1 274	70	1 344	1 344		
7	Bloemfontein	6 465	10	6 475	6 438	37	
8	Silverton (PTA)	4 340	1	4 341	4 363	-22	
9	Witspos	-	7 545	7 545	7 900	-355	
	Total QTY	104 091	68 092	172 183		-2 627	
	Average Rate						688,55
	Amount (R)						-1 808 820,85
	Total Amount (R)						-1 808 820,85

1. The reason for Polokwane, East London, Mafeking, Bloemfontein and Witspos is the incorrect transferring and processing of orders by SAPO officials.
2. The reason for Silverton variance is due to manual orders being processed.

AG reports and exceptions for the 2018/19 FY, continue

Warehouse	Date of correction	Corrected SAP results after 31 March 2019 count				Variance explanations on DTT warehouse level
		Dish Ellea	DTT STB Sun Africa Decoder	DTTA Antennas	DTT STB Decoders	
Cape Town	-	4,320	-	33,285	340	
George	24 May 19	3,510	-	9,805	1,800	The variance of -530 DTHS was due to incorrect transferring and processing of orders for Cape Town. The 18 units of DTHS were transferred from George to Silvertown after the count. The 18 units have been transferred back to George after agreement that they are not going to send the stock to Silvertown. The corrected SAP balance is back at 3 509 plus 1 unit that does not have a serial number.
Robkwaane	24 May 19	2,815	-	10,839	8,755	The variance of -842 DTTA and -842 DTTSTB was due to incorrect transferring for Makhado orders. The 3 units however counted at Silvertown at year end, they were later transferred to Silvertown and the Silvertown inventory is increased with 3 plus 2 units which were not returned to Polokwane at year end.
Makhado	24 May 19	24,480	-	78,320	19,060	The warehouse was not activated at the time of the count. It was later activated and now the physical stock is reflecting on SAP
Port Elizabeth	13 Jun 19	6,910	-	595	1,940	The total variance was due to incorrect transferring and processing of orders.
East London	4 Jul 19	11,950	55	12,510	130,862	The total variance was due to incorrect transferring and processing of orders.
Durban	24 Apr 19	5,675	145	6,750	9,080	Total of DTHS 5076 is inclusive of the 1440 that is physically located at La Mercy with the 60 DTTSTB is as a result of stock transfer requested done on the 28.03.2019. Thus at the year end figures differ from the count that took place on the 22nd March 2019.
Nelspruit	7 Jun 19	3,550	-	84,765	9,970	The variance of 10 DTTSTB was due to incorrect transferring.
Marikeng	5 Jun 19	720	-	39,790	2,945	The variances against Marikeng was due to incorrect order processing and transfers done by Bloemfontein warehouse. Marikeng variances were adjusted. SCM will investigate and provide feedback on the 20 DTTSTB units.
Upington	-	3,659	-	3,045	1,344	
Bloemfontein	9 May 19	2,198	9,447	7,095	17,325	The total variance was due to incorrect transferring and processing of orders between Marikeng and Bloemfontein warehouse. Corrected SAP balance includes the delivery of 10 800 units which was there at the time of year end count. 50 units were transferred back from Marikeng however the units were at Bloem at the time of count.
Silvertown (PTA)	21 Jun 19	17,872	-	25,909	4,363	The variance of 20 units was due to incorrect transfer and order processing of stock. 20 units were processed after year end count. The total of 13 848 for DTTSTB was a typing error. The physical total as at year end for Silvertown is 4 340, SAP quantity 4363 and the variance was 20 units.
Ellea (JHE)	-	280,591	-	-	-	
Versopos	25 Apr 19	4,300	-	19,795	7,545	Year end balance for DTTA was 20 782 as per SAP. The surplus variance of 957 was due to an incorrect transfer between the Vits and Bloemfontein warehouse.
Jolpark						With the re-counting of the antenna stock it was identified that an additional pallet was counted and that one item has been stolen during 2017. Signed off count sheets to follow separately. This resulted in total of 20 879 DTTA stock and 720 DTH Dish stock on hand at the Jol Park warehouse on 31 March 2019. SAP correction to be confirmed. The variance of 360 DTTSTB units was due to incorrect transfer of stock to Bloemfontein which were eventually issued to a branch. DTTA stock has been submitted to USASA.

AG reports and exceptions for the 2018/19 FY, continue



SAPO BRANCHES

All branch variances have been cleared.

DTHS/ DTH STB

No	Location of branch	Stock item Counted Physically - DTH			Stock item as per SAP DTH			Variances - DTH		Ref
		Dish - Ellies	STB - Bua	DTH - Africa	Dish - Ellies	STB - Bua	DTH - Africa	Dish - Ellies	STB - Bua	
1	Umtshinga Rocks	1	0	15	15	0	0	0	0	1.1
2	Potlswane (29879)	18	15	2	2	0	0	0	0	1.2
3	East London	19	15	36	17	17	17	0	0	1.3
Rate per unit (R)								441.71	614.29	
Amount (R)								-	-	
Total Amount (R)								-	-	

DTTA

No	Location of branch	Stock item Counted Physically - Antennas		Stock item as per SAP - Antennas		Variances - Antennas		Ref
		QEC	TEMC	QEC	TEMC	QEC	TEMC	
1	Potlswane -	858	10	857	10	0	0	1.4
2	Sanderton	45	272	46	272	0	0	1.5
3	Potlswane (29879)	155	-	450	-	0	0	1.2
4	Bris	1 545	350	1 559	350	0	0	1.7
Rate per unit (R)		2 803	632	2 912	632	0	0	
Amount (R)						177.7	135.09	
Total Amount (R)						-	-	

AG reports and exceptions for the 2018/19 FY, continue



DTT STB

No	Location of branch	Stock item Counted Physically - DTT STB		Stock item as per SAP DTT STB		Variances - DTT STB		Ref
		Leratadima	CZ	Leratadima	CZ	Leratadima	CZ	
1	Umhlanga Rocks	-	15		5	-	0	1.1
2	Randburg	-	60		20	-	0	1.6
3	Standerton	21	315	20	315	0	-	1.5
4	Polokwane (29879)		435		426	-	0	1.2
5	East London	-	114		118	-	0	1.3
		1 916	959	1 915	904	0	0	
Rate per unit (R)						689,26	687,84	
Amount (R)								
Total Amount (R)						-		

AG reports and exceptions for the 2018/19 FY, continue

SAP									
Classification	Region	Area	Office code	Office name	Product code	Description	On hand 2019/07/08	Reference	SAP Variance analysis
DTT	KZN	Port Natal	48884	UMHLANGA ROCKS	DTHS	DTH SATELLITE DISH	0	1.1	The wrong acknowledgement of stock types were corrected by the branch. SAPO Internal Audit also visited the branch on 29/04/2019 and count the stock as follows: QEC - 15 / Temic - 5 / CZ 20. The situation in this office is 100% correct
DTT	KZN	Port Natal	48884	UMHLANGA ROCKS	DTTA	DTT ANTENNA	20	1.1	
DTT	KZN	Port Natal	48884	UMHLANGA ROCKS	DTTSTB	DTT DECODER	20	1.1	
DTT	North East	Capricorn	29879	POLOKWANE	DTHS	DTH SATELLITE DISH	2	1.2	IA counted 450 antenna and 450 CZ and 2 Ellies. The stock was re-counted by
DTT	North East	Capricorn	29879	POLOKWANE	DTHSTB	DTH DECODER	0	1.2	SAPO's Quality and Oversight Officer and the auditor from USAASA on 30 April
DTT	North East	Capricorn	29879	POLOKWANE	DTTA	DTT ANTENNA	450	1.2	2019 and the same stock count was found as per SAPO Audit report tabled at the
DTT	North East	Capricorn	29879	POLOKWANE	DTTSTB	DTT DECODER	436	1.2	meeting held on 26 April 2019. Proof as attached. SAP still reflects an amount of
DTT	E/C	East London	65557	EAST LONDON	DTHS	DTH SATELLITE DISH	18	1.3	IA Recount and only 1 Ellies dish missing. Matter reported to SAPO S&I for
DTT	E/C	East London	65557	EAST LONDON	DTHSTB	DTH DECODER	17	1.3	investigation Rub number 431/2020. DTHS was returned by the DOC and the 4
DTT	E/C	East London	65557	EAST LONDON	DTTA	DTT ANTENNA	118	1.3	DTT decoders was found on the shelf by Security and Investigations. Report to be
DTT	E/C	East London	65557	EAST LONDON	DTTSTB	DTT DECODER	118	1.3	made available on Monday.
DTT	Central	Central North	30379	POTCHEFSTROOM	DTHSTB	DTH DECODER	0	1.4	Surplus antenna found and updated on the system. See stock on hand.
DTT	Central	Central North	30379	POTCHEFSTROOM	DTTA	DTT ANTENNA	868	1.4	
DTT	Central	Central North	30379	POTCHEFSTROOM	DTTSTB	DTT DECODER	868	1.4	
DTT	North Central	Highveld	35174	STANDERTON	DTHSTB	DTH DECODER	0	1.5	Decoder issued but not reduced on system. A photo of the decoder serial number in question was taken and a copy has been sent to USAASA as proof on 30 April 2019.
DTT	North Central	Highveld	35174	STANDERTON	DTTA	DTT ANTENNA	317	1.5	
DTT	North Central	Highveld	35174	STANDERTON	DTTSTB	DTT DECODER	336	1.5	
DTT	Wits	North West R	31428	RANDBURG	DTTA	DTT ANTENNA	40	1.6	Erroneously acknowledged 2 postbank cards as antennas, subsequently has been
DTT	Wits	North West R	31428	RANDBURG	DTTSTB	DTT DECODER	40	1.6	corrected. Branch received 20 antennas and 20 decoders from Bryston West PO
DTT	North Central	Platinum	13158	BRITS	DTTA	DTT ANTENNA	1,963	1.7	IA found 1920 antenna (11 surplus) and confirmed 62 surplus decoders. It is
DTT	North Central	Platinum	13158	BRITS	DTTSTB	DTT DECODER	1,880	1.7	expected that the surplus is due to an outstanding acknowledgment of the stock on the system. A manual stock count was completed on the 16 April 2019 and the
DTT	North Central	Platinum	13158	BRITS	DTTSTB	DTT DECODER	1,880	1.7	results reflect QEC and Temic - 11 Surplus, Decoders 62 surplus. See attached proof. Acknowledgement of stock on system to take place once branch out of order workstations has been fixed by IT.

1. Inventory: Opening balance misstated

Audit Finding

Management corrected a prior period error by adding the unredeemed inventory held by the installers as at the end of 2017/18 financial year to the opening balance. The list of inventory was checked for duplicates and the following deficiencies were identified:

1. For 130 units, the Antenna and set-top boxes have the same serial numbers, these were antenna serial numbers.
2. Four beneficiaries were give the units that have the same serial numbers for both the antenna and set-top boxes.
3. Twenty set-top boxes had similar serial numbers.
4. Twenty antennas/decoders have similar serial numbers.

Manufacturer	Units calculated by management	Units recalculation by auditors	Difference	Cost per Unit	Total Value (R)
CZ Electronics	37 938	37 796	142	687,94	97 687
QEC	33 687	33 682	5	177,7	889
Temic	22 774	22 769	5	135,09	675
Total	94 399	94 247	152		99 251

AG reports and exceptions for the 2018/19 FY, continue

2. Duplicate serial numbers on inventory redeemed Audit Finding

Lists of inventory redeemed during the year was reviewed for duplicated and the following duplicates were identified:

1. ANTENNAS

Month	Antennas Redeemed	Recalculated Antenna's	Difference	Average cost per Antenna	Total cost Antenna @
Apr-18	18 834	18 833	1	156,4	156,40
May-18	20 866	20 862	4	156,4	625,60
Jun-18	21 002	20 998	4	156,4	625,60
Jul-18	18 955	18 932	23	156,4	3 597,20
Aug-18	20 096	20 092	4	156,4	625,60
Oct-18	28 044	28 030	14	156,4	2 189,60
Nov-18	26 683	26 672	11	156,4	1 720,40
Dec-18	14 072	14 046	26	156,4	4 066,40
Jan-19	7 265	7 263	2	156,4	312,80
Feb-19	7 288	7 285	3	156,4	469,20
	185 141	185 049	92		14 388,80

2. SET TOP BOXES

Month	Set top boxes redeemed	Recalculated STB	Difference	Average cost per STB (R)	Total cost STB (R)
Jun-18	20 996	20 992	4	688,60	2 754,40
Jul-18	18 919	18 918	1	688,60	688,60
Aug-18	20 090	20 088	2	688,60	1 377,20
Oct-18	28 032	28 026	6	688,60	4 131,60
Nov-18	26 671	26 665	6	688,60	4 131,60
Dec-18	14 068	14 061	7	688,60	4 820,20
Feb-19	7 284	7 283	1	688,60	688,60

AG reports and exceptions for the 2018/19 FY, continue

Duplicates on unredeemed inventory as at 31 March 2019

Duplicate serial numbers							
Distribution number	Status	Serial number	Bulk Install	Type			
FSP0000012	ISSUED	15011003326666	FALSE	15			
LIM0054332	ISSUED	15011006455131	FALSE	15			
ECPO053147	ISSUED	15011023840511	FALSE	15			
KNPO028270	ISSUED	15011043705941	FALSE	15			
			15 Count	4			
FSP0156358	ISSUED	21011022565348	FALSE	21			
			21 Count	1			
FSP0156358	ISSUED	28053QA0008697	FALSE	28			
FSP0000012	ISSUED	28053QA0033064	FALSE	28			
KNPO028270	ISSUED	28053QA0122783	FALSE	28			
ECPO053103	ISSUED	28053QA0124450	FALSE	28			
			28 Count	4			
KNPO063882	ISSUED	32DA30000033802	FALSE	32			Three more were removed
KNPO062237	ISSUED	32DA30000033805	FALSE	32			Three more were removed
KNPO062173	ISSUED	32DA30000034537	FALSE	32			Three more were removed
LIM0054332	ISSUED	32DA30000039080	FALSE	32			
ECPO053147	ISSUED	32DA30000046133	FALSE	32			
FSP0179588	ISSUED	32DA30000532147	FALSE	32			
			32 Count	6			
			Grand Count	15			

The outcome of the BDM Project meeting held on **Ministerial level in Pretoria on 15 May 2019** on the recommended way forward on the rollout in the 2019/20 FY, were as follows:

(1) Mainly due to funding challenges, the following main activities will be actioned with the BDM rollout in in the **2019/20 Financial Year** :

- The completion of the registration process for the remaining 3.7 million Households. This includes the upfront registration of the 3.3 million households for the envisaged DTT Voucher campaign. Process to be fast tracked via the DCDT's DTT Volunteer Registration campaign.
- The appointment of the required number of localized Installers.
- The issuing of all the remaining STB kits purchased by USAASA (855.7k STB kits)
- The completion of the development of the DTT Voucher solution by 31 March 2020.

NB: SAPO's 2019/20 rollout plan has been aligned with the above

(2) The following rollout sequence to apply:

- Free State province **including** Bloemfontein.
- Northern Cape province excluding Kimberley and Upington.
- North West province.
- Mpumalanga province excluding Mbombela.
- Eastern Cape province excluding Port Elisabeth.
- Kwazulu-Natal province excluding Durban.
- Western Cape excluding Cape.
- Limpopo province excluding.
- Metro areas (Kimberley, Upington, Mbombela, Polokwane, Port Elisabeth, Durban, Cape Town, Gauteng).



Thank you

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MEMORANDUM OF UNDERSTANDING

Between

THE DEPARTMENT OF COMMUNICATIONS
(DoC)

AND

THE SOUTH AFRICAN POST OFFICE SOC LIMITED
(the "Post Office")

AND

THE SOUTH AFRICAN BROADCASTING CORPORATION LIMITED
("SABC")

AND

UNIVERSAL SERVICE AND ACCESS AGENCY OF SOUTH AFRICA
(USAASA)




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1. DEFINITIONS AND INTERPRETATION

- 1.1 Words in persons shall include bodies corporate and *vice versa*.
- 1.2 The singular shall include the plural and *vice versa* and reference to any gender shall include the other gender.
- 1.3 Any reference to a statutory provision shall include a reference to that provision as amended from time to time.
- 1.4 The rule of interpretation that a contract, or any part of a contract, is to be interpreted against the Party responsible for the drafting or preparation of the contract, shall not apply and the Parties hereby waive the reliance on any such rule of interpretation.
- 1.5 In this Agreement the following words and phrases shall, wherever they appear in this agreement, bear the meaning ascribed to them herein under, unless the context clearly indicates a contrary intention or the contrary is expressly stated, namely:
 - 1.5.1 "DoC" means the Department of Communications, a national department of the Republic of South Africa;
 - 1.5.2 "Effective Date" means the date of the signing of this Agreement by the Party signing last;
 - 1.5.3 "ICT" means Information and Communication Technology;
 - 1.5.4 "Parties" means the DoC, USAASA and the Post Office and "Party" shall have a corresponding meaning;
 - 1.5.5 "SABC" means the South African Broadcasting Corporation Limited a public company with limited liability duly incorporated in terms of the provisions of the Companies Act, No.71 of 2008, as amended, under registration number 2003/023915/06, and constituted in terms of the Broadcasting Act, No. 4 of 1999, as amended;
 - 1.5.6 "STB" means Set Top Box to enable reception of the digital signal and includes digital terrestrial set top box;
 - 1.5.7 "USAASA" means the Universal Service Access Agency of South Africa a Government Agency and a legal entity established in terms



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of Section 80 (1) of the Electronic Communications Act, 2005 (Act No. 36 of 2005);

1.5.8 "this Agreement" means this Agreement (together with the annexures hereto, if any) as it may be amended, supplemented, varied from time to time; and

1.5.9 "Services" means the rendering of all the agreed services pertaining to the distribution, processing and delivery of the STB's via the infrastructure of the Post Office; and

1.5.10 "Service Level Agreement" means the agreement to be entered into and signed by the Parties reflecting the terms and conditions for the rendering of the Services.

2. RECORDAL

- 2.1 The Post Office was established as a government business enterprise to provide postal and related services to the South African public. The Post Office is seen to be the core ICT public access network and is mandated to use its infrastructure to achieve South Africa's universal service goals in the ICT sector.
- 2.2 USAASA has amongst its mandates a duty of striving to promote the goals of universal access and universal service. As part of the Broadcasting Digital Migration ("BDM") Programme, USAASA is required to manage the disbursement of STB subsidies to the needy TV-owning households. To ensure that these subsidies are adequately distributed, USAASA needs to put in place infrastructure, systems and processes to manage the subsidy distribution process.
- 2.3 The DoC as the governance and funding body will, in conjunction with the Parties, oversee the successful rollout of the subsidised STB's to the needy TV-owning households.
- 2.4 This Agreement contains the basis of the cooperation and understanding between the Parties in ensuring that the required infrastructure and processes are put in place for the successful distribution of the subsidised STB's to the needy TV-owning households. The Parties agree that they have entered into this Agreement on the basis of mutual co-operation and good faith, and further commit to collaborate in promoting the objectives of the Agreement.



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HA
CC
LM
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3. LEGAL STATUS OF THIS AGREEMENT

The Parties agree that this Agreement does not bind the Parties to any terms relating to any other obligation of the Parties and neither Party shall have any claim against the other Party for loss or damages incurred as a result of a breach by a Party of its other obligations in terms of this Agreement.

4. DURATION

This Agreement shall commence on the Effective Date and shall continue for a period of, 3 (three) years or until such time that the Service Level Agreement becomes effective, whichever comes first, subject to either Party having the right to terminate this Agreement for any reason whatsoever by giving the other Party 30 (thirty) days written notice of its intention to so terminate.

5. OBJECTIVES OF THE PARTIES

The purpose of this Agreement is to establish a relationship and collaboration between the Parties, wherein the Parties will ensure efficient and effective service delivery with regard to the Services. The Parties agree that they will enter into and sign a Service Level Agreement which will regulate the relationship of the Parties with regards to the provision of the Services.

6. RELATIONSHIP

Nothing in this Agreement shall constitute, or be deemed to constitute a partnership or joint venture between the Parties. Furthermore each Party acknowledges and agree that its status under this Agreement shall in no way be deemed to be that of an agent or employee for the other Party, for any purpose whatsoever, and either Party shall have no authority or power to bind the other Party or to contract in the name of the other Party, or create a liability against the other Party in any way or for any purpose.

7. MAIN OBLIGATIONS OF THE PARTIES

7.1 The Doc shall in conjunction with USAASA-

7.1.1 finalise the qualification criteria and publish the criteria in the Government Gazette;



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- 7.1.2 agree the business rules for the rendering of the Services with the Post Office, which will form part of the Service Level Agreement referred to in 7.2 below;
- 7.1.3 ensure that all materials and services relevant to the STB will be provided to the Post Office on consignment in line with the terms and conditions to be agreed to in the Service Level Agreement;
- 7.1.4 be responsible to pay to the Post Office the agreed remuneration for the rendering of the Services.
- 7.1.5 Agree the service level agreement referred to in 7.2 below, which will address inter alia the items mentioned in 7.2.
- 7.2 The Post Office shall subject to the development of the required system changes, interfaces, databases and final business rules being agreed to by the Parties:-
 - 7.2.1 capture and process applications for the pre-registration phase;
 - 7.2.2 set-up and manage the qualification criteria database;
 - 7.2.3 facilitate the distribution, voucher/payment and delivery process ;
 - 7.2.4 facilitate the following with regard to the installation and support services:
 - 7.2.4.1 application process
 - 7.2.4.2 set-up and management of the installation service database
 - 7.2.4.3 notification to the registered installer to go and complete the installation
 - 7.2.4.3 payment of installation fees on receipt of the signed-off installation voucher;
 - 7.2.5 submit the applicable data and payment files to the SABC and/ USAASA, respectively; and
 - 7.2.6 transfer, electronically funds collected on behalf of the DoC into a specified bank account within an agreed period.



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7.3 The roles and responsibilities of USAASA and the SABC shall be agreed to by the Parties and incorporated into this Agreement by reference.

7.4 USAASA shall in terms of this agreement transfer and pay SAPO for the services rendered including purchasing of STBs.

8. PRICING

The Parties agree that the projected pricing to be paid to the Post Office for the rendering of the Services by the Post Office will be described in the Service Level Agreement and that the final pricing will be subject to the final business rules.

9. DISPUTES

Should any dispute arise out of this Agreement that cannot be resolved by the Parties, the dispute will be finally resolved in accordance with the Rules of the Arbitration Foundation of Southern Africa by an arbitrator or arbitrators appointed by the Foundation. The arbitration proceedings will be held in Pretoria, Gauteng.

10. DOMICILIA AND NOTICES

10.1 The Parties hereby choose as their *domicilium citandi et executandi* for all purposes arising from or pursuant to this Agreement as follows:-

Post Office:

350 Witch- Hazel Avenue
Eco Park
Centurion
0159

USAASA

Office No.1 Thorn Hill Office Park;
94 Bekker Street;
Vorna Valley;
Midrand;
1686;

DoC



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iParioli Office Park
Block E
399 Duncan Street
Hatfield
Pretoria, 0001

SABC

Radio Park,
corner Henley and Artillery Roads
Auckland Park
Johannesburg

- 10.2 Either Party may by written notice to the other party change its aforesaid *domicilium citandi et executandi* to any other address within the Republic of South Africa, which is not a post office box or *poste restante*.
- 10.3 Any notice given by either Party to the other which:-
- 10.3.1 is delivered by hand during the normal business hours of the addressee at the addressee's *domicilium citandi et executandi* for the time being shall be rebuttably presumed to have been received by the addressee at the time of delivery;
- 10.3.2 is posted by registered mail from an address within the Republic of South Africa to the addressee at the addressee's *domicilium citandi et executandi* for the time being shall be rebuttably presumed to have been received by the addressee on the seventh business day after the date of posting;
- 10.3.3 is sent by telefax copier during the normal business hours of the addressee to the addressee's *domicilium citandi et executandi* for the time being shall be rebuttably presumed to have been received on the first business day following the date of successful transmission thereof.

11. CONFIDENTIAL INFORMATION

- 11.1 Each Party must keep confidential any information it receives from the other Parties or under this Agreement in a manner described in the Non-Disclosure Agreement, a copy of which shall be attached hereto for reference.



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W.D.

T.f

C.E

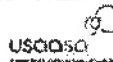
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12. MISCELLANEOUS

- 12.1 This Agreement constitutes the entire Agreement between the Parties and all prior agreements, warranties and representations shall become invalid and unenforceable after the Effective Date.
- 12.2 No latitude, indulgence, consent or forbearance or any other similar act by either Party in enforcing any provisions of this Agreement shall constitute a variation or novation of this Agreement or a waiver of rights or Estoppel in terms of this Agreement.
- 12.3 No alteration, variation or cancellation of this Agreement or its annexures shall be of any force or effect, unless recorded in writing in a formal addendum hereto and signed by the (at the time) duly authorised representatives of the Parties, in compliance with any existing delegation of authority policies applicable on the Parties, including this clause.
- 12.4 The rights and obligations of the Parties in terms of this Agreement are not capable of being ceded, assigned, delegated or transferred by either Party to any other person, except with the prior written consent of other party.
- 12.5 This Agreement shall be deemed to have been made under the laws of the Republic of South Africa and shall be read, construed and given effect in accordance with the laws of South Africa other than the necessary enforcement of judgement in any other country.



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Page 9 of 10

SIGNED at Pretoria on this 26 day of July 2012

AS WITNESS:

1. H. Mout

Lerato Moleke

Full name of witness

2. [Signature]

Wonder Dlamamandla

Full name of witness

For: DOC

[Signature]

who warrants that he is duly authorised
hereto

Name: _____

SIGNED at CENTURION on this 31st day of JULY 2012

AS WITNESS:

1. [Signature]

M.E. Lencaster

Full name of witness

2. [Signature]

AL Jansen van Vuuren

Full name of witness

For: THE POST OFFICE

[Signature]

who warrants that he is duly authorised
hereto

Name: M. Mathibe

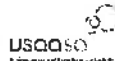
SIGNED at PRETORIA on this 27th day of July 2012



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USAASA

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[Signature]

ck

[Signature]
[Signature]

AS WITNESS:

1. [Signature]Wonder Dlayamandle.
Full name of witness

For: USAASA

2. _____

Full name of witness

[Signature]
who warrants that he is duly authorised
hereto
Name: 27/7/2012

AS WITNESS:

1. [Signature]Marsha Adams
Full name of witness

For: SABC

2. Gugu Dida[Signature]
Full name of witness[Signature]
who warrants that he is duly authorised
hereto
Name: L.P. MOKHOSI

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SAPO DTT Inventory list per warehouse as at 20 August 2019

DATE	WAREHOUSE	QEC	TEMIC	CZ ELECTRONICS	LERATADIMA	BUA	ELLIES
2019/07/31	Bloemfontein	610	155	10	30,055	21,417	2,018
2019/07/31	Cape Town (XPS warehouse)	14,105	3,960	0	0	0	4,320
2019/07/31	Cape Town (Cape Mail warehouse)	15,220	0	340	0	0	0
2019/07/31	Durban (Durmail)	0	6,760	9,020	15,900	145	4,235
2019/07/31	East London	12,510	0	48,965	81,897	45,055	11,950
2019/07/31	George	9,805	0	1,800	0	0	3,510
2019/07/31	Ladysmith	0	0	0	0	0	1,440
2019/07/31	Mafikeng	13,700	33,660	0	35	20	720
2019/07/31	Makhado	25,920	53,400	840	18,720	0	24,480
2019/07/31	Mthatha	0	0	0	0	0	1,440
2019/07/31	Nelspruit	8,645	76,120	8,370	600	0	3,550
2019/07/31	Polokwane	0	10,835	8,785	0	0	2,815
2019/07/31	Port Elizabeth	585	0	1,940	0	0	6,910
2019/07/31	Silverton	74	25,835	6	25,340	0	17,897
2019/07/31	Upington	3,035	10	70	9,194	12,500	3,669
2019/07/31	Witspos	3,545	15,840	7,135	11,520	0	4,300
2019/07/31	Jetpark	21,279	0	0	0	0	720
2019/07/31	Ellies	0	0	0	0	0	280,591
Total		129,033	226,575	87,281	193,261	79,137	374,565

C

ANNEXURE C

APPLICATION FORM FOR SUBSIDISED SET TOP BOX (STB)



Part 1: The instruction to complete this form appear on the back of this page
Provide all required information and answer all questions in full. Select the appropriate box with an "X". Complete in black ink and use CAPITAL letters

Personal details of applicant

Are you a South African citizen?

Yes No

South African ID number

Title

Initials

Surname

Contact Details

Telephone number

Residential address details

Flat/Bld/Farm number

Flat/Bld/Farm name

Street number/Ward number

Street name/Local municipality

Suburb/District municipality

Town/City

Postal Code

Postal address (complete if not the same as residential address above)

Suburb

City/Town

Postal Code

SABC Television licence number

Combined monthly income per household

R

Number of people in the household

Part 2: Post Office use only

DTT Registration Agent reference number (Only when applicable)

0 2 0 2

Did you check/attach the following documents?

Y N

1. Check if client has a valid ID?

Y N

2. Did the client sign the form?

Y N

3. Proof of TV ownership?

Y N

4. Proof of South African citizenship provided?

Y N

5. Proof of combined income provided?

Y N

6. Proof of address provided?

Y N

7. Did you capture the DTT Registration Agent's reference number if applicable?

Y N

Name of Teller

Sign

Teller Salary number

Sign

Name of checking officer

Sign

PAT LABEL
FOR OFFICE USE ONLY

APPLICATION FORM FOR SUBSIDISED SET TOP BOX (STB)



Part 3: Who qualifies for the subsidized STB?

- The following qualification criteria apply:
 - you must be the owner of a functioning TV set;
 - you must be a South African citizen; or
 - households that are already covered by the SABC's concessionary TV licence scheme.
- The qualifying applicant will, according to the type of reception at his/her residential address, qualify for either a Digital Terrestrial Television STB (DTT STB) or a satellite STB (DTH STB). The type of STB will be determined according to the coverage status in your area.

Important:

- If you qualify and want to apply for the subsidized STB service, visit your nearest Post Office (Retail postal agents excluded).
- Only one (1) Application form will apply per household and per physical address.**
- Note that, your application form will only be processed during your first visit.
- The Post Office will issue you an application receipt, which will reflect the following:
 - Your application details;
 - Whether you qualify or not. If you don't qualify, the reason code will appear on the application receipt.
 - If you qualify, the following will appear on the application receipt:
 - 4.3.1 The type of STB that you qualify for.
 - 4.3.2 The unique distribution number allocated to you.
- When the STB equipment becomes available, you will be notified via an SMS to your cellphone number and/or notification letter that will be sent to your postal address how to obtain the registered STB kit you qualify for. Please ensure that your cellphone number and postal address are correct.

Part 4: Instructions:

- Please ensure that you have read the terms and conditions of the STB subsidy in the Subsidised STB Customer Information Brochure.
- Only complete this Application Form if you comply with the above criteria.
- Only Part 1 and 5 of the Application Form must be completed by you.
- Complete the Application Form in CAPITAL letters.
- The residential address completed in full on the Application Form.
- Please also supply proof of the following:
 - TV ownership:
 - a TV license document; or
 - an affidavit confirming ownership of a fully operational TV set.
 - South African citizen: Valid South African green barcoded ID.
 - Household income: To verify your income, please supply at least one of the documents as stipulated in the Subsidised STB Customer Information Brochure for proof of household income.
- To verify your address of residence, please supply at least one of the documents as stipulated in the Subsidised STB brochure for FICA purposes.
- Application forms and supporting documents to be submitted to the nearest participating Post Office branch.
- Post Office employees and/or DTT Registration Agents will assist you to complete the Application Form where required.
- No alterations allowed on the Application Form.
- All supporting documents submitted together with this Application Form must be certified as a true copy of the original. This can be done by any Commissioner of Oaths.
- For any enquiries, please contact the DTT Call Centre on toll free number: 0860 736 832.

Part 5: Declaration and agreement

By signing this Application Form

I, _____, the undersigned, confirm that I have full legal capacity and that I am duly authorized to contract and, having read and understood the Subsidised STB Customer Information Brochure, hereby apply for the STB subsidy.

I warrant that we as a household earn less than R3 200 per month and provided the required proof in this regard ☐ OR all unemployed and receive no income ☐

I acknowledge that the STB subsidy will rely on truthfulness and completeness of information provided and statements made by me when making a decision to award the STB subsidy.

I acknowledge that the information supplied as true and correct and the decision to award the STB subsidy is based on the above information.

Dated Y Y Y M M D Place Signature

Part 6: Official: To be completed by the DTT Registration Agent (When applicable)

DTT REGISTRATION AGENT DETAIL															Did you capture the following information on the application form :-		Yes	No
REGISTRATION AGENT (Name and Surname)															1. The ID number of the applicant?		Y	N
ID NUMBER															2. The applicants title, name, surname and contact details?		Y	N
CELLPHONE NUMBER															3. The residential address?		Y	N
ALLOCATED POST OFFICE BRANCH															4. The combined monthly income?		Y	N
UNIQUE REFERENCE NUMBER 0 2 0 2															5. The number of people in the household?		Y	N
FACE-TO-FACE VERIFICATION CHECKLIST															DECLARATION BY DTT REGISTRATION AGENT:			
Did you verify if applicant is a South African citizen?															I confirm that the information captured on the application form is a true reflection and only one(1) member of the household has been registered:			
Did you verify if the applicant own a functional TV ?															SIGNATURE :			
Did you verify the monthly combined income?															DATE :			
Did you only register one(1) member of the household?																		

ANNEXURE D

18-APR-2010 08:20:54

Session Id: 710-18523-1-4340007-2

Tag No: 00132

Teller Id: SAMANTHA PADAYACHEE

TAX INVOICE VAT #4650101142

ALL PRICES VAT INCLUSIVE

VAT DOES NOT APPLY TO ITEMS MARKED *

Acknowledgement of Agency Payment

PRODUCT	QTY	UNIT	VAT	R AMOUNT
		PRICE		

STB Registration

1 x	R0.00	x	R0.00
-----	-------	---	-------

(Product Code:G330)

(ID Number:3010110240088)

(Title:BARGNESS)

(Initial:SI)

(Surname:P-PADAYACHEE)

(Cell phone No:0829321364)

(Home phone number:0124017612)

(Address Line 3:460)

(Address Line 4:UMBER STREET)

(Address line 5:LAUDIUM)

(Address line 6:LAUDIUM)

(Postal Code:0037)

(Suburb:LAUDIUM)

(City/Town:PRETORIA)

(Postal Code:0037)

(No. of people:5)

(Household Income:R2 500.00)

STB Type:DTI

(STB Package Price:R1,557.00)

(STB price:R645.00)

(Antenna Price:R186.00)

(Installation Price:R556.00)

(Distribution price:R176.00)

(Subsidy Amount:R1,557.00)

(Subsidy Percentage:100)

(Amount Due:R0.00)

(Proof of ID:Y)

(Proof of Income:Y)

(SABC TV Licence:Affidavit)

(Proof of address:Y)

(Distribution No:GAU0000773)

VAT TOTAL @14%

Sub Total	R0.00
-----------	-------

VAT TOTAL @14%

Total	R0.00
-------	-------

E

18-APR-2018

08:43:41

Session Id: 710-18523-1-4940682-1

Txn No : 00140

Teller Id: SAMANTHA PADAYACHEE

TAX INVOICE VAT #4650101142

ALL PRICES VAT INCLUSIVE

VAT DGES NOT APPLY TO ITEMS MARKED *

Acknowledgement of Agency Payment

PRODUCT	QTY	UNIT	VAT	R AMOUNT
			PRICE	

Issue

1 x	RD.00	*	RD.00
-----	-------	---	-------

(Product Code:0272)

(Initials:S)

(Surname:VAN TONDER)

(ID number:8512250568082)

(Distribution number:GAU0000549)

(STB Type:DTT)

(Serial No of STB Type:15011678910112)

(Type of antenna:DTT Antenna)

(DTT Antenna/DTH Dish No.:32DA300-)

(0011111)

(Warranty Period:24)

(Name of Installation Company:DURBAN QUICK IN-STALLERS)

(DTT Antenna Polarisation:Vertical)

(DTT Antenna Direction:127)

(Change Amount Paid:RD.00)

DTT Decoder

1 x	RD.00	14%	RD.00
-----	-------	-----	-------

Antenna

1 x	RD.00	14%	RD.00
-----	-------	-----	-------

VAT TOTAL @14%	RD.00
----------------	-------

Sub Total	RD.00
-----------	-------

VAT TOTAL @14%	RD.00
----------------	-------

Total	RD.00
-------	-------

F



STB Issues - Proof of delivery of bulk STB equipment to allocated installer company

Proof of delivery of bulk STB equipment to allocated installer company: RIVER END TRADING 64, Branch: LADYSMITH, Period: 2018/07/27 11:36:01 AM 2018/07/31 11:57:00 AM

Distribution Number	Issue Date	Customer ID number	Customer Name	Cell Number	Installation Company	Box Type	STB Serial Number	Antenna/Dish Serial Number	LNB Serial Number	Address	Signature : Installer
KNP0119481	07/27/2018 12:32:13	5805030282088	MISS GT MALINGA	0820545760	RIVER END TRADING 64	DTT	15011018892429	28053QA0235976		13 ALFRED DUMA 13 ALFRED DUMA ALFRED DUMA LADYSMITH 3370	
KNP0062887	07/30/2018 08:56:09	8403040529081	MISS N A MAVUNDLA	0732812712	RIVER END TRADING 64	DTT	15011018876476	28053QA0275701		18 EZITENDENI AREA WATERSMEET ALFRED DUMA UTHUKELA LADYSMITH 3388	
KNP0071890	07/30/2018 11:00:07	7208195509082	MR J M MADUNA	0834735291	RIVER END TRADING 64	DTT	15011018860118	28053QA0280296		16 EGCIZELA AREA WATERSMEET ALFRED DUMA UTHUKELA LADYSMITH 3388	
KNP0062843	07/30/2018 13:06:33	7502265524080	MR P Z MBHELE	0834675240	RIVER END TRADING 64	DTT	15011018893748	28053QA0236569		18 NEXT TO INGULA HIGH WATERSMEET ALFRED DUMA UTHUKELA LADYSMITH 3388	
KNP0116634	07/30/2018 14:22:20	8506071109084	MISS ZPP MNTAMBO	0728266408	RIVER END TRADING 64	DTT	15011017625259	28053QA0235520		13 ALFRED DUMA 13 ALFRED DUMA ALFRED DUMA LADYSMITH 3370	



STB Issues - Proof of delivery of bulk STB equipment to allocated installer company

Proof of delivery of bulk STB equipment to allocated installer company: RIVER END TRADING 64, Branch: LADYSMITH, Period: 2018/07/27
11:36:01 AM 2018/07/31 11:57:00 AM

Summary

Acknowledge receipt of above	
NAME OF INSTALLER	
ID NUMBER OF INSTALLER	
ACCREDITATION NUMBER OF INSTALLER	
NAME OF INSTALLATION COMPANY	
DATE	

G

INSTALLATION VOUCHER FOR SUBSIDISED SET TOP BOX (STB)



the doc

 Department:
Communications
REPUBLIC OF SOUTH AFRICA

 Post Office
We deliver, whatever it takes.
Part 1: The instructions to complete this form appears on the back of this page.

Provide all required information and answer all questions in full. Select the appropriate box with an "X". Write the details in black ink and in CAPITAL letters.

Date	Y	Y	Y	Y	M	M	C	D											
Applicant's surname																			
Applicant's first names in full																			
Applicant's ID number																			
Applicant's residential address																			
Postal code																			
Is STB fully operational	Yes	No																	
STB serial number																			
Installer's accreditation number																			
Installer's full name																			
Installer's ID number																			
Company name of installer (where applicable)																			

Part 2: Declaration by owner of STB

By signing this Installation Voucher

 I, _____ the undersigned, hereby confirm that my STB equipment has been installed by the accredited installer and is **fully operational/not operational** (Draw a line through the selection not applicable).

Dated										Place							Signature						
-------	--	--	--	--	--	--	--	--	--	-------	--	--	--	--	--	--	-----------	--	--	--	--	--	--

Part 3: Declaration by USAASA-accredited installer of STB

By signing this Installation Voucher

 I, _____ the undersigned and officially assigned installer, hereby confirm that the STB has been installed and is **fully operational/not operational** (Draw a line through the selection not applicable).

Dated										Place							Signature						
-------	--	--	--	--	--	--	--	--	--	-------	--	--	--	--	--	--	-----------	--	--	--	--	--	--

Part 4: Post Office use only

Did you check/verify the following

1. The applicant's personal details on the voucher have been verified with that on the system	Y	N
2. The STB is marked as fully operational on the Installation Voucher	Y	N
3. The correct STB serial number is completed on the Installation Voucher and has been verified with that on the system	Y	N
4. The correct accreditation number is reflected on the Installation Voucher and has been verified with that on the system	Y	N
5. The personal detail of the Installer has been verified against the installer's USAASA Identification card	Y	N
6. The date has been completed on the Installation Voucher	Y	N
7. Both the applicant and the installer have signed off the Installation Voucher	Y	N

Name of teller		Sign	
Teller salary number		Sign	
Name of checking officer		Sign	


 PAT LABEL
FOR OFFICE USE ONLY

 USAASA
Universal Service and Access Agency of South Africa

INSTALLATION VOUCHER FOR SUBSIDISED SET TOP BOX (STB)



the doc

Department:
Communications
REPUBLIC OF SOUTH AFRICA



Part 5: INSTRUCTIONS:

1. Please ensure that you have read the terms and conditions for the installation process of the STB in the **Subsidy STB Customer Information Brochure**.
2. The following **installation information** appears on the **STB receipt** issued to you with the STB equipment:
 - 2.1 **The serial number of the type of STB issued to you.** This number must be completed on the Installation Voucher.
 - 2.2 **The name and accreditation number of the USAASA-accredited installer that has been assigned to complete the installation of your subsidised STB.** The assigned USAASA-accredited installer will be notified to contact you to arrange for the installation of your equipment. This notification will take place on the same day when you collect your STB equipment.
 - 2.3 **The installation direction option to be applied for the set-up of your DTT STB by the installer.** The installation direction for the set-up of the DTT STB must be obtained by the installer from the Applicant's STB Issue receipt. Where the information is not available, the installer must confirm the installation direction with the **DTT Call Centre** at toll-free number: **0800 388 225**.
3. The USAASA-accredited installer's ID and accreditation number must be verified by means of his/her issued identification card and the installer's information appearing on the Applicant's STB Issue receipt.

Important:

 - **Only a USAASA-accredited installer must be used for the installation.**
 - If the installer is not the assigned installer, the matter must be reported by the owner of STB to the **DTT Call Centre (0800 388 225)** for further instructions.
4. Once the installer's ID has been verified, the STB equipment must be handed over to the installer for installation.
5. The installer must make sure that there is a clear digital broadcast signal and that the STB is fully operational.
6. Any faulty equipment must be reported to the **DTT Call Centre (0800 388 225)** who will issue an authorization number for faulty STB to be returned and exchanged at your nearest Post Office. A faulty STB must be returned in its original packaging by the **owner** together with the following:
 - 6.1 The authority number obtained from the **DTT Call Centre (0800 388 225)**.
 - 6.2 The completed Installation Voucher form.
7. **The information in Part 1** of the Installation Voucher must be completed by the **owner of the STB** in conjunction with the **USAASA-accredited installer**, where applicable.
8. **The declaration in Part 2** of the Installation Voucher must be completed and signed by the **owner of the STB**.
9. **The declaration in Part 3** of the Installation Voucher must be completed and signed by the **USAASA-accredited installer**.
10. The signed Installation Voucher must be handed to the USAASA-accredited installer to be taken to the nearest Post Office outlet for processing.



H

3 Aug. 2018 14:03

SA POST OFFICE

No. 5883 P. 4/4

ANNEXURE H ALJV 105

South African Post Office Limited
Alice

24-JUL-2018 09:46:13
Session Id: 710-60551-3-1572097-1
Txn No: 06947
Teller Id: SIBULELE JIM
TAX INVOICE VAT #4050101142
ALL PRICES VAT INCLUSIVE
VAT DOES NOT APPLY TO ITEMS MARKED *

Acknowledgement of Agency Payment

PRODUCT	QTY	UNIT PRICE	VAT	R AMOUNT
---------	-----	------------	-----	----------

STB Installer Certificate Red	1 x	R0.00	*	R0.00
-------------------------------	-----	-------	---	-------

(Product Code:0291)
(Accreditation Number:EI04655)
(Reason Code:00)
(Installation voucher number:EC#0020691)
(STB Serial No:15011032000171)
(STB Owner ID:8906270725080)
(Installer Details:WISACRE TRADE AND INVESTM-
ENTS(PTY) 0628174549)
(Voucher Status:Valid)
(Payment Status:Pay Voucher)

VAT TOTAL 015%

Sub Total R0.00

VAT TOTAL 015%

Total R0.00

We deliver, whatever it takes.

www.postoffice.co.za
Customer Care Number 0860 111 502
Crime Buster Hotline 0800 033 554

I

ANNEXURE I**SAPO BDM equipment loss/damage report status as at 31 July 2019**

Type of damage/loss	Number of items	Branch Name	Type	Item number	Remarks
Lost at SAPO branch	1	Excelsior branch	DTH Satellite dish set	1	Attached
Lost in transit between Bloemfontein and Reitz	5	SAPO logistics	DTT Antenna's	2	Attached
Break-in at SAPO branch	12	Lengau branch	DTT STB's	3	Attached
Break-in at SAPO Warehouse	15	Cape Town warehouse	DTT Antenna's	4	Not attached
Break-in at SAPO branch	20	Tokoza branch	DTT STB's	5	Attached
Lost in transit between Port Elizabeth and Michausdal	5	SAPO logistics	DTT STB's	6	Attached
Break-in at SAPO branch	1	Letrato branch	DTT STB	7	Attached
Break-in at SAPO Warehouse	1	Jet Park warehouse	DTT Antenna	8	Attached
Fire at SAPO branch	20	Bergbron Branch	DTT STB kits (DTT STB and Antenna)	9	Attached
Break-in at SAPO branch	2	Kwenzekile Branch	DTT STB's	10	Attached
Break-in at SAPO branch	1	Daveyton East Branch	DTT STB	11	Attached
Loss at East London warehouse	2	East London warehouse	DTT STB	12	Not attached

Post Office

We deliver, whatever it takes.

SAPO GROUP

MR. TSIETSI RAMOSEDİ
REGIONAL MANAGER
RETAIL
CENTRAL

MS.VERAH NGCOBO
AREA MANAGER
RETAIL
EASTERN FREE STATE

MR. JAMES WILLIAMS
ACTING BRANCH MANAGER (CFG)
BLOEMFONTEIN

FINAL REPORT: MAIL CRIME AT EXCELSIOR POST OFFICE

RUBI 4723 -2016

23 March 2016

BACKGROUND

On the 04th of March 2016, Mrs. Kesiah Motaung, Admin Officer at the Eastern Free State, reported that a DDT Satellite Dish was not received at the Excelsior Post Office on the 12th of February 2016, with the dispatch from Bloemfontein CFG Hub in container number C404795703.

INVESTIGATION

Mrs. Kesiah Motaung, Admin Officer at the Eastern Free State, reported that a DDT Satellite Dish with serial number 17004510009316 was not received at the Excelsior Post Office on the 12th of February 2016, with the dispatch from Bloemfontein CFG Hub with container number C404795703.

FINAL REPORT: 4723 -2016

MAIL CRIME AT EXCELSIOR POST OFFICE

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During investigation it was found that the DDT Satellite Dish with serial number 17004510009316 was scanned into container with number XPS waybill 310579677 and dispatched from the Bloemfontein XPS Hub to the Bloemfontein Speed Service Hub on the 12th of February 2016.

Mr. Steven Jackson, Speed Service Officer, scanned the DDT Satellite Dish with serial number 17004510009316 along with 30 DDT Satellite Dishes into Container number C404795703 to the Excelsior Post Office on the 12th of February 2016. The Bloemfontein Speed Service Container Contents Bill was obtained and it was established that the XPS waybill number 310579677 was listed number 2 on the Container Contents Bill number C404795703.

Miss. Hermina Botes, Branch Manager, Excelsior Post Office indicated that the contents of the XPS waybill container number 310579677 was counted and she discovered that DDT Satellite Dish with serial number 17004510009316 was not received on the 12th of February 2016.

The dispatched bill and the XPS waybill were obtained and it was found that Miss. Hermina Botes signed acknowledgement of the 30 DDT Satellite Dishes including the DDT Satellite dish with serial number 17004510009316 which was reported as missing.

It was established that Miss. Botes only reported the non-receipt of the DDT Satellite Dish with serial number 17004510009316 on the 22nd of February 2016 ten days after the item was to be received at Excelsior Post office.

Miss. Hermina Botes failed to ensure that the following procedures were adhered to as required by the by the following Retail Procedure:

REPORTING A NON-CONFORMANCE ON INCOMING MAIL (CS-V2-P2-S1-C1-T1-W003)

3. Procedure

3.1 Identity discrepancies in respect of incoming mail and complete the Mail Irregularity report (Cat. No. 701940)

3.2 Record the report in the Outlet Correspondence Register in accordance with CS-V2-P4-S5-C2-T1-S001

FINAL REPORT: 4723 -2016

MAIL CRIME AT EXCELSIOR POST OFFICE

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3.3 Forward the report to the Area Manager as well as to the relevant non-conforming Mail Business applicable section by mail.

Any of the following supporting documents/ items must be attached as proof:

- A copy of the letter bill

INCOMING MAIL RULES:

Rule 9. All non-conformances on incoming mail containers (e.g. missing and / or open, violated, soiled, damaged, suspicious looking or unlabelled mail bags/trays / roll containers delivered to the outlet) must be reported immediately to the Area Office, the relevant Mail Business section/s as well as other applicable section such as Security and Investigations.

Miss Botes could not give any reasonable explanation to what happened to DDT Satellite Dish with serial number 17004510009316. She explained that she discovered that the DDT Satellite Dish with serial number 17004510009316 was not received, even though she signed acceptance of the container.

The mail list of the Excelsior Post Office was obtained to established if any endorsement was made on it, regarding the non-receipt of the DDT Satellite Dish with serial number 17004510009316 on the 12th of February 2016 as required by procedure, "RECEIVING A MAIL CONSIGNMENT CS-V2-P2-S1-C1-T1-S001"

3.8 Sign, enter the time and date stamp the mail list.

Note: Endorse the mail list with any additional items received or items not received at all.

Miss Botes failed to verify that the totals on the Dispatch Bill correspond with the physical DDT Satellite Dish, which resulted that the DDT Satellite Dish with serial number 17004510009316 is missing to the loss and disadvantage of the Company.

THE FINDINGS

Acceptance of the DDT Satellite Dish with serial number 17004510009316 was signed for at the Excelsior Post Office but the Branch Manager, Miss Botes, could not account for the whereabouts of the item in question.

FINAL REPORT: 4723 -2016

MAIL CRIME AT EXCELSIOR POST OFFICE

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The dispatch bill was signed for by the Miss Botes but no manual endorsement was made that a DDT Satellite Dish with serial number 17004510009316 was not received at the Excelsior Post Office on the 12th of February 2016.

Miss Botes only reported the non-receipt of the DDT Satellite Dish with serial number 17004510009316 on the 22nd of February 2016, ten days after she signed receipt of the item at Excelsior Post office.

RECOMMENDATIONS

It is recommended that:

Disciplinary action must be taken against Miss. Hermina Botes with salary reference number 1498314 and identity number 5507140126086 on a charge of negligence, for her failure to ensure that the correct number of DDT Satellite Dishes were physically handed over to her.

It is further recommended that the loss suffered by the company, should be recovered from Miss. Botes.

CONCLUSION

This case is referred to your office with the above recommendations. In the event that these recommendations are not supported, please inform this office about the reasons therefore within 7 days after receipt of this report.

This investigation was performed by Sam Smith who may be contacted at 051 402 4074 should any enquiry regarding this investigation arise.

Chris Minnaar

FINAL REPORT: 4723 -2016

MAIL CRIME AT EXCELSIOR POST OFFICE

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SECURITY & INVESTIGATIONS: CENTRAL

FINAL INVESTIGATION REPORT: MISSING DTT -STOCK

RUBI – 2018-2018

DATE: 07 December 2017

1. Introduction

On 17 October 2017, Mr Steven Jackson Speed Service Bloemfontein reported that one box with 5- DTT antenna was lost in transit on route to Reitz Post Office.

The value of the missing antennas is R186.00 per item which total to R930.00.

2. Evidence Uncovered

Mr Kabi driver of Speed Service Bloemfontein reported that on 16 October 2017 he was on his way from Bloemfontein to Reitz via the Ladybrand. He stated that the road condition is bad and that there are many potholes on this route.

Mr Kabi also stated that he took a break after a long drive from Bloemfontein at Clocolan and when he checked his load he observed that the container was open. He checked the contents of the container by reconciling it with the consignment note and discovered that one box with 5 - DTT antennas are missing.

Mr Kabi stated that he reported the incident to the SAPS Clocolan and Occurrence Book entry OB 764/10/2017 Clocolan was allocated to his complaint.

Mr Chris Coetzer Acting Branch Manager at Reitz stated that he was informed by Mr Kabi the driver that he lost one box DTT stock on his route as one container got open due to the bad road conditions and potholes. Mr Kabi reported that one box containing 5 antennas could not be found when checking the load and comparing it with the consignment note on 16 October 2017.

Mr Kabi also stated that the container used for DTT on 16 October 2017 was in a bad condition. He is of the opinion that the rubbers underneath the container door got loose due to the bad road conditions and potholes.

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3. Analysis of Evidence

DTT stock was loaded in a container which was in a bad condition and the driver is of the opinion that the container door got open while driving on bad road conditions and therefore lost one box containing 5 DTT Antennas in transit.

4. Findings

One DTT Box containing 5 antennas was lost in transit between Bloemfontein and Reitz.

5. Recommendations

Supervisors must ensure that DTT stock should be loaded in sealable containers which are in good condition.

Drivers must ensure that all loaded containers are properly sealed and to prevent at all cost that container doors can't get open while in transit.

Speed Services cost centre should be held liable for any claims which could be instituted against the company.

Please dispose of the financial aspect and loss in this regard.

6. Conclusion

The findings and recommendations contained herein were discussed with the Area Manager Ms. Wilma Schnetler on 02 December 2017 and can be contacted on-058 303 2834

The investigation was completed by JJ van der Westhuizen Investigation Officer C3 Bethlehem Satellite Office on 07 December 2017 JJ.Vanderwesthuizen@postoffice.co.za Landline - 058 303 0383.

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The release of this Final Investigation Report is approved by Chris Burger - Chief investigation Officer - Security and Investigations Bloemfontein. Chris. Burger @cfg.co.za. - Landline -051 402 4077.

Chris Burger

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**SAPO GROUP****SECURITY & INVESTIGATIONS: CENTRAL REGION****FINAL INVESTIGATION REPORT: BURGLARY LENGAU POST OFFICE****RUBI: RUBI 2879-2018 (CENTRAL - T76)****DATE: 30 January 2018**

1. Introduction

On 11 January 2018 Ms. Rethabile Mothupi, Branch manager at Lengau Post Office, reported that a burglary occurred at Lengau Post Office between the end of business day on 10 January 2018 and the start of business day on 11 January 2018.

Ms. Mothupi further reported that a window was broken during the burglary and that DTT boxes have been opened by the perpetrator(s).

This report presents the findings of the investigation into the reported complaint.

2. Evidence Uncovered

On 22 January 2018 investigation into the reported complaint was initiated.

During the investigation it was established that a burglary occurred at the Lengau Post Office between approximately 17h30 on 10 January 2018 and 07H30 on 11 January 2018.

Ms Mothupi, appointed in the capacity of Branch Manager at Lengau Post Office with salary reference number 40001221, stated that on 11 January 2018 when she arrived at the office she was informed by the Fidelity Security Officer, Mr Pienaar that it appears that a burglary had occurred.

According to Ms. Mothupi the Fidelity Security Officer informed her that the kitchen window is broken and that DTT decoder boxes were found outside the kitchen window as well as in the neighbouring yard, which is a local mortuary.

RUBI: 2879-2018**Page 1****CONFIDENTIAL**

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Ms. Mothupi stated that she entered the office to confirm a burglary and to determine the degree of damages.

According to Ms. Mothupi she found all in place, in the office, as she had left it the previous day except for the DTT decoders.

During the investigation it was established that 11 decoders were stolen, the kitchen window and window handle was broken the kitchen blinds is damaged.

The serial numbers of the stolen decoders reflects as follow:

21011022085781	210110253061c3	21011025306221
2101102530637f	210110253078c2	21011025309488
2101102531719A	21011025321495	21011025321629
210110253223A8	21011025331451	

The investigation established that Ms. Mothupi captured the theft of the 11 DTT decoders on the system as a stock discrepancy on 11 January 2018.

It was further established that the burglary was reported to the Maokeng Police station on 11 January 2018 and that CAS number 107/1/2018 have been assigned to the incident.

Detective Warrant Officer Mothekge with contact number 056 216 7223 has been assigned to the external investigation.

The investigation confirmed that a dayshift Fidelity Security Officer is posted at the Lengau Post Office as the branch is situated in a high risk area. The Security officer assists the Branch Manager by accompanying her to unlock and lock the office at the start and end of each business day.

The investigation established that the alarm was damaged with a previous burglary which occurred on 3 November 2017 and have been out of order since.

3. Analysis of Evidence

- The investigation confirmed that a burglary occurred at Lengau Post Office between the end of business day on 10 January 2018 and that start of business day on 11 January 2018.

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- 11 DTT decoders were stolen during the burglary
- The kitchen window and that the window handle was broken during the burglary.
- No cash or stock other than the 11 DTT decoders was stolen during the incident.
- The alarm was not in working order during the burglary of 10 to 11 January 2018.
- The matter was reported to the Maokeng SAPS. CAS number 107/1/2018 refers
- 1 Day shift Fidelity guard is placed at the branch for safety purposes for both staff and clients, due to the location of the branch.
- No suspects could be identified by either the internal or external investigation
- No arrests have been made
- Ms. Mothupi submitted a damage and loss report accordingly on 11 January 2018.

4. Findings

The investigation confirmed that a burglary occurred at Lengau Post Office, between 10 and 11 January 2018, during which 11 DTT decoders were stolen.

Due to a series of burglaries at Lengau Post Office, in conjunction with the geographical lighting of the branch, the need for a night shift security guard have been confirmed.

5. Recommendations

It is recommended that the window and the window handle be replaced as a matter of urgency.

It is further recommended that the alarm be repaired from the cost centre of the respective Business Unit, as part of the insurance claim of the burglary which occurred on 3 November 2017.

It is also recommended that a night shift guard be posted at the Lengau Post office, from the cost centre of the respective business unit, to perform night duties after the series of burglaries which occurred at the mentioned post office.

6. Conclusion

The recommendations as stated above were discussed with Ms Wilna Schnetler Area Manager Eastern Free State, on 30 January 2018. Wilna.Schnetler@postoffice.co.za , 058 303 1689

The investigation was completed by Melanie Geldenhuys, Investigation Officer: Security & Investigations, on 30 January 2018. Melanie.Geldenhuys@postoffice.co.za, 051-4024143.

The release of this Final Investigation Report is approved by Elemans van Rooijen, Regional Manager: Security & Investigations, 30 January 2018.
Elemans.VanRooijen@postoffice.co.za, 051-4024096.

Elemans van Rooijen



SAPO GROUP

SECURITY & INVESTIGATIONS: WITWATERSRAND

FINAL INVESTIGATION REPORT: HOUSEBREAKING – TOKOZA POST OFFICE

RUBI: 153 -2019

DATE: 16 July 2018

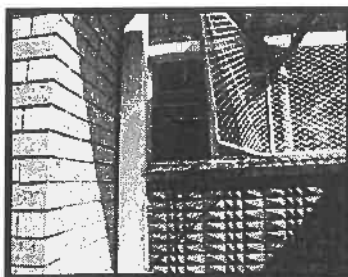
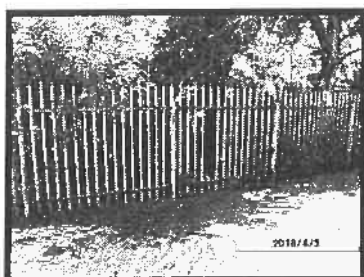
1. Introduction

On Tuesday, 3 April 2018 at approximately 07h00, when a SAPO employee, Ms. Jeminah Nzimande, arrived at Tokoza Post Office she noticed that the burglar bars of the front window were forced open and the window was broken. It was immediately realized that the office was broken into and the matter was reported to the local SAPS and S&I.

The incident occurred over the Easter Weekend of 31 March to 2 April 2018.

2. Evidence Uncovered

The matter was pursued where it was established that the perpetrators entered the premises by forcing the perimeter palisade fence open. Entry into the building was gained by forcing the burglar bars open to gain access to the front window. The window was then broken to gain access inside the building.



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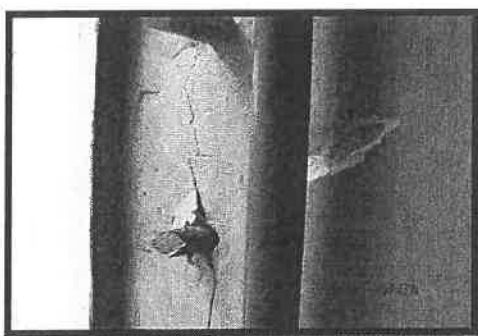
After gaining entry to the office the perpetrators violated 32 parcels.



Blankets were used to cover the windows.



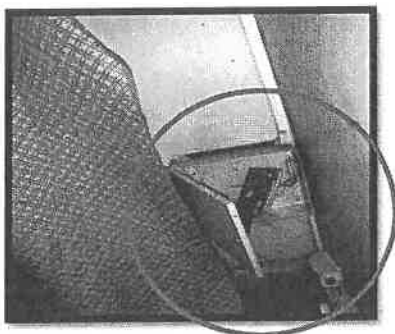
They grinded through the strong room safe and obtained access to into the safe. The perpetrators unlawfully removed R 4 780.00 cash.



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The perpetrators also moved through the office and damaged the alarm system. Although the alarm was physically damaged during the housebreaking it was not activated on entry into the office as it was faulty at the time of the incident.



It was further reported that 20 DTT- set top boxes, the WRE system screens, with serial numbers 0136798 and 0137519 and MVL base units were stolen:



NIAC Numbers of the DTT items are as follows:

15011016130414	15011016451948	15011016453172	15011016455003
15011016456121	15011016457945	15011016459169	15011016451039
15011016452156	15011016454491	15011016455811	15011016456828
15011016458458	15011016460384	15011016451746	15011016452257
15011016454592	15011016455912	15011016457137	15011016458759

The perpetrators exited the office via the entry point at the front window.

The matter was reported to the Tokoza SAPS, case number 18/04/2018 has reference.

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The office is situated at 8039 Khumalo Street, Tokoza, 1426 and there is no CCTV installed in the office.

The office has three safes. The safes are not fitted with time delay mechanisms and the office does not have an auto safe.

Damages to the building, window, burglar bars and perimeter palisade fence were reported.

The matter was reported to SAPS and no internal involvement is suspected.

The claim number for the incident is WI1718002.

3. Analysis of Evidence

Unlawful entry was gained at Tokoza with the intent to commit a crime. The blankets were placed over the windows to prevent bypasses from seeing the suspects inside the Post Office.

4. Findings

From the evidence gathered it is concluded that a housebreaking occurred at Tokoza Post Office and no internal involvement is suspected.

No investigator was allocated to attend to the incident immediately due to a community strike

5. Recommendations

In the circumstances it is recommended that:

- The incident be further investigated by SAPS.
- The Area Office together with Properties, SCM and Risk Management insure that all damages are repaired and the costs claimed from insurance where applicable.
- Properties, SCM and S&I to insure that the alarm system is repaired and costs claimed from the insurance.
- The Area Office should forward a list of the violated parcels containing the address particulars, to Customer Services in order for them to dispose of the public aspect.

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- The incident regarding the reporting and time frame of the investigation of the stolen DDT equipment will be forwarded in a separate report.

6. Conclusion

The investigation was completed by Pieter Grobler, Investigator: Security & Investigations, on 14 May 2018. Pieter.Grobler@postoffice.co.za,

The release of this Final Investigation Report is approved by Arnold Naidoo, Regional Manager: Security & Investigations, on 16 July 2018. arnold.naidoo@postoffice.co.za, 011 961 6045.

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SAPO GROUP

SECURITY & INVESTIGATIONS:**FINAL INVESTIGATION REPORT: MISSING PARCEL TF435424071ZA****RUBI: 791-2019****DATE: 14-06-2018****1. Introduction**

On 8 May 2018, 12 Parcels (DTT) were prepared for dispatch according to the proof of delivery (POD) from CFG hub to Michausdal Post Office. Mr Gerhard Visser supervisor parcels prepared the POD; the parcels were destined for Michausdal Post Office. Amid the 12 parcels that appear on the POD was parcel TF435424071ZA, this parcel disappeared in transit between CFG hub and Michausdal Post Office. Ms Portia Mabaso Branch Manager Michausdal immediately notified Mr Mabaza that parcel TF435424071ZA was short.

2. Evidence Uncovered

Mr Visser stated that; on 8 May 2018, Mr Freddie Theron returned 12 parcels (DTT) to the hub according to the undelivered parcel scan. He personally checked the parcels and confirmed that it was a full consignment of 12 parcels. Parcel TF435424071ZA was also amongst the 12 parcels Mr Theron returned.

Mr Visser personally phoned Mr Pienaar Du Pisanie a driver at Parcels, and pre-alerted him about 12 parcels that were to be delivered to Michausdal Post Office. He requested Mr Visser to prepare a manual POD for him, which he did. He placed the POD and the parcels in the cage. When Mr Visser arrived the next morning at the hub the parcels had already been collected by Mr Du Pisani.

5

When the POD was returned to Mr Visser he discovered that parcel TF435424071ZA was missing. Mr Du Pisani at no stage indicated that he received 1 parcel short from the cage when he took them. He is the last person from the branch that will report a shortage, and he never did. All attempts by Mr Visser to track the parcel were fruitless.

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Mr Du Pisanie collected the 12 parcels at CFG; he reloaded the parcels into the vehicle at -1 concourse outbound. This vehicle was driven by Mr Mike Lebengu to Cradock and surrounding towns. Mr Lebengu stated that when he got to his vehicle he noticed a POD on the front seat. He also noticed that the parcels were already loaded. He did not verify the parcels according to the POD. He stated that Mr Mabaza handed the parcels to Mr Mabaso at Michausdal Post Office who immediately made alarm indicating that parcel TF435424071ZA was short.

3. Analysis of Evidence

It is obvious that this parcel is missing, either stolen or delivered incorrectly at a surrounding office and then stolen. Mr Du Pisanie received a POD with 12 parcels listed on it and amongst those 12 parcels was parcel TF435424071ZA. Mr Du Pisanie did not at the time of collection report a parcel short. He however failed in his duties to ensure a proper handover at the outbound. There he merely reloaded the parcels into the vehicle without a proper handover. To make things worse is that the vehicle was not locked after being loaded. Mr Lebengu on the other hand noticed the POD on his front seat and also failed to verify if indeed 12 parcels were loaded. It is at this stage in the investigation that the point of loss cannot be determined further than this. When Ms Mabaza performed a proper handover she discovered the parcel short.

4. Findings

- Parcel TF435424071ZA was listed on the POD dated 8 May 2018, dispatched from CFG hub to Michausdal Post Office, and was handled by Mr Wessel.
- The handover process between Mr Du Pisanie and Lebengu was not followed, and resulted in the loss of the parcel.
- The vehicle was not locked after being reloaded by Mr Du Pisanie .

5. Recommendations

It is recommended that:

- Mr Pienaar Wessel Du Pisanie salary reference no 80000552 and Mr Michael Lebengu salary reference no 1539519 are charged with **(B6) Gross Negligence; Negligent loss: Any act whereby an employee, through carelessness or negligence, causes Post Office property to be lost or is unable to account for it properly.** In that they failed to secure a proper handover process relevant to parcel TF435424071ZA resulting in its loss.
- Mr Du Pisanie in addition failed to make sure that the vehicle was locked after he loaded the parcels

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Transport and Logistics should as a matter of priority ensure that padlocks are available to lock vehicles.

6. Conclusion

The investigation was completed by Ockie Ungerer Chief Investigations Office: Security & Investigations, on 14 June 2018. ockie.ungerer@postoffice.co.za 041-5084332

The release of this Final Investigation Report is approved by Sidwell Babi Regional Manager: Security & Investigations, on 18 June 2018 Sidwell.babi@postoffice.co.za 041-5084245

FIRST CRIME REPORT



= Confidential =

HOUSEBREAKING – LERATO

- GENERAL MANAGER SECURITY AND INVESTIGATIONS : VOSSIE VOS
- SENIOR MANAGER SECURITY AND INVESTIGATIONS: SHAUN POWELL
- ACTING SENIOR MANAGER SECURITY AND INVESTIGATIONS: MERWE VAN RENSBURG

Summary of the Incident	
• Date of Incident	Between 16h30 on Friday 15 June 2018 and 07H30 on Monday 18 June 2018
• Rubi number	Pending
• Description of Losses	2 X Safes containing cash, stock, Postbank Mzansi and Flexi cards as well as Smart Save books 3 X COD parcels violated and contents removed Unknown total of international parcels violated and contents removed 2 X DTT decoders 1 X SASSA finger print scanner 1 X Kettle 2 X cash drawers damaged Ceiling damaged
• Value of Losses	Unknown
• Cost Centre	23663
• SAPS Case Number	Pending
• Physical Address	2421 Lehurutshe

Ms. Mpho Megalane, Branch Manager Lerato Post Office stated that she closed the office at approximately 16H30 on Friday 15 June 2018 and activated the alarm. She further stated that the office was closed on Saturday 16 June 2018 due to the Public Holiday and when she arrived at the office on Monday 18 June 2018 she noticed that the front gate was open and that the corrugated roof was damaged. She suspected a burglary and informed the SAPS who attended the crime scene.

DISCLAIMER:

The information contained in this report is based on initial reports which may subsequently prove to be inaccurate. Content of this report may be changed, altered or amended upon receipt of new or additional information.

She stated that she unlocked the office for the police and they entered the office together. She observed that the ceiling was damaged and that the alarm wires were cut. She stated that the perpetrators took two Austen Safes containing cash of approximately R2,340.00, stock as well as Postbank Mzansi and Flexi cards and Postbank Smart Save Books.

The perpetrators violated three COD parcels and an unknown total of International parcels. She stated that two DTT decoders were also stolen as well as one SASSA finger print scanner and one kettle. Two cash drawers were also damaged by the perpetrators.

The SAPS attended the crime scene and the finger print experts are at the scene. The office will be checked and audited as soon as the SAPS have left the crime scene. Postbank cards and book serial numbers will be provided as priority to inform Postbank accordingly.

Chris Burger – Chief Investigation Officer – S&I Central
18 June 2018

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SAPO GROUP**SECURITY & INVESTIGATIONS: WITWATERSRAND****FINAL INVESTIGATION REPORT: ARMED ROBBERY – JOHANNESBURG COURIER
BRANCH – 8 JULY 2018****RUBI: 1469-2019****DATE: 14 August 2018**

1. Introduction

On 8 July 2018 at approximately 23h45 the Sunday night, three Fidelity Security guards on duty at Johannesburg Courier Branch, Jet Park, were attacked and overpowered by four unknown armed suspects who unlawfully took their cell phones and disarmed them of two service pistol.

The unknown suspects broke into the warehouse and stole various valuable items including tyres and diesel from the trucks.

2. Evidence Uncovered

The matter was investigated and the following was established.

Upon attending to the crime scene by this office, it was established that the incident happened between Sunday night, 8 July 2018 between 23h45 and 03h30 on Monday morning, 9 July 2018

Statements were obtained from FSS security guards. According to Mr Richard Sibusiso Sithole, a FSS guard, he was on night shift duty as an armed guard together with two other guards when the incident happened. He indicated that he conducted his routine patrol at 22h00 whilst in possession of his torch and service pistol. According to him, it took approximately 45 minutes before returning to the guard room after which he made an entry in the occurrence book (OB). He indicated that he was seated inside the change room at approximately 23h30 to 23h40 when he heard one of his colleagues in the guardroom

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known as Sylvia Rafani screaming. The scream was followed by harsh voices demanding the whereabouts of the guard actually referring to him. As he stood up to prepare to arm himself, he changed his mind as he was afraid that his actions might endanger the lives of his two colleagues. The two armed suspects who had a pistol and a rifle forced open the change room door where he was forced and dragged to the guardroom where he was pinned on the floor. He indicated that he noticed that there were two other suspects holding his two colleagues at gun point in the guardroom. He stated that they were searched and their firearms were unlawfully removed. The suspects took his shoelaces and tied his hands and feet. They were then dragged and forced back to the change room where all three FSS guards were tied up. He and Mr. Kgatla was forced to lie on the floor and Ms Rafani was tied to a chair. Whilst one suspect stood guard over them another one was at the guardroom. Two of the suspects disappeared and after a while one of the suspects came back and informed one of the accomplices that there was nothing of good value inside. The suspect demanded the gate keys and Ms Rafani informed them that it was on the table. A few minutes later a truck came through the gate and it was approximately 45 minutes inside the premises before it drove out from the yard. When it was quiet Ms Rafani untied herself, broke a bottle and freed him and Mr Kgatla. They then went to look for help.

Mr Sipho Kgatla, a FSS guard, indicated that he was on duty at about 23:30 and was seated with Ms Rafani in the guardroom. According to him Mr Sithole was seated in the change room probably sleeping. He indicated that after Ms Rafani returned from her patrol they were suddenly surprised by four unknown black males with firearms. They unlawfully removed their firearms and took their cell phones. He was tied up with his hands behind his back. Mr Kgatla stated that he was forced into the change room and was made to lie on the floor together with Mr Sithole whilst Ms Rafani was tied to a chair in a seated position. The lights were switched off. He stated that two of the suspects stayed behind in the guardroom whilst the other two suspects proceeded and moved to the warehouse. After a while when it was quiet, Ms Rafani untied herself, broke a bottle and freed them. They then went to look for help at the Spar warehouse across the street.

According to Ms. Buliswa Sylvia Rafani, she reported on duty on Sunday 8 July 2018 at 18:00 and was posted as one of the armed security guards together with Mr Kgatla and Mr Sithole. She stated that she conducted her routine patrol at 23:00 and it took her approximately 30 minutes before making an OB entry to that regard. She stated that at 23:45 she was in the guard room with Mr. Kgatla who was seated right opposite to her with a table separating them when they were suddenly surprised by four unknown armed black males

who kicked open the guard room door and immediately demanded their pistols, cell phones and the security remotes. She was searched and her service pistols was taken. She indicated that Mr. Sithole who was in the change room was brought by the suspects to the guard room and his firearm was also taken. According to her their shoe laces were used to tie them up in the change room. She was tied to a chair that had wooden armrests. She also indicated that whilst two suspects stayed behind with them, the other two suspects went and forced their way into the warehouse by using a crowbar. She indicated that they were kept hostage for approximately two hours. The suspect demanded the main gate keys which was on the table and a few minutes later a truck was heard pulling into the yard. The truck was a while inside the premises before leaving. She stated she untied herself and her colleagues and called for help when it was safe.

The scene of the crime was attended to by Wits SIS and FSS management who subjected all the guards on duty to a polygraph test. The polygraph results suggested that no deception was indicated or found.

Boksburg North SAPS visited the scene and attempts were made to lift fingerprints from the scene. The case was registered as CAS 1777/2018. No positive fingerprints were found.

The matter was perused at Spar across the Street and with Trysome Auto-Electrical next to the Mail Centre to look for possible CCTV footage. No footage was available of the incident and as such, the suspects and or truck could not be identified.

The following goods and property were reported as missing after the incident:

Violated Parcels – Contents Missing

<u>NUMBER</u>	<u>INV</u>	<u>FOUND</u>
1. II999456742ZA	EMS 2 ITEMS	1 ITEM
2. II998609124ZA	EMS	EMPTY
3. II999468652ZA	EMS	EMPTY
4. II999361917ZA	EMS	EMPTY
5. II997627767ZA	EMS	EMPTY
6. II999468785ZA	EMS	EMPTY
7. EA177803885CN	EMS	EMPTY
8. II998519070ZA	EMS	EMPTY
9. II9994688422ZA	EMS	EMPTY

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10.	II997714537ZA	EMS	EMPTY
11.	II999361735ZA	EMS	EMPTY
12.	II999468887ZA	EMS	EMPTY
13.	II998570366ZA	EMS	EMPTY
14.	EE05541351ZA	EMS	EMPTY
15.	II997586475ZA	EMS	EMPTY
16.	II999366772ZA	EMS	EMPTY
17.	EA177803885CN	EMS	EMPTY
18.	II999361537ZA	EMS	EMPTY
19.	II998576457ZA	EMS	EMPTY
20.	II998576939ZA	EMS	EMPTY
21.	II99762374ZA	EMS	EMPTY
22.	II999366772ZA	EMS	EMPTY
23.	II999361917ZA	EMS	EMPTY
24.	II997630704ZA	EMS	EMPTY
25.	II999465775ZA	EMS	EMPTY
26.	II997586339ZA	EMS	EMPTY
27.	II999360390ZA	EMS	EMPTY
28.	II998521590ZA	EMS	EMPTY
29.	II997640052ZA	EMS	EMPTY
30.	II999365281ZA	EMS	EMPTY
31.	319394615	XPS	EMPTY
32.	TC244708345ZA	Speed	EMPTY
33.	TA783603297ZA	Speed	EMPTY
34.	268693280	XPS	EMPTY
35.	TC24645505ZA	Speed	EMPTY
36.	318924586	XPS (Sentech from Vredendal)	EMPTY Contents unknown
37.	319109740	XPS (Senotech to Vredendal)	Waybill reads 8 - 7 found and forwarded to Vredendal)

Stolen PC Equipment

2 X PC's with serial numbers 0157253 and 0151026

2 X Screens with serial numbers 0247718 and 306DI70217

Items Stolen

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Description	Number	Serial Number	Remarks
Fleet			
658 Forklift Battery	1		Fleet Africa truck CM70NH GP
657 Truck Batteries	2		Fleet Africa truck ZTV169 GP
657 Battery	1		Forklift
638 Truck Batteries	3		PX Fleet Kept in storeroom
Diesel			ZHB074GP
Diesel			ZTV169GP
Tyres			
385.65.R22 Recapped Tyres	6		PX Fleet Storeroom
315.80.R22.5 Recapped Tyres	10		PX Fleet Storeroom
900.20 Recapped Tyres	3		PX Fleet Storeroom
Operations			
C&D Operations			
Wall safe with Cash			R4608 for EMS R5108.00 R500 float (C&D)
DTT Operations			
In-house PC, complete with keyboard, mouse & monitor	1	To follow	Annemarie to confirm with SCM
DTT PC's, complete with keyboard, mouse and monitor	2	To follow	Annemarie to confirm with SCM
Jet direct for printer	1	To follow	Alletta to confirm
DTT Antenna 28053QA0417682			Annemarie to confirm with SCM
Laser Printer (New from SCM)	1	To follow	SCM
Network & International			
PC, Complete with keyboard,	2	To follow	Alletta to

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mouse & monitor

confirm

Loose Items from violated parcels

1. Small black box empty – earing box
2. Small black box in plastic bag – LWL50828366
3. Box open with 4 containers in (cologne protein supplements) JIMC: II9976307042ZA
4. Box open with black handle (look like a exercise bike handle) JIMC: II997627767ZA
5. Small black box – Audio Cast 1201-8335-20167
6. White hand book cover with plastic (O Sentimental Machine) 9783735604491
7. White parcel cover with soccer ball paper ZTO528044965602
8. Empty bag is open JIMC: II999468652ZA EMS: EV846473635CN
9. White plastic bag with cables and fuses in K6468
10. Plastic bag with black charger in (Op-com) K2684
11. White bag open with box in (Microphone) JIMC: II999456742ZA EMS: EA286125938HK
12. White plastic bag empty ¾ Sleeve Faux Fur Coat Grey 1056698232
13. Waybill with no parcel TC167112925ZA *Mrs D Julius – Alrode to Mr M Julius – Hopetown
14. Tax invoice with no parcel Manifest: 2007169024 Tracking nr II999465262ZA * Ashley – Bruma Lake
15. Pick Slip with no parcel Ref : 548082 * Post Office – Boksburg North 073600071045381
16. 1 Tempo tin empty 11998576939ZA Dale Geans
17. 1 Box - 4 lessen planner 3 box plan axis empty 2 pc boards 1 box audio cast 1 dvd
half girlfriend 2 books ehrop pharmacologic search for psych olive drugs
18. Dawn Elleffen EJ225933145ALK empty
19. Renata batteries open bag W860658163 Benuelle enterprises EV846884874CN
20. Burns field antiseptic solution X1 bottle
21. Adapt bar riel rings loose X8
22. Fosca paper clips box empty
23. Cemex holdings waybill 599050793 empty
24. Carol Ngwrya 11998570366ZA empty bag
25. Bio industrial serve TA802010753ZA empty bag
26. Russell lauder EE055413151ZA empty bag
27. Wang Yilu EV847479011CN empty bag
28. Bag in plastic X1
29. Shenyau 210x200cm light blue X1
30. Empty small brown box X1

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31. Ronata batteries X6 boxes
32. Renata batteries loose X7
33. 1 Watch strap
34. 1 Box empty for Deelan Moodley zip code 2194
35. 1 Empty envelope for Mc Numara Douglas dale zip code 2191
36. 1 Empty box for Jean Francois Sobieck Chartwell zip code 2055
37. 1 Empty envelope for Mr Philile Khwela Randburg zip code 2169
38. 1 Empty box for Ivan Bowe Ex Melrose Arch 2176
39. 1 Power supply SKU29519-11962000 STICKER
40. 1 Empty envelope for Farhana Amper Casoo Lenasia 1829
41. 1 Adaptor Hollister
42. 1 Leather Item
43. 1 Parcel
44. EA177803885 1 Waybill for Eugene van Rensburg Duxbury 2191
45. 1 Empty envelope for Donato Da Silva Honeydew 2174
46. 1 Plan axis story
47. 1 Sticker no parcel for Tennessee Bester Darren wood 2094

Damaged Property

Description	Remarks
	Northern side of building. Forced
Roller door	open
Security door lock	Side entrance - Lock damaged
Panel next to roller door	Bent open from outside
	Separation between Networks and
Expanded metal panel	C&D
DTT and High Value	
cages	High quality padlocks broken
Cash Safe at C&D	
Operations	Removed from wall with cash

3. Analysis of Evidence

An armed robbery occurred at Johannesburg Courier Branch during which three Fidelity Security Services guards were attacked by four unknown armed black males who gained entry to the premises through a damaged opening in the fence at the back of the premises.

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The security guards were disarmed of their service pistols and cell phones were unlawfully removed after which they were tied up with shoe laces in the change room.

The suspects forced roller doors open to gain access to the warehouse where after parcels were violated and goods/equipment were unlawfully removed. They drained out diesel from 2 trucks standing in the yard and also stole tyres that were being kept in one of the containers.

An unknown truck was used to unlawfully remove the listed items.

4. Findings

During the investigations the following was established:-

The suspects used the opening in the fence to gain entry.

The suspects were well armed and managed to overpower the security guards in the guardroom.

No proper patrols were done by the security guards on duty therefore not taking precaution of any major risks that may occur and as a result of them neglecting their responsibilities they were caught off guard.

No CCTV video footage is available of the incident.

The Mail Centre only have Physical Security during the day and during the night for access control.

The matter was reported to Risk Management and the Claim Number is WTRE1647

5. Recommendations

It is recommended that the matter be further investigated by the South African Police Services as per Boksburg CAS 1777/2018.

The list of the violated parcels must be forwarded to Customer services in order for them to dispose of the client aspect.

The three FSS guards will be removed from site and replaced.

The hole in the fence must be repaired as a matter of urgency and the electric fence should be restored when finance is available.

Vegetation growing against the fence needs to be cut back regularly.

There should be sufficient lighting to enable the security night guard to spot an intruder unlawfully entering the premises via the fence. Broken lights need to be repaired/improved. Lights should be fitted with motion sensors.

An alarm system should be installed and linked to the Security at the gate and armed response. Strobes and sirens should also be fitted to the alarm.

CCTV should be installed with a monitor at the Security at the main gate.

Panic buttons should be issued to the security guards.

FSS were requested to deploy a guard patrol system to monitor the frequency of patrols around the building confines.

6. Conclusion

The investigation was completed by Pieter Grobler & Paul Buhali, Investigator: Security & Investigations, on 14 August 2017. Pieter.Grobler@postoffice.co.za,
Paul.Buhali@postoffice.co.za, 011 961-3673, 0649022706

The release of this Final Investigation Report is approved by Arnold Naidoo, Regional Manager: Security & Investigations.

SECURITY & INVESTIGATIONS: WITWATERSRAND**FINAL INVESTIGATION REPORT: FIRE DESTROYED THE BERGBRON POST OFFICE.****RUBI: 1521-2019****DATE: 16 OCTOBER 2018****1. Introduction**

The S&I division was called to the scene on 18 July 2018, at The Berg Shopping centre where the Shopping centre was engulfed in fire. Fire trucks from various stations were attending the scene.

The retail office was located inside the Spar shop; the first indications are that the fire started inside the Spar.

2. Evidence Uncovered

The fire department was called to the scene by the security that is guarding the centre overnight, the fire was first spotted after midnight and the Spar shop was in flames when the fire department arrived. The fire was contained to only the Spar but due to the fact that the Post Office was part of the Spar and only partitioned off with dry-wall the fire also destroyed the retail office with all of its contents.

The office traded on 17 July 2018 and closed the office with an amount of R44600.70 in cash. This was confirmed with the assistance of Wouter Ferns at back office.

The cash on hand with the last completed EOB dated 17 July 2018 were as follows:

Balances for account: Cash (Snapshot Status: amSnapshotStatusComplete)			
Container	Amount	Qty	
CASHIER	R44,280.00 Dr	000000 ---	
TELLER1	R152.60 Dr	000000 ---	
TELLER2	R168.10 Dr	000000 ---	
=> Total balance:	R44,600.70 Dr	000000 ---	

The office had face value stock to the value of R10 368.00 as confirmed with Carla Visser.

Office code	Office name	Product code	Description	On hand	Sales price	Sales value
18733	BERGBRON	CON100060	ROTATRIM/PAPER/P-COPY/WH/A4/80gm/BOX	5	R 0.00	R 0.00
18733	BERGBRON	DTTA	DTT ANTENNA	20	R 0.00	R 0.00
18733	BERGBRON	DTTSTB	DTT DECODER	20	R 0.00	R 0.00
18733	BERGBRON	ENV030005	ENVELOPE/ORD MAIL/B5(250X175)PKT 50	81	R 9.85	R 798.85
18733	BERGBRON	ENV030006	ENVELOPE/ORD MAIL/C4(324X229)PKT 50	53	R 12.90	R 685.70
18733	BERGBRON	ENV030009	ENVELOPE/FASTMAIL/DL MAX(120X235)PKT 50	10	R 7.15	R 71.50
18733	BERGBRON	ENV030011	ENVELOPE/FASTMAIL/C4(324X229)PKT 50	9	R 20.35	R 183.15
18733	BERGBRON	ENV030022	ENV/NON-WIND/L(120X235)S-SEAL/PKT 100	17	R 4.45	R 75.65
18733	BERGBRON	PBKFC026	CARD/VISA/POSTBANK/EA	48	R 0.00	R 0.00
18733	BERGBRON	PBKFC027	Aspire Debit Card	3	R 0.00	R 0.00
18733	BERGBRON	PBKFC046	CARD/MZANSIPOSTBANK/EA	9	R 0.00	R 0.00
18733	BERGBRON	PHL102976	R/RAILWAY 150 - SGL (M) EA	100	R 2.10	R 210.00
18733	BERGBRON	PHL151200	R/SA NATIONAL PARKS PART 2/8(M)	12	R 4.20	R 50.40
18733	BERGBRON	SMARTSAVE	Postbank Smart Save Book	22	R 0.00	R 0.00
18733	BERGBRON	STP100001	STAMP/5c/8th DEF/SH 50	94	R 0.05	R 4.70
18733	BERGBRON	STP100002	STAMP/10c/8th DEF/SH 50	99	R 0.10	R 9.90
18733	BERGBRON	STP100005	STAMP/50c/8th DEF/SH 50	1	R 0.50	R 0.50
18733	BERGBRON	STP100007	STAMP/40c/8th DEF/SH 50	5	R 0.60	R 3.00
18733	BERGBRON	STP100010	STAMP/90c/8th DEF/SH 50	6	R 0.90	R 5.40
18733	BERGBRON	STP100011	STAMP/R 1/8th DEF/SH 50	454	R 1.00	R 454.00
18733	BERGBRON	STP100012	STAMP/R 2/8th DEF/SH 50	364	R 2.00	R 728.00
18733	BERGBRON	STP100013	STAMP/R 3/8th DEF/SH 50	79	R 3.00	R 237.00
18733	BERGBRON	STP100014	STAMP/R 5/8th DEF/SH 50	27	R 5.00	R 135.00
18733	BERGBRON	STP100015	STAMP/R 10/8th DEF/SH 10	120	R 10.00	R 1200.00
18733	BERGBRON	STP100018	STAMP/R 20/8th DEF/SH 10	7	R 20.00	R 140.00
18733	BERGBRON	STP100021	STAMP/AIRMAIL POSTCARD RATE/8th DEF/SH50	44	R 8.50	R 374.00
18733	BERGBRON	STP100021	STAMP/B5 RATE/8th DEF/SH 50	88	R 8.40	R 739.20
18733	BERGBRON	STP100024	BOOKLET/STAMPX10/STD/8th DEF/PSA/BK	1	R 42.00	R 42.00
						R 10 366.60

The DTT stock was not locked in a safe or strong room and it was totally destroyed in the fire.

When the fire department allowed the investigators access the only thing found that could be identified as property of the South African Post Office was 3 safes. These safes were will only be retrieved once the debris has been removed and all the investigations of the relevant parties have been concluded and permission is granted to remove the safes.



Various customer items were in the office that cannot be confirmed as the books were also destroyed by the fire.

3. Analysis of Evidence

- The retail office is situated inside the Spar shop at The Berg Shopping Centre
- The office traded as a post point.

- The office was destroyed in a fire that also destroyed the Spar shop.
- Cash to the value of R44 600.70 was left overnight on 17 July 2018
- Stock to the value of R10 368.00 was locked overnight on 17 July 2018.
- The totals still need to be confirmed.
- The investigation report of the fire fighters is still not available.

4. Findings

The retail office was totally destroyed in a fire.

The cash and stock on hand on the night of 17 July 2018 still need to be confirmed.

All assets of the retail office were destroyed and need to be written off.

A full claim needs to be registered for the loss endured by the company.

5. Recommendations

It is recommended that the asset registers be updated accordingly.

The safes are moved to the Randburg Area Office where it can be opened in the presence of the office staff, investigations and the Area Manager.

It is also recommended that client services assist in the mail enquiries where needed.

6. Conclusion

The investigation was completed by Sielie Botma, Investigation Officer, Security & Investigations, on 16 August 2018. cielie.botma@postoffice.co.za, 011 495-0586

The release of this Final Investigation Report is approved by Willie Lang Chief Investigation Officer, Security & Investigations, on. willie.lang@postoffice.co.za , 011 495-0521

SECURITY & INVESTIGATIONS: GAUTENG

FINAL INVESTIGATION REPORT: BUSINESS BURGLARY KWENZEKILE POST OFFICE

RUBI: 6353-2019

DATE: 12 AUGUST 2019

1. Introduction

On Wednesday, 30 January 2019 when the Fidelity Security Officer, Mr. Siphamandla Phakhathi reported for duty at approximately 07:00 he noticed that the pedestrian gate padlock was broken. The front entrance safety gate and wooden door were also found open by the security officer and he then waited outside the office for the Branch Manager to arrive before entering.

On arrival of the Branch Manager he informed her of his findings. They both entered the building and it was confirmed that there was a business burglary.

The case was reported to the Katlehong SAPS, CAS 292/1/2019 has reference the SAPS I. O is Constable T S Moakwetsi.

The matter was recorded at Risk Management and W181247 serves as reference.

2. Evidence Uncovered

The matter was investigated and the following information was gathered:

The suspects broke the padlocks for the pedestrian gate and the front entrance safety gate and gained entry into the building through the front entrance door. The inter-leading door to the counters had also been forced opened. The walk-in safe door had been grinded open and cash and stock items were stolen. It was further established that the ceiling was damaged by the intruders while unsuccessfully trying to gain access to another walk-in safe. The alarm was also damaged during the burglary.

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The Branch Manager could not provide S&I with the card numbers that were stolen, she only provided S&I with the total numbers of the cards.

Thirteen postal items were found violated, RI017902361ZA, RI012411365ZA, RI010592855ZA, II015114874ZA, RI018406616ZA, II013173384ZA, RI017763965ZA, II010583513ZA, II017389956ZA, RI017417820ZA, PE140027211ZA, PA527983068ZA and II018086055ZA. It was noted that a cell phone had been stolen from one of the items. The IMEI number 1: 352366091472083 and IMEI number 2: 352366091880087 of the cell phone will be provided to SAPS in an attempt to trace the cell phones.

The Branch Manager noticed later that two DDT boxes, 1 UHF Digital Terrestrial TV (DTT) Antenna: Barcode: 0707273479112 and 1 Dolby Digital Plug: Barcode: CC201602091602721 were opened during the business burglary, however she cannot confirm if the items were damaged or not.

The Branch Manager further indicated that she noticed that Winnie Mandela Stamps x 24, 3 Postal Order books: 12078701 -12078750, 12078752 – 12078800, 11538506 – 11538550 and miscellaneous receipt book number B394300 were also stolen. The information of the stolen stock was sent to the area office by the Branch Manager and it was forwarded to S&I.

The following items were stolen:

- Cash in an amount of R1110.00 for the cashier, R36.45 folio money stolen and R40.00 refreshment money.
 - Two SASSA laptops and their accessories.
1. LENOVO LAPTOP: Barcode: 0352419, Serial Number: 862727032772860, Biometrics: Barcode: 0357346, Serial Number: 18093523406384, SCANNER, Barcode: 0357394, Serial Number: 18096523400307 and the charger cable.
 2. LENOVO LAPTOP: Bar code: 0353775, Serial Number: 1S20J8S0FD00MP1DMV8Q , SCANNER: Barcode: 055979, Serial Number: 18096523400221.
- 62 Postbank Smart save Books, 49 Postbank Flexi Cards, 99 SASSA cards, 3 padlocks damaged, walk in safe damaged, the ceiling damaged, 13 parcels violated,

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Alarm damaged, Winnie Mandela Stamps x 24, 3 Postal Order book:12078701 - 12078750, 12078752 – 12078800, 11538506 – 11538550, Miscellaneous receipt book number B394300.

The alarm activity report for Kwenzekile Post Office was requested from the National Control Room, it revealed that the alarm was not working. There is no night shift security guard at the branch, only the day shift security guard assigned for this branch. The investigation could not establish any internal Post Office staff involvement.

The padlocks for the front entrance safety gate and the pedestrian gate were replaced on the same day.

During the investigation many attempts were made telephonically, by emails and personally visiting the Area Office to get the serial number of one of the stolen laptops with barcode: 353775 at Kwenzekile Post Office but they could not provide S&I with the information. After various attempts the serial number was confirmed as: 1S20J8S0FD00MP1DMV8Q on 10 April 2019.

The State Security Forms was completed and forwarded to the relative parties on 10 April 2019 after the serial number was found.

IT department confirmed that the Sim-card of the laptop number: 862727032772860 was blocked.

E-NUMBER	SN NUMBER	PIN	PUK	CARD NO
0352419	SMP1DLCLK	5640	46117702	89380000000013076153

The IT department sent the Sim-card number of laptop with serial number 89410000000019486641 to Vodacom to block it on 28/06/2019.

3. Analysis of Evidence

The alarm system at the Post Office had not been working for the past 4 years before it was damaged during the business burglary on 30 January 2019.

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No suspects have been identified and arrested in this matter, however finger prints were taken from the crime scene by SAPS.

4. Findings

The investigation confirms that a business burglary occurred at Kwenzekile Post Office resulting in loss and damage to company assets and the loss of two SASSA laptops and cards.

The investigation was not able to establish who was responsible.

5. Recommendations

It is recommended that the alarm, Walk in safe, palisade fence, ceiling and other damages be repaired.

It is further recommended that barbed wire should be installed on top of the palisade to reduce the risk of intruders climbing over.

The matter should be investigated further by SAPS.

Customer Services to dispose of the public aspect for the mail items.

6. Conclusion

The investigation was completed by Samson Moremi, Investigator: Security & Investigations, 1 July 2019. Samson.Moremi@postoffice.co.za, 011 961-6055

The release of this Final Investigation Report is approved by Marce Harding, Chief Investigation Officer: Security & Investigations, on 12 August 2019. Marce.Harding@postoffice.co.za, 011 961 6055.

SECURITY & INVESTIGATIONS: GAUTENG

FINAL INVESTIGATION REPORT: BUSINESS BURGLARY DAVEYTON EAST POST OFFICE

RUBI: 295-2020

DATE: 6 JUNE 2019

1. Introduction

On Saturday, 4 May 2019 at 7:30 the Branch Manager, Mr Kgabo Joseph Mphela arrived at the Daveyton East Post Office which is situated in the Majuteni Shopping Centre. He noticed SAPS officials and the Security Site Manager, Mr. Mlamuli on site. He was informed that there was a business burglary at the Post Office as well as in the adjacent shop.

Upon the Branch Manager entering the office it was confirmed that there was a business burglary. The Branch Manager reported the matter to the Area Manager, MS Cecilia Motaung, Daveyton SAPS and S&I.

The matter was reported to the Daveyton SAPS on 4 May 2019, Case number 93/05/2019 has reference.

The matter was also reported to Risk Management.

2. Evidence Uncovered

The matter was investigated and the following information was gathered.

The suspects broke the front glass door of the shop adjacent to the post office and then broke the wall separating the post office and the shop in order to gain access.

During the investigation it was established that the following items were damaged: the walk in safe, 5 standalone safes that were inside the walk in safe, the exit emergency door and the wall.

The Branch Manager confirmed that the following was stolen:

2/two Lenovo SASSA laptops with E-number 0353921, serial number R90Q165L and E-number 0353999, serial number 86272702769320, 228 SASSA/SAPO cards range 4213291010986094 to 421329109086321, 311 Face Value documents range 9178439 – 9178500 and 9151001 - 9151250, 1 DDT decoder serial number 15011017354930, with batteries and 1/one cable and cash R41 396.35.

According to the Security Manager the three security officers deployed at the Shopping Centre were tied up during the business robbery by approximately 18 suspects. The owner of the adjacent shop was sleeping inside the shop when the incident happened and was also tied up.

Mr Mphela was interviewed on 4 May 2019 and he stated that the office received a drop of R250 000 for SASSA payment from G4S on the morning of 3 May 2019. According to him the money was finished and they were paying the beneficiaries from the money they were generating from the MVL. He indicated that he did not bank the money as they were paying SASSA beneficiaries and they were depending on the money they were generating from the office. He stated that at approximately 15:30 the branch had a network problem where it affected the SASSA payments. He further indicated that at approximately 16:30 the beneficiaries started leaving the branch to get their monies at the shops.

During the investigation the CD query was obtained from the office to establish if the money that was stolen was generated from MVL transactions as stated by the Branch Manager. CD query revealed that the money that was in the safe was generated from MVL transactions.

The wall was repaired by the landlord on the same day the incident occurred.

The State Security Form was completed and forwarded to the relative parties on 9 May 2019 after the serial numbers were provided.

IT department confirmed on 13 May 2019 that the stolen laptops and Sim-cards were blocked.

3. Analysis of Evidence

Unknown suspects gained access to the Post Office building during the night of 3/4 May 2019 by breaking through a wall from the adjacent shop. When entering the building they broke into the safes and stole, SASSA laptops, SASSA cards, DDT stock, Face Value documents and cash in an amount of R41 396.35

4. Findings

The investigation confirmed that a business burglary occurred at Daveyton East Post Office and resulted in loss and damage to property.

The investigation could not establish any involvement of the post office staff at this stage.

5. Recommendations

It is recommended that Properties arrange for the walk in safe, standalone safes, emergency exit door to be repaired / replaced.

It is further recommended that the matter be investigated by the South African Police Services.

6. Conclusion

The investigation was completed by Samson Moremi, Investigator: Security & Investigations, on 6 May 2019. Samson.Moremi@postoffice.co.za, 011 961-6055

The release of this Final Investigation Report is approved by Marce Harding, Chief Investigation Officer: Security & Investigations, on 6 June 2019. Marce.Harding@postoffice.co.za , 011 961 6055.

Mr Du Pisanie collected the 12 parcels at CFG; he reloaded the parcels into the vehicle at -1 concourse outbound. This vehicle was driven by Mr Mike Lebengu to Cradock and surrounding towns. Mr Lebengu stated that when he got to his vehicle he noticed a POD on the front seat. He also noticed that the parcels were already loaded. He did not verify the parcels according to the POD. He stated that Mr Mabaza handed the parcels to Mr Mabaso at Michausdal Post Office who immediately made alarm indicating that parcel TF435424071ZA was short.

3. Analysis of Evidence

It is obvious that this parcel is missing, either stolen or delivered incorrectly at a surrounding office and then stolen. Mr Du Pisanie received a POD with 12 parcels listed on it and amongst those 12 parcels was parcel TF435424071ZA. Mr Du Pisanie did not at the time of collection report a parcel short. He however failed in his duties to ensure a proper handover at the outbound. There he merely reloaded the parcels into the vehicle without a proper handover. To make things worse is that the vehicle was not locked after being loaded. Mr Lebengu on the other hand noticed the POD on his front seat and also failed to verify if indeed 12 parcels were loaded. It is at this stage in the investigation that the point of loss cannot be determined further than this. When Ms Mabaza performed a proper handover she discovered the parcel short.

4. Findings

- Parcel TF435424071ZA was listed on the POD dated 8 May 2018, dispatched from CFG hub to Michausdal Post Office, and was handled by Mr Wessel.
- The handover process between Mr Du Pisanie and Lebengu was not followed, and resulted in the loss of the parcel.
- The vehicle was not locked after being reloaded by Mr Du Pisanie .

5. Recommendations

It is recommended that:

- Mr Pienaar Wessel Du Pisanie salary reference no 80000552 and Mr Michael Lebengu salary reference no 1539519 are charged with **(B6) Gross Negligence**; *Negligent loss: Any act whereby an employee, through carelessness or negligence, causes Post Office property to be lost or is unable to account for it properly.* In that they failed to secure a proper handover process relevant to parcel TF435424071ZA resulting in its loss.
- Mr Du Pisanie in addition failed to make sure that the vehicle was locked after he loaded the parcels

Transport and Logistics should as a matter of priority ensure that padlocks are available to lock vehicles.

6. Conclusion

The investigation was completed by Ockie Ungerer Chief Investigations Office: Security & Investigations, on 14 June 2018. ockie.ungerer@postoffice.co.za 041-5084332

The release of this Final Investigation Report is approved by Sidwell Babi Regional Manager: Security & Investigations, on 18 June 2018 Sidwell.babi@postoffice.co.za 041-5084245

J

ANNEXURE J**Anton van Vuuren**

From: Mahomed Chowan <mahomed@usaasa.org.za>
Sent: Wednesday, July 10, 2019 1:25 PM
To: Anton van Vuuren
Subject: FW: Communication of Audit Findings no 3 - USAF
Attachments: Communication of Audit Finding 03 of 2018-19 - USAF - Inventory.docx

Dear Anton

USAASA has received the COAF no 3 in respect of inventory.

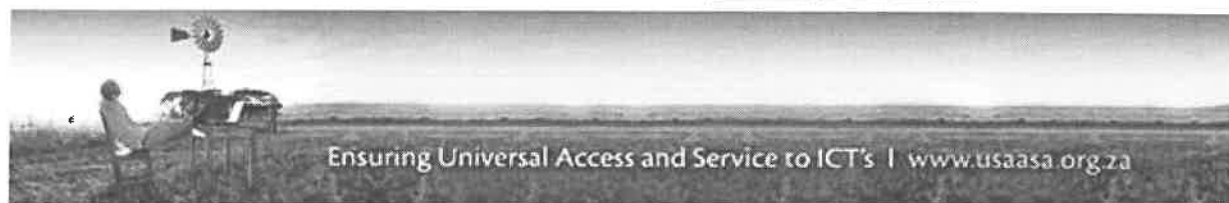
In particular items 4, 5 and 6 require assistance from SAPO.

I am meeting with the USAASA BARC chair at 3pm tomorrow and would appreciate preliminary feedback before the meeting.

Regards



Mahomed Chowan uilding 1, Thornhill Office Park,
 CFO 4 Bekker Road,
 Tel +27 11 564 1619 orna Valley, Midrand, 1686
 Fax +27 86 532 1360 O Box 12601, Vorna Valley, 1686
 Cel +27 72 699 4101 <http://www.usaasa.org.za/>
 mahomed@usaasa.org.za



From: Masooa, Sibongile <SibongileMA@agsa.co.za>
Sent: Wednesday, 10 July 2019 11:14 AM
To: Mary-Ann Ratlhogo <mary-ann@usaasa.org.za>; Jimmy Mashiane <jimmy@usaasa.org.za>
Cc: Mokgobo Sephiri <mokgobo@usaasa.org.za>; Mahomed Chowan <mahomed@usaasa.org.za>; Dube, Athikhwezi <AthiDU@agsa.co.za>; Mabula, Morongwa <MORONGWAMA@agsa.co.za>; Mdluli, Neo <NeoM@agsa.co.za>; Mpofu, Thandolwenkosi <THANDOMP@agsa.co.za>
Subject: Communication of Audit Findings no 3 - USAF

Good Morning,

Please find attached communication of Audit Findings no 3 for your attention and response.

Regards,

Sibongile Masooa CA (SA)

Audit Assistant Manager • National D • Auditor-General of South Africa
Tel: +27(0)12 336 6725 • Cell +27(0) 73 803 8117 • Email: sibongilema@agsa.co.za

Auditing to build public confidence

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AUDITOR - GENERAL
SOUTH AFRICA

Universal Service and Access Fund

Building 1 Thornhill Office Park

94 Bekker Road

Vorna Valley

Midrand

1686

10 July 2019

Reference: Communication number 03 of 2018/2019

Dear Sipho Mngqibisa

COMMUNICATION OF FINDINGS IDENTIFIED DURING THE AUDIT OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019

Background

1. In performing the audit of the financial statements we identified instances of misstatement as described in the annexure. We have recorded the internal control deficiency that gave rise to the instances of misstatement and our recommendation for correcting the instances of misstatement for your consideration. The effect of these instances of misstatements could potentially be material.
2. The finding will be included in the management report including your comments and our final response.

Required

3. You are requested to indicate whether you agree with the facts stated in the annexure including whether you agree with the identified internal control deficiency. Should you disagree, please provide us with documentary evidence to the contrary within **5 days** from the date of this communication, as agreed in the engagement letter.
4. Should you agree, you are hereby requested to make the necessary corrections
5. Should you choose not to make the necessary corrections, kindly communicate your reasons for this within 5 days from the date of this communication, as agreed in the engagement letter. The remaining uncorrected instances of misstatements will then be evaluated for reporting purposes based on materiality.
6. Should you choose to make the necessary corrections, kindly refer the point(s) described below and provide us with the necessary information within 5 days from the date of this communication, as agreed in the engagement letter:
7. Please provide us with the reasons for the instances of misstatements and the steps that will be taken to rectify the matter in future.

Yours sincerely

Neo Mdluli
Audit Manager (ND01)

Enquiries: Sibongile Masooa
Telephone: 073 803 8117
Email: sibongilema@agsa.co.za

Acknowledgement of receipt by management:

Received by _____

_____ Date

DETAILED AUDIT FINDING

Inventory

1. Inventory: Opening balance misstated

Audit Finding

In terms of the PFMA section 51(1) (a) (i): "An accounting authority for a public entity must ensure that that public entity has and maintains effective, efficient and transparent systems of financial and risk management and internal control."

In terms of the GRAP 1 paragraph 31 an entity shall prepare its financial statements, except for cash flow information, using the accrual basis of accounting.

When the accrual basis of accounting is used, an entity recognises items as assets, liabilities, equity, income and expenses (the elements of financial statements) when they satisfy the definitions and recognition criteria for those elements in the framework.

Management corrected a prior period error by adding the unredeemed inventory held by the installers as at the end of 2017/18 financial year to the opening balance. The list of inventory was checked for duplicates and the following deficiencies were identified:

1. For 130 units, the Antenna and set-top boxes have the same serial numbers, these were antenna serial numbers.
2. Four beneficiaries were give the units that have the same serial numbers for both the antenna and set-top boxes.
3. Twenty set-top boxes had similar serial numbers.
4. Twenty antennas/decoders have similar serial numbers.

Manufacturer	Units calculated by management	Units recalculation by auditors	Difference	Cost per Unit	Total Value (R)
CZ Electronics	37 938	37 796	142	687,94	97 687
QEC	33 687	33 682	5	177,7	889
Temic	22 774	22 769	5	135,09	675
Total	94 399	94 247	152		99 251

The above has resulted in overstatement of opening balance of inventory.

Internal control deficiency

Financial and performance management

The CFO and Senior Manager : BDM did not prepare regular, accurate and complete financial and performance reports that are supported and evidenced by reliable information

Recommendation

Management should review the reports received from SAPO to ensure that there are no duplicates

Management response

I am {not} in agreement with the finding for the following reasons [supply the following/attached information in support of this and if agree provide root cause / internal control deficiency and action plan to be implemented]:

Name:

Position:

Date:

Auditor's conclusion

2. Inventory balance disclosed in the AFS does not agree to the inventory list submitted for audit

Audit Finding

In terms of the PFMA section 51(1) (a) (i): "An accounting authority for a public entity must ensure that that public entity has and maintains effective, efficient and transparent systems of financial and risk management and internal control."

In terms of the GRAP 1 paragraph 31 an entity shall prepare its financial statements, except for cash flow information, using the accrual basis of accounting.

When the accrual basis of accounting is used, an entity recognises items as assets, liabilities, equity, income and expenses (the elements of financial statements) when they satisfy the definitions and recognition criteria for those elements in the framework.

Inventory listing as per the serialised inventory listing, inventory at branches and the inventory returned at Jetpark was agreed with the balance of inventory as disclosed in the annual financial statements and the following differences were identified:

Manufacturer	Total units Recalculated	Cost per unit	Amount (R)	Units as per the AFS	Difference	Amount of Difference @
QEC	252 639,00	177,70	44 893 950,30	212 648,11	39 990,89	7 106 381,50
TEMIC	224 644,00	135,09	30 347 157,96	309 043,00	-84 399,00	-11 401 460,91
Ellies	378 901,00	441,71	167 364 360,71	374 510,00	4 391,00	1 939 549,61
CZ	103 865,00	687,94	71 452 888,10	185 526,00	-81 661,00	-56 177 868,34
LERATADIMA	240 564,00	689,26	165 811 142,64	182 900,72	57 663,28	39 744 994,42
BUA AFRICA	13 050,00	614,29	8 016 484,50	13 384,57	-334,57	-205 521,25
	1 213 663,00		487 885 984,21	1 278 012,39	-64 349,39	-18 993 924,97

The above has resulted in overstatement of inventory by R 18 993 924.

Internal control deficiency

Financial and performance management

The CFO did not Prepare regular, accurate and complete financial and performance reports that are supported and evidenced by reliable information

Recommendation

Management should ensure that the inventory disclosed on the annual financial statements is supported by inventory listing.

Management response

I am {not} in agreement with the finding for the following reasons [supply the following/attached information in support of this and if agree provide root cause / internal control deficiency and action plan to be implemented]:

Name:

Position:

Date:

Auditor's conclusion

3. Inventory not returned by installers included in the closing balance of inventory

Audit Finding

In terms of the PFMA section 51(1) (a) (i): "An accounting authority for a public entity must ensure that that public entity has and maintains effective, efficient and transparent systems of financial and risk management and internal control."

In terms of the GRAP 1 paragraph 31 an entity shall prepare its financial statements, except for cash flow information, using the accrual basis of accounting.

When the accrual basis of accounting is used, an entity recognises items as assets, liabilities, equity, income and expenses (the elements of financial statements) when they satisfy the definitions and recognition criteria for those elements in the framework.

In the 2017/18 financial year inventory was issued in bulk to installers, some of the inventory was redeemed and some was returned to Jetpark during the 2018/19 financial year. However, there is still inventory that was not redeemed and not returned by the installers that is included in the inventory balance as at year end.

Type	Number of units	Cost per unit	Total (R)
STBDTT	24 167	688,60 ¹	16 641 396
STBDTH	464	614,29	285 031
DTTA	27 075	156,4 ²	4 234 530
DTHS	569	441,71	251 333
	52 275		21 412 290

¹R 688,80 is the average of R687,94 and 689,26 (the prices charged by CZ electronics and Leratadima.

²R 156,40 is the average of R177,70 and R135,09 (the prices charged by QEC and TEMIC)

The above has resulted in overstatement of inventory by R 21 412 290.

Internal control deficiency

Financial and performance management

The CFO did not Prepare regular, accurate and complete financial and performance reports that are supported and evidenced by reliable information

Recommendation

Management should recover the inventory that is with the installers and it is not redeemed.

Management response

I am {not} in agreement with the finding for the following reasons [supply the following/attached information in support of this and if agree provide root cause / internal control deficiency and action plan to be implemented]:

Name:

Position:

Date:

Auditor's conclusion

4. Duplicate serial numbers on inventory redeemed

Audit Finding

In terms of the PFMA section 51(1) (a) (i): "An accounting authority for a public entity must ensure that that public entity has and maintains effective, efficient and transparent systems of financial and risk management and internal control."

In terms of the GRAP 1 paragraph 31 an entity shall prepare its financial statements, except for cash flow information, using the accrual basis of accounting.

When the accrual basis of accounting is used, an entity recognises items as assets, liabilities, equity, income and expenses (the elements of financial statements) when they satisfy the definitions and recognition criteria for those elements in the framework.

Lists of inventory redeemed during the year was reviewed for duplicated and the following duplicates were identified:

1. ANTENNA'S

Month	Antennas Redeemed	Recalculated Antenna's	Difference	Average cost per Antenna	Total cost Antenna ®
Apr-18	18 834	18 833	1	156,4	156,40
May-18	20 866	20 862	4	156,4	625,60
Jun-18	21 002	20 998	4	156,4	625,60
Jul-18	18 955	18 932	23	156,4	3 597,20
Aug-18	20 096	20 092	4	156,4	625,60
Oct-18	28 044	28 030	14	156,4	2 189,60
Nov-18	26 683	26 672	11	156,4	1 720,40
Dec-18	14 072	14 046	26	156,4	4 066,40
Jan-19	7 265	7 263	2	156,4	312,80
Feb-19	7 288	7 285	3	156,4	469,20
	185 141	185 049	92		14 388,80

2. SET TOP BOXES

Month	Set top boxes redeemed	Recalculated STB	Difference	Average cost per STB (R)	Total cost STB (R)
Jun-18	20 996	20 992	4	688,60	2 754,40
Jul-18	18 919	18 918	1	688,60	688,60
Aug-18	20 090	20 088	2	688,60	1 377,20
Oct-18	28 032	28 026	6	688,60	4 131,60
Nov-18	26 671	26 665	6	688,60	4 131,60
Dec-18	14 068	14 061	7	688,60	4 820,20
Feb-19	7 284	7 283	1	688,60	688,60
Mar-19	2 029	1 006	1 023	688,60	704 437,80
	185 038	183 988	1 050		723 030,00

The above has resulted in understatement of inventory and overstatement of expenditure by R 737 418

Internal control deficiency**Financial and performance management**

The Chief Financial Officer did not implement controls over daily and monthly processing and reconciling transactions

Recommendation

Management should review the list of redeemed inventory received from SAPO for duplication and expense the inventory accordingly.

Management response

I am {not} in agreement with the finding for the following reasons [supply the following/attached information in support of this and if agree provide root cause / internal control deficiency and action plan to be implemented]:

Name:

Position:

Date:

Auditor's conclusion

5. Difference between inventory counted and inventory as per SAP system

Audit Finding

In terms of the PFMA section 51(1) (a) (i): "An accounting authority for a public entity must ensure that that public entity has and maintains effective, efficient and transparent systems of financial and risk management and internal control."

The physical stock count for the year ended 31 March 2019 was conducted in various SAPO warehouses and branches across the country, and below is the summary of the differences that were noted in this regard:

WAREHOUSES:

1. DTHS/ DTH STB

		Stock item Physically Counted			Stock item as per SAP on 31 March 2019			Variances		
		Dish – Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa
1	Cape Town	4 320	-	-	4 320	100	-	-	-100	-
2	George	3 510	-	-	3 492	-	-	18	-	-
3	Polokwane	2 815	-	-	2 814	-	-	1	-	-
4	Makhado	24 480	-	-	93			24 387	-	-
5	Port Elizabeth	6 922	-	-	6 910	-	-	12	-	-
6	East London	11 975	-		11 949	-	-	26	-	-
7	Durban	4 235	-	195	5 675		145	-1 440	-	50
8	Mafikeng	720	-	20	720	-	-	-	-	20
9	Upington	3 669	-	-				3 669	-	-
10	Bloemfontein	2 199	-	9 337	2 198		9 447	1	-	-110
11	Silverton (PTA)	17 896	-	11	17 896	-	12	-	-	-1
14	Witspos	4 300	-		4 290			10	-	-
	Total QTY	87 041	-	9 563	60 357	100	9 604	26 684	-100	-41
	Rate per unit (R)							441,71	135,09	614,29
	Amount (R)							11 786 590	-13509	-25 186
	Total Amount (R)							11 747 895		

2. DTTA

N o	Warehouse	Stock item Physically Counted - Antennas		Stock items as per SAP on 31 March 2019 - Antennas		Variances - Antennas	
		QEC	TEMIC	QEC	TEMIC	QEC	TEMIC
1	Cape Town	325 ²⁹	960 ³	308 ²⁹	960 ³	17	-
2	Makhado	920 ²⁵	400 ⁵³	304	286	616 ²⁵	114 ⁵³
3	Port Elizabeth	780	25	550	35	230	-10
4	East London	-	260 ¹²	510 ¹²	-	510 ⁻¹²	260 ¹²
5	Nelspruit	645 ⁸	120 ⁷⁶	642 ⁸	115 ⁷⁶	3	5
6	Mafikeng	300 ¹⁴	660 ³³	525 ⁵	265 ³⁴	775 ⁸	-605
7	Upington	035 ³	10			035 ³	10
8	Bloemfontein	400 ⁵	645 ¹	400 ⁵	695 ¹	-	-50
9	Silverton (PTA)	74	880 ²⁷	48	861 ²⁵	26	2 019
10	Witspos	955 ³	840 ¹⁵	385 ¹⁹	-	430 ⁻¹⁵	840 ¹⁵
11	Jetpark	000 ²¹	-	860 ²⁰		140	-
	Total QTY	284⁹⁷	555²²⁶	337¹¹²	812¹⁵⁹	902⁹	583⁸²
	Rate per unit (R)					177,70	135,09
	Total amount (R)					1 759 585	11 156 137
	Total Difference					12 915 723	

3. DTT STB

No	Warehouse	Stock item Counted Physically - DTT STB		Stock item as per SAP on 31 March 2019 - DTT STB		Variances - DTT STB	
		Leratadima	CZ	Leratadima	CZ	Leratadima	CZ
1	Cape Town	-	340	-	-	-	340
2	Polokwane	-	8 788	-	8 785	-	3
3	Makhado	18 720	840	191	314	18 529	526
4	Port Elizabeth	-	2 125	55	1 885	-55	240
5	East London	81 897	49 213	81 905	48 965	-8	248
6	Mafikeng	10 115	-	2 945	-	7 170	-
7	Upington	1 274	70			1 274	70
8	Bloemfontein	6 465	10	17 315	10	-10 850	-
9	Silverton (PTA)	4 340	1	4 360	8	-20	-7
10	Witspos	-	7 545	6 000	7 135	-6 000	410
	Total QTY	122 811	68 932	112 771	67 102	10 040	1 830
	Rate per unit (R)					689,26	614,29
	Amount (R)					6 920 170	1 124 151
	Total Amount (R)					8 044 321	

BRANCHES**1. DTHS/ DTH STB**

		Stock item Counted Physically - DTH		Stock item as per SAP DTH		Variances - DTH	
No	Location of branch	Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa
1	Umlanga Rocks	-	-	15		-15	-
2	Polokwane (29879)	1	0	2	-	-1	-
3	East London	18	15	19	17	-1	-2
		19	15	36	17	-17	-2
Rate per unit (R)						441,71	614,29
Amount (R)						-7 509	-1 229
Total Amount (R)						-8 738	

2. DTTA

		Stock item Counted Physically - Antennas		Stock item as per SAP - Antennas		Variances - Antennas	
No	Location of branch	QEC	TEMIC	QEC	TEMIC	QEC	TEMIC
1	Potchefstroom - 30379	858	10	857	10	1	-
2	Standerton	45	272	46	272	-1	-
3	Polokwane (29879)	155	-	450	-	-295	-
4	Brits	1 545	350	1 559	350	-14	-
		2 603	632	2 912	632	-309	-
Rate per unit (R)						177,7	135,09
Amount (R)						-54 909	-

3. DTT STB

		Stock item Counted Physically - DTT STB		Stock item as per SAP DTT STB		Variances - DTT STB	
No	Location of branch	Leratadima	CZ	Leratadima	CZ	Leratadima	CZ
1	Umlanga Rocks	-	15		5	-	10
2	Randburg	-	60		20	-	40
3	Standerton	21	315	20	315	1	-
4	Polokwane (29879)		435		426	-	9

5	Bellville	-	20		20	-	-
6	Brits	1 895	-	1 895		-	-
7	East London	-	114		118	-	-4
		1 916	959	1 915	904	1	55
	Rate per unit (R)					689,26	687,84
	Amount (R)					689,26	37 831,20
	Total Amount (R)					38 520,46	

Internal control deficiency

Financial and performance management

The Senior Manager: BDM did not implement controls over daily and monthly processing and reconciling transactions

Recommendation

Management should ensure that inventory counts are conducted regularly to ensure that the inventory on hand agrees to inventory on SAP.

Management response

I am {not} in agreement with the finding for the following reasons [supply the following/attached information in support of this and if agree provide root cause / internal control deficiency and action plan to be implemented]:

Name:

Position:

Date:

Auditor's conclusion

6. Duplicates in issued and redeemed inventory

Audit Finding

In terms of the PFMA section 51(1) (a) (i): *"An accounting authority for a public entity must ensure that that public entity has and maintains effective, efficient and transparent systems of financial and risk management and internal control."*

Duplicates were identified in the inventory issued to installers by SAPO and the inventory redeemed by installers.

The nature of duplicates are as follows:

1. Antenna's and set-top boxes have the same serial numbers; these were antenna serial numbers.
2. Beneficiaries were give the units that have the same serial numbers for both the antenna and set-top boxes.
3. Number of set-top boxes had similar serial numbers.
4. Number of antennas/decoders have similar serial numbers.

This indicates that the SAP system is not able to detect duplicates in the inventory, which may result in losses in inventory not being detected and corrected.

The above may result in losses in inventory.

Internal control deficiency

Financial and performance management

Senior Manager: BDM did not Prepare regular, accurate and complete financial and performance reports that are supported and evidenced by reliable information

Recommendation

Management should follow up with SAPO to identify the reasons for the duplicate serial numbers and implement corrective action.

Management response

I am {not} in agreement with the finding for the following reasons [supply the following/attached information in support of this and if agree provide root cause / internal control deficiency and action plan to be implemented]:

Name:

Position:

Date:

Auditor's conclusion

k

ANNEXURE K**Anton van Vuuren**

From: Anton van Vuuren
Sent: Friday, July 26, 2019 10:48 AM
To: Mahomed Chowan (mahomed@usaasa.org.za)
Cc: Jerel Ruthnam; Mothusi Motjale; Eunice Moeng; Christa Kruger; Sbusiso Xaba (Mail Business)
Subject: FW: USAF Management Letter SAPO 26072019
Attachments: USAF Management Letter SAPO 26072019.docx
Importance: High

Dear Mahomed

1.0 Thank you for your e-mail of which the contents have been noted.

2.0 Please except our sincere apology for the Upington error. The necessary controls will be put in place to prevent a re-occurrence.

3.0 The requested verification and updating of the current reflected difference between inventory counted and inventory as per SAP system on SAPO warehouse and branch level in the attached report is receiving attention with a view to submit the updated tables with the required supporting documentation before the COB today.

Regards

Anton

From: Mahomed Chowan [mailto:mahomed@usaasa.org.za]
Sent: Friday, July 26, 2019 9:24 AM
To: Anton van Vuuren
Cc: Christa Kruger
Subject: USAF Management Letter SAPO 26072019

Illo Anton

As discussed this is an extract of the management letter in soft copy for updating for both warehouse and post office.

As discussed it was very embarrassing to defend SAPO SAP numbers and then get confirmation that Upington as an example was actually excluded from the Serialised Inventory report and the auditors were correct.

Please revise the table as discussed and provide the supporting schedules or the email dates if sent previously.

Thank you

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AUDITOR-GENERAL
SOUTH AFRICA

Auditing to build public confidence

MANAGEMENT REPORT

Universal Service and Access Fund

31 March 2019

Communicated to the accounting authority on: July 2019

REF



AUDITOR-GENERAL
SOUTH AFRICA

Auditing to build public confidence

MANAGEMENT REPORT

Universal Service and Access Fund

31 March 2019

Discussed with the accounting authority on: July 2019

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MANAGEMENT REPORT TO THE ACCOUNTING AUTHORITY ON THE AUDIT OF THE UNIVERSAL SERVICE AND ACCESS FUND FOR THE YEAR ENDED 31 MARCH 2019

INTRODUCTION

1. The purpose of the management report is to communicate audit findings and other key audit observations to the accounting authority and does not constitute public information. This management report includes audit findings arising from the audit of the financial statements, performance information and compliance with legislation for the year ended 31 March 2019.
2. These findings were communicated to management and the report details management's response to these findings. The report includes information on the internal control deficiencies that we identified as the root causes of the matters reported. Addressing these deficiencies will help to improve the audit outcome.
3. In accordance with the terms of engagement, our responsibility in this regard is to:
 - express an opinion on the financial statements
 - express a conclusion in the management report on the usefulness and reliability of the reported performance information for selected programme and report the material findings in the auditor's report
 - report on material findings relating to compliance with specific requirements in key applicable legislation, as set out in the general notice issued in terms of the Public Audit Act, 2004 (Act No. 25 of 2004) (PAA).

Our engagement letter sets out our responsibilities and those of the accounting authority in detail.

4. This management report consists of the overall message arising from the audit, summary of key findings and observations, annexures containing the detailed audit findings and annexures to the report on the audit of performance information.
5. The auditor's report is finalised only after the management report has been communicated. All matters included in this report that relate to the auditor's report remains in draft form until the final auditor's report is signed. In adherence to section 50 of the PAA, we do not disclose any information obtained during the audit and contained in this management report.

SECTION 1: Interactions with stakeholders responsible for oversight and governance

6. During the audit cycle, we met with the following key stakeholders responsible for oversight and governance to communicate matters relating to the audit outcome of the Public Entity:

Key stakeholder	Purpose of interaction	Number of interactions
Board of Directors	The purpose of this interaction was to brief the board of directors about the new amendments to the Public Audit Act	1
Audit committee	<ul style="list-style-type: none"> • Second Quarter results of the public entity • Third quarter results of the public entity • To discuss the Audit strategy and Engagement letter • The Financial Statements 	4
Acting Chief Executive Officer Chief Financial Officer	The purpose of this interaction was to discuss the inventory	2

7. At these interactions, we highlighted the following key matters affecting audit outcomes and the auditee:
- A way to improve the audit outcome by clearing the inventory qualification.
8. Some stakeholders made commitments to implement initiatives that can maintain/improve the audit outcome. The commitments given and the progress of previous commitments are included in section 3.

SECTION 2: Matters relating to the auditor's report

AUDIT OF THE FINANCIAL STATEMENTS

9. We identified material misstatements in the financial statements during the audit. These misstatements were not prevented or detected by the Public entity's system of internal control. These material misstatements also constitute non-compliance with section 55(1) of the Public Finance Management Act (PFMA).

10. The misstatements that were not corrected form the basis for the qualified opinion on the financial statements.

Material misstatement				
Financial statement item	Finding	Occurred in prior year	Impact	
			R current year	R prior year
Material misstatements not corrected				
Current assets				
Inventory	Opening balance of inventory is overstated due to duplicate serial numbers.	Yes	99 251	0
Inventory	Inventory listing as per the serialised inventory listing, inventory at branches and the inventory returned at Jetpark was agreed to the balance of inventory as disclosed in the annual financial statements and differences were noted	No	39 079 624	
Inventory	Inventory not returned by installers included in the closing balance of inventory	No	21 186 907	
Inventory	Duplicate serial numbers on inventory redeemed	No	737 418	
Inventory	Difference between inventory counted and inventory as per SAP system	No	2 885 591	
Material misstatements corrected				
Commitments	Payments included in Commitment schedule could not be verified	No	30 393 066	

1. Difference between inventory counted and inventory as per SAP system**Audit Finding**

In terms of the PFMA section 51(1) (a) (i): "An accounting authority for a public entity must ensure that that public entity has and maintains effective, efficient and transparent systems of financial and risk management and internal control."

The physical stock count for the year ended 31 March 2019 was conducted in various SAPO warehouses and branches across the country, and below is the summary of the differences that were noted in this regard:

WAREHOUSES:**1. DTHS/ DTH STB**

DTH STB		Stock item Physically Counted			Stock on hand as per SAP on 31 March 2019			Variances		
		Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa
1	Cape Town	4 320	-	-	4 320	100	-	-	-100	-
2	George	3 510	-	-	3 492	-	-	18	-	-
3	Polokwane	2 815	-	-	2 814	-	-	1	-	-
4	Port Elizabeth	6 922	-	-	6 910	-	-	12	-	-
5	East London	11 975	-	-	11 949	-	-	26	-	-
6	Durban	4 235	-	195	5 675	-	145	-1 440	-	50
7	Mafikeng	720	-	20	720	-	-	-	-	20
8	Upington	3 669	-	-	-	-	-	3 669	-	-
9	Bloemfontein	2 199	-	9 337	2 198	-	9 447	1	-	-110
10	Silverton (PTA)	17 896	-	11	17 896	-	12	-	-	-1
11	Witspos	4 300	-	-	4 290	-	-	10	-	-
	Total QTY	62 561		9 563	60 264	100	9 604	2 297	-100	-41
	Rate per unit (R)							441,71	135,09	614,29
	Amount (R)							1 014 607,87	-13 509,00	-25 185,89
	Total Amount (R)							975 912,98		

2. DTTA

Antennas		Stock item Physically Counted - Antennas		Stock items as per SAP on 31 March 2019 - Antennas		Variances - Antennas	
No	Warehouse	QEC	TEMIC	QEC	TEMIC	QEC	TEMIC
1	Cape Town	29 325	3 960	29 308	3 960	17	-
2	Port Elizabeth	780	25	550	35	230	-10
3	East London	-	12 260	12 510	-	-12 510	12 260
4	Nelspruit	8 645	76 120	8 642	76 115	3	5
5	Mafikeng	14 300	33 660	5 525	34 265	8 775	-605
6	Upington	3 035	10	-	-	3 035	10
7	Bloemfontein	5 400	1 645	5 400	1 695	-	-50



Management report of Universal Services and Access Fund

8	Silverton (PTA)	74	27 880	48	25 861	26	2 019
9	Witspos	3 955	15 840	19 385	-	-15 430	15 840
10	Jetpark	21 000	-	20 860		140	-
	Total QTY	97 284	226 555	112 337	159 812	-15 714	29 469
	Rate					177,70	135,09
	Total amount					-2 792 377,80	3 980 967,21
	Total Difference					1 188 589,41	

3. DTT STB

No	DTT STB Warehouse	Stock item Counted Physically - DTT STB		Stock item as per SAP on 31 March 2019 - DTT STB		Variances - DTT STB	
		Leratadima	CZ	Leratadima	CZ	Leratadima	CZ
1	Cape Town	-	340	-	-	-	340
2	Polokwane	-	8 788	-	8 785	-	3
3	Port Elizabeth	-	2 125	55	1 885	-55	240
4	East London	81 897	49 213	81 905	48 965	-8	248
5	Mafikeng	10 115	-	2 945	-	7 170	-
6	Upington	1 274	70			1 274	70
7	Bloemfontein	6 465	10	17 315	10	-10 850	-
8	Silverton (PTA)	4 340	1	4 360	8	-20	-7
9	Witspos	-	7 545	6 000	7 135	-6 000	410
	Total QTY	104 091	68 092	112 580	66 788	-8 489	1 304
	Rate per unit (R)					689,26	614,29
	Amount (R)					-5 851 128	801 034
	Total Amount (R)					-5 050 094	

BRANCHES

1. DTHS/ DTH STB

No	Location of branch	Stock item Counted Physically - DTH		Stock item as per SAP DTH		Variances - DTH	
		Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa
1	Umlhanga Rocks	-	-	15		-15	-
2	Polokwane (29879)	1	0	2	-	-1	-
3	East London	18	15	19	17	-1	-2
		19	15	36	17	-17	-2
	Rate per unit (R)					441,71	614,29
	Amount (R)					-7 509	-1 229
	Total Amount (R)					-8 738	

2. DTTA

No	Location of branch	Stock item Counted Physically - Antennas		Stock item as per SAP - Antennas		Variances - Antennas	
		QEC	TEMIC	QEC	TEMIC	QEC	TEMIC
1	Potchefstroom -	858	10	857	10	1	-



Management report of Universal Services and Access Fund

	30379						
2	Standerton	45	272	46	272	-1	-
3	Polokwane (29879)	155	-	450	-	-295	-
4	Brits	1 545	350	1 559	350	-14	-
		2 603	632	2 912	632	-309	-
Rate per unit (R)						177,7	135,09
Amount (R)						-54 909	-

3. DTT STB

		Stock item Counted Physically - DTT STB		Stock item as per SAP DTT STB		Variances - DTT STB	
No	Location of branch	Leratadima	CZ	Leratadima	CZ	Leratadima	CZ
1	Umhlanga Rocks	-	15		5	-	10
2	Randburg	-	60		20	-	40
3	Standerton	21	315	20	315	1	-
4	Polokwane (29879)		435		426	-	9
5	East London	-	114		118	-	-4
		1 916	959	1 915	904	1	55
Rate per unit (R)						689,26	687,84
Amount (R)						689,26	37 831,20
Total Amount (R)						38 520,46	

This has resulted in overstatement of inventory by R 2 885 591

Internal control deficiency

Financial and performance management

The Senior Manager: BDM did not implement controls over daily and monthly processing and reconciling transactions

Recommendation

Management should ensure that inventory counts are conducted regularly to ensure that the inventory on hand agrees to inventory on SAP.

Management response

Management is in agreement that SAPO SAP balances may not agree with the inventory physically counted. However SAPO and USAASA do not agree with the accuracy of the tables in the finding. As an example the Upton warehouse was shown as a blank but the Stock on Hand (SOH) report received from SAPO SAP shows values. There is 3 045 DTTA counted and 3 045 on the report. There is 1 344 DTTSTB counted and 1 344 on the report. There is 3 669 DTHS and 3 669 on the report. (Evidence supplied)

Name: Trevor Nivi

Position: AEM:Operations

Date: 23 July 2019



Auditor's conclusion

Management comment is noted, however the Uppington report that management is referring to was not included in the serialised inventory listing that was submitted for audit. Management should provide a detailed response addressing all the differences. Therefore the finding remains.

REF

L

ANNEXURE L**Anton van Vuuren**

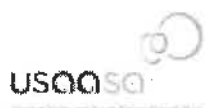
From: Mahomed Chowan <mahomed@usaasa.org.za>
Sent: Monday, July 29, 2019 11:57 AM
To: Anton van Vuuren
Cc: Eunice Moeng; Thabang Tseke
Subject: FW: Communication of Audit Finding 03 of 2018-19 - USAF - Updated Management response to item 5.docx
Attachments: Communication of Audit Finding 03 of 2018-19 - USAF - Updated Management response to item 5.docx

Dear Anton

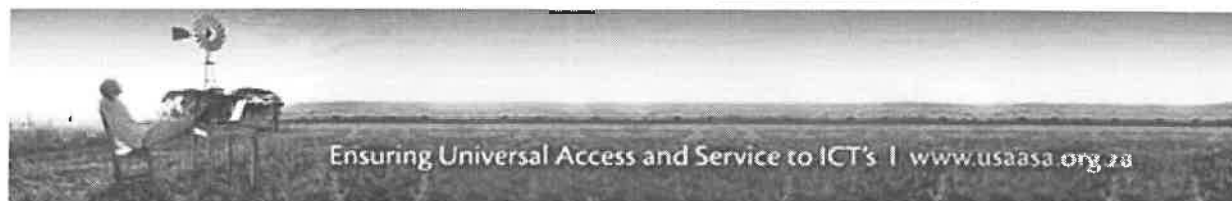
Please find updated management response to AG finding on differences between the inventory count and SAP balances.

Please can't get any further responses by COB today.

Regards



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5. Difference between inventory counted and inventory as per SAP system

Audit Finding

In terms of the PFMA section 51(1) (a) (i): "An accounting authority for a public entity must ensure that that public entity has and maintains effective, efficient and transparent systems of financial and risk management and internal control."

The physical stock count for the year ended 31 March 2019 was conducted in various SAPO warehouses and branches across the country, and below is the summary of the differences that were noted in this regard:

WAREHOUSES:

1. DTHS/ DTH STB

DTH STB		Stock item Physically Counted			Stock on hand as per SAP on 31 March 2019			Variances		
		Dish – Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa
1	Cape Town	4 320	-	-	4 320	100	-	-	-100	-
2	George	3 510	-	-	3 492	-	-	18	-	-
3	Polokwane	2 815	-	-	2 814	-	-	1	-	-
4	Port Elizabeth	6 922	-	-	6 910	-	-	12	-	-
5	East London	11 975	-	-	11 949	-	-	26	-	-
6	Durban	4 235	-	195	5 675	-	145	-1 440	-	50
7	Mafikeng	720	-	20	720	-	-	-	-	20
8	Upington	3 669	-	-	-	-	-	3 669	-	-
9	Bloemfontein	2 199	-	9 337	2 198	-	9 447	1	-	-110
10	Silverton (PTA)	17 896	-	11	17 896	-	12	-	-	-1
11	Witspos	4 300	-	-	4 290	-	-	10	-	-
	Total QTY	62 561		9 563	60 264	100	9 604	2 297	-100	-41
	Rate per unit (R)							441,71	135,09	614,29
	Amount (R)							1 014 607,87	-13 509,00	-25 185,89
	Total Amount (R)							975 912,98		

2. DTTA

Antennas		Stock Item Physically Counted – Antennas		Stock items as per SAP on 31 March 2019 - Antennas		Variances - Antennas	
No	Warehouse	QEC	TEMIC	QEC	TEMIC	QEC	TEMIC
1	Cape Town	29 325	3 960	29 308	3 960	17	-
2	Port Elizabeth	780	25	550	35	230	-10
3	East London	-	12 260	12 510	-	-12 510	12 260
4	Nelspruit	8 645	76 120	8 642	76 115	3	5
5	Mafikeng	14 300	33 660	5 525	34 265	8 775	-605
6	Upington	3 035	10	-	-	3 035	10
7	Bloemfontein	5 400	1 645	5 400	1 695	-	-50
8	Silverton (PTA)	74	27 880	48	25 861	26	2 019
9	Witspos	3 955	15 840	19 385	-	-15 430	15 840

10	Jetpark	21 000	-	20 860		140	-
	Total QTY	97 284	226 555	112 337	159 812	-15 714	29 469
	Rate					177,70	135,09
	Total amount					-2 792 377,80	3 980 967,21
	Total Difference					1 188 589,41	

3. DTT STB

No	DTT STB	Stock item Counted Physically - DTT STB		Stock item as per SAP on 31 March 2019 - DTT STB		Variances - DTT STB	
	Warehouse	Leratadima	CZ	Leratadima	CZ	Leratadima	CZ
1	Cape Town	-	340	-	-	-	340
2	Polokwane	-	8 788	-	8 785	-	3
3	Port Elizabeth	-	2 125	55	1 885	-55	240
4	East London	81 897	49 213	81 905	48 965	-8	248
5	Mafikeng	10 115	-	2 945	-	7 170	-
6	Upington	1 274	70			1 274	70
7	Bloemfontein	6 465	10	17 315	10	-10 850	-
8	Silverton (PTA)	4 340	1	4 360	8	-20	-7
9	Witspos	-	7 545	6 000	7 135	-6 000	410
	Total QTY	104 091	68 092	112 580	66 788	-8 489	1 304
	Rate per unit (R)					689,26	614,29
	Amount (R)					-5 851 128	801 034
	Total Amount (R)					-5 050 094	

BRANCHES

1. DTHS/ DTH STB

No	Location of branch	Stock item Counted Physically - DTH		Stock item as per SAP DTH		Variances - DTH	
		Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa
1	Umlhlanga Rocks	-	-	15		-15	-
2	Polokwane (29879)	1	0	2	-	-1	-
3	East London	18	15	19	17	-1	-2
		19	15	36	17	-17	-2
	Rate per unit (R)					441,71	614,29
	Amount (R)					-7 509	-1 229
	Total Amount (R)					-8 738	

2. DTTA

No	Location of branch	Stock item Counted Physically - Antennas		Stock item as per SAP - Antennas		Variances - Antennas	
		QEC	TEMIC	QEC	TEMIC	QEC	TEMIC
1	Potchefstroom – 30379	858	10	857	10	1	-
2	Standerton	45	272	46	272	-1	-
3	Polokwane (29879)	155	-	450	-	-295	-
4	Brits	1 545	350	1 559	350	-14	-

		2 603	632	2 912	632	-309	-
Rate per unit (R)						177,7	135,09
Amount (R)						-54 909	-

3. DTT STB

		Stock item Counted Physically - DTT STB		Stock item as per SAP DTT STB		Variances - DTT STB	
No	Location of branch	Leratadima	CZ	Leratadima	CZ	Leratadima	CZ
1	Umhlanga Rocks	-	15		5	-	10
2	Randburg	-	60		20	-	40
3	Standerton	21	315	20	315	1	-
4	Polokwane (29879)		435		426	-	9
5	East London	-	114		118	-	-4
		1 916	959	1 915	904	1	55
Rate per unit (R)						689,26	687,84
Amount (R)						689,26	37 831,20
Total Amount (R)						38 520,46	

This has resulted in overstatement of inventory by R 2 885 591

Internal control deficiency

Financial and performance management

The Senior Manager: BDM did not implement controls over daily and monthly processing and reconciling transactions

Recommendation

Management should ensure that inventory counts are conducted regularly to ensure that the inventory on hand agrees to inventory on SAP.

Management response

1. The price for CZ DTT STB is R687.94 and not R614.29 as listed in table 3 above. The overstatement of inventory should reduce to R2 814 678.39 in the finding.
2. Management is in agreement that the balance on SAPO SAP is not in agreement with the inventory on hand but management calculations indicate the difference is R1 754 704.46.
3. It should be noted that the SAPO SAP inventory module is not integrated with the USAASA SAP module. The R1 754 704.46 is a possible overstatement of what is recorded in the SAPO SAP module and not USAASA inventory balance.
4. There is 2 inventory counts during the year (at half year and year end) and the AEM:Operations will plan more interim counts.

WAREHOUSES:

1.DTHS/ DTH STB

DTH STB		Stock item Physically Counted			Stock on hand as per SAP on 31 March 2019			Variances		
		Dish – Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa
1	Cape Town	4 320	-	-	4 320	-	-	-	-	-
2	George	3 510	-	-	3 492	-	-	18	-	-
3	Polokwane	2 815	-	-	2 814	-	-	1	-	-
4	Port Elizabeth	6 922	-	-	6 910	-	-	12	-	-
5	East London	11 975	-	-	11 949	-	-	26	-	-
6	Durban	5 675	-	195	5 675	-	145	-	-	50
7	Mafikeng	720	-	20	720	-	-	-	-	20
8	Uptington	3 669	-	-	3 669	-	-	-	-	-
9	Bloemfontein	2 199	-	9 337	2 198	-	9 447	1	-	-110
10	Silverton (PTA)	17 896	-	11	17 896	-	12	-	-	-1
11	Witspos	4 300	-	-	4 290	-	-	10	-	-
	Total QTY	62 561		9 563	60 264	-	9 604	68	-	-41
	Rate per unit (R)							441,71	135,09	614,29
	Amount (R)							30 036,28		-25 185.89
	Total Amount (R)							4 850.39		

1. TEMIC is not a DTH STB supplier. It is a DTT Antenna supplier. The 100 listed for Cape Town has been removed from the table
2. Durban – The difference of 1 440 Ellies Dish is located in Ladysmith. This was counted during the year and it was not considered material to warrant another trip as Ladysmith is a 6 hour return trip from Durban. The difference of 50 DTH STB is due to inventory issued after the count on 22 March 2019 and before 31 March 2019. This is regrettable as USAASA issued instructions to SAPO that there should be no movement in inventory. USAASA will recommend that the SAPO official who ignored this instruction be disciplined.
3. There is no variance for Uptington. The reason for it not reflecting on the SAPO SAP SOH balances that was given to the AG is that the row was hidden. The USAASA official who should have detected this has since left the agency. SAPO has also been informed by USAASA that information supplied should be reviewed before being released to USAASA.

2.DTTA

Antennas		Stock item Physically Counted – Antennas				Variances - Antennas	
No	Warehouse	QEC	TEMIC	Total Counted	Total SAP		
1	Cape Town	29 325	3 960	33 285	33 285	-	
2	Port Elizabeth	780	25	805	832	-27	
3	East London	-	12 260	12 260	13 077	-807	
4	Nelspruit	8 645	76 120	84 765	84 765	-	
5	Mafikeng	14 300	33 660	47 960	46 978	982	
6	Uptington	3 035	10	3 045	3 045	-	
7	Bloemfontein	5 400	1 645	7 045	6 001	1 044	
8	Silverton (PTA)	74	27 880	27 954	27 965	-11	
9	Witspos	3 955	15 840	40 795	41 661	-866	
10	Jetpark	21 000	-	*1	*1		

	Total QTY	97 284	226 555			315	
	Average					156,40	
	Total amount						
	Total Difference					49 266	

*1 Jet Park is in Witpos on SAP

1. The reason for the variances for Port Elizabeth, East London, Mafikeng, Bloemfontein and Witpos is incorrect transferring and processing of orders by SAPO officials.

2. The reason for the variance in Silverton is due to incorrect capturing of serial number by SAPO officials.

3.DTT STB

No	DTT STB Warehouse	Stock Item Counted Physically - DTT STB				Variances - DTT STB	
		Leratadima	CZ	Total Counted	Total SAP		
1	Cape Town	-	340	340	340		
2	Polokwane	-	8 788	8 788	9 630	-842	
3	Port Elizabeth	-	2 125	2 125	2 125		
4	East London	81 897	49 213	131 110	132 495	-1 385	
5	Mafikeng	10 115	-	10 115	10 175	-60	
6	Upington	1 274	70	1 344	1 344		
7	Bloemfontein	6 465	10	6 475	6 438	37	
8	Silverton (PTA)	4 340	1	4 341	4 363	-22	
9	Witpos	-	7 545	7 545	7 900	-355	
	Total QTY	104 091	68 092	172 183		-2 627	
	Average Rate					688,55	
	Amount (R)					-1 808 820,85	
	Total Amount (R)					-1 808 820,85	

1. The reason for Polokwane, East London, Mafeking, Bloemfontein and Witpos is the incorrect transferring and processing of orders by SAPO officials.

3. The reason for Silverton variance is due to manual orders being processed.

BRANCHES

All branch variances have been cleared. Refer to evidence as attached.

1. DTHS/ DTH STB

No	Location of branch	Stock item Counted Physically - DTH		Stock item as per SAP DTH		Variances - DTH		Ref
		Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa	
1	Umhlanga Rocks	-	-	15		0	-	1.1

2	Polokwane (29879)	1	0	2	-	0	-	1.2
3	East London	18	15	19	17	0	0	1.3
		19	15	36	17	0	0	
Rate per unit (R)						441,71	614,29	
Amount (R)						-	-	
Total Amount (R)						-	-	

2. DTTA

		Stock item Counted Physically - Antennas		Stock item as per SAP - Antennas		Variances - Antennas		Ref
No	Location of branch	QEC	TEMIC	QEC	TEMIC	QEC	TEMIC	
1	Potchefstroom – 30379	858	10	857	10	0	-	1.4
2	Standerton	45	272	46	272	0	-	1.5
3	Polokwane (29879)	155	-	450	-	0	-	1.2
4	Brits	1 545	350	1 559	350	0	-	1.7
		2 603	632	2 912	632	0	-	
Rate per unit (R)						177,7	135,09	
Amount (R)						-	-	

3. DTT STB

		Stock item Counted Physically - DTT STB		Stock item as per SAP DTT STB		Variances - DTT STB		Ref
No	Location of branch	Leratadima	CZ	Leratadima	CZ	Leratadima	CZ	
1	Umhlanga Rocks	-	15		5	-	0	1.1
2	Randburg	-	60		20	-	0	1.6
3	Standerton	21	315	20	315	0	-	1.5
4	Polokwane (29879)		435		426	-	0	1.2
5	East London	-	114		118	-	0	1.3
		1 916	959	1 915	904	0	0	
Rate per unit (R)						689,26	687,84	
Amount (R)								
Total Amount (R)						-	-	

Name: Trevor Nivi

Position: AEM:Operations

Date: 23 July 2019

Auditor's conclusion

Management comment is noted, however the Uington report that management is referring to was not included in the serialised inventory listing that was submitted for audit. Management should provide a detailed response addressing all the differences. Therefore the finding remains.

M

Annexure M**Anton van Vuuren**

From: Christa Kruger
Sent: Thursday, July 11, 2019 5:34 PM
To: mahomed@usaasa.org.za
Cc: Jerel Ruthnam; Sbusiso Xaba; Andre Stols; 'Mokgobo Sephiri'; Anton van Vuuren; Zukiswa Ntsikeni
Subject: FW: Communication of Audit Findings no 3 - USAF

Dear Mahomed,

1.0 The reported duplicates in issued and redeemed inventory in finding 6 has been investigated and the preliminary findings, which is still subject to final verification by SAPO Internal Audit, is as follows : -

1.1 Antenna's and Set-top boxes has the same serial numbers

- 1.1.1 It seems that these errors only occurred at the SAPO Gamalakhe (46 incidents) and Springfontein (1 incident) branches. The preliminary finding is that the standing operating procedures was not followed as the stock was acknowledged incorrectly on the system by the two branches.
- 1.1.2 The prevent re-occurrence of the, above system validation for acknowledging the correct STB type against the correct serial number was since implemented.
- 1.1.3 It stands to reason that the physical stock issued would reflect different serial numbers therefore there should be no understatement of inventory. For this purpose arrangements are in progress to retrieve the proof of delivery documentation from the two branches in question for verification. You will be informed of the outcome.

1.2 Same serial number for antenna's/set-top boxes issued to difference customers

- 1.2.1 The preliminary finding is that when the issue transaction occurred at this branch, the issue receipt did not print due to a possible network glitch which is not known at the branch at that time. The branch assumed that the transaction was unsuccessful. The stock is then re-acknowledged back into the stock room to be able to re-issue the STB equipment. However, the first transaction (that did not print receipt) was also successful and therefore the duplication occurred.
- 1.2.2 It also stands to reason in this scenario that the physical stock issued would reflect different serial numbers therefore there should be also in this case no understatement of inventory. For this purpose arrangements are in progress to retrieve the proof of delivery documentation from the branches in question for verification. You will be informed of the outcome.
- 1.2.3 To prevent a re-occurrence on the above an additional validation rule needs to be implemented.

2.0 The SAPO report for the remaining finding for item 4 will follows separately.

Regards
 Anton

From: Christa Kruger
Sent: Thursday, 11 July 2019 4:10 PM

To: 'mahomed@usaasa.org.za' <mahomed@usaasa.org.za>

Cc: Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Sbusiso Xaba <Sbusiso.Xaba@postoffice.co.za>; Andre Stols <Andre.Stols@postoffice.co.za>; 'Mokgobo Sephiri' <mokgobo@usaasa.org.za>; Eunice Moeng <Eunice.Moeng@postoffice.co.za>; Thabang Tseke <Thabang.Tseke@postoffice.co.za>; Bridgette Vermeulen <Bridgette.Vermeulen@postoffice.co.za>; Mothusi Motjale <Mothusi.Motjale@postoffice.co.za>; Anton van Vuuren <Anton.vanVuuren@postoffice.co.za>

Subject: RE: Communication of Audit Findings no 3 - USAF

Dear Mahomed,

With regard to item number 5 (warehouses) in the audit finding report, please find attached the final verified SAPO variance explanation report for the reported stock differences for the reflected warehouses. The updated SAP balances for the corrections are reflected in the report.

As already communicated the reported variance explanation only in respect of the Jet Park warehouse must still be updated on SAP. Confirmation in this regard will follow separately.

With regard to the discussed issue at the Makhado warehouse, the physical stock is now reflected on SAP.

The SAPO reports for the remaining findings for items 4 and 6 follows separately.

Regards
Anton

From: Christa Kruger

Sent: Thursday, 11 July 2019 3:44 PM

To: 'mahomed@usaasa.org.za' <mahomed@usaasa.org.za>

Cc: Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Sbusiso Xaba <Sbusiso.Xaba@postoffice.co.za>; Andre Stols <Andre.Stols@postoffice.co.za>; 'Mokgobo Sephiri' <mokgobo@usaasa.org.za>

Subject: FW: Communication of Audit Findings no 3 - USAF

Dear Mahomed,

With regard to item number 5 in the audit finding report, please find attached the following :

1. The final verified SAPO variance explanation report for the reported stock differences for the reflected branches.
2. The updated SAP balances per reported branch.

As already communicated the reported variance explanation only in respect of the Brits branch will be updated on SAP once the system challenges experienced at the branch is resolved by IT. As telephonically discussed the arrangements will be made with Internal Audit to certify the variance explanation given.

The SAPO reports for the remaining findings for items 4,5 (warehouses) and 6 follows separately.

Regards
Anton

From: Anton van Vuuren

Sent: Wednesday, 10 July 2019 2:55 PM

To: Mahomed Chowan (mahomed@usaasa.org.za) <mahomed@usaasa.org.za>

Cc: Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Sbusiso Xaba <Sbusiso.Xaba@postoffice.co.za>; Christa Kruger

<Christa.Kruger@postoffice.co.za>; Andre Stols <Andre.Stols@postoffice.co.za>

Subject: FW: Communication of Audit Findings no 3 - USAF

Importance: High

Dear Mahomed

Thank you for the e-mail of which the contents have been noted.

The matter is receiving urgent attention with a view to supply USAASA with a response on the requested items at the latest by 14h00 tomorrow.

Regards

Anton

From: Mahomed Chowan [mailto:mahomed@usaasa.org.za]

Sent: Wednesday, July 10, 2019 1:25 PM

To: Anton van Vuuren

Subject: FW: Communication of Audit Findings no 3 - USAF

Dear Anton

USAASA has received the COAF no 3 in respect of inventory.

In particular items 4, 5 and 6 require assistance from SAPO.

I am meeting with the USAASA BARC chair at 3pm tomorrow and would appreciate preliminary feedback before the meeting.

Regards



Mahomed Chowan Building 1, Thornhill Office Park,
CFO 4 Bekker Road,
Tel +27 11 564 1619 Vorna Valley, Midrand, 1686
Fax +27 86 532 1360 P O Box 12601, Vorna Valley, 1686
Cel +27 72 699 4101 <http://www.usaasa.org.za/>
 mahomed@usaasa.org.za



From: Masooa,Sibongile <SibongileMA@agsa.co.za>

Sent: Wednesday, 10 July 2019 11:14 AM

To: Mary-Ann Ratlhogo <mary-ann@usaasa.org.za>; Jimmy Mashiane <jimmy@usaasa.org.za>

Cc: Mokgobo Sephiri <mokgobo@usaasa.org.za>; Mahomed Chowan <mahomed@usaasa.org.za>; Dube,Athikhwezi <AthiDU@agsa.co.za>; Mabula,Morongwa <MORONGWAMA@agsa.co.za>; Mdluli,Neo <NeoM@agsa.co.za>;

Mpofu,Thandolwenkosi <THANDOMP@agsa.co.za>
Subject: Communication of Audit Findings no 3 - USAF

Good Morning,

Please find attached communication of Audit Findings no 3 for your attention and response.

Regards,

Sibongile Masooa CA (SA)

Audit Assistant Manager • National D • Auditor-General of South Africa
Tel: +27(0)12 336 6725 • Cell +27(0) 73 803 8117 • Email: sibongilema@agsa.co.za

Auditing to build public confidence

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N

ANNEXURE N**Anton van Vuuren**

From: Christa Kruger
Sent: Thursday, July 11, 2019 5:48 PM
To: mahomed@usaasa.org.za
Cc: Jerel Ruthnam; Sbusiso Xaba; Andre Stols; 'Mokgobo Sephiri'; Anton van Vuuren; Zukiswa Ntsikeni
Subject: FW: Communication of Audit Findings no 3 - USAF
Attachments: Communication of Audit Finding 03 of 2018-19 - USAF - Inventory.docx

Dear Mahomed,

- 1.0 The reported duplicate serial numbers on inventory redeemed in finding 4 has been investigated and the preliminary findings, which is still subject to final verification by SAPO Internal Audit are as a direct result of explanations given in finding 6 on the processing of the duplicated serial numbers in the e-mail below.
- 2.0 It stands to reason that the physical stock issued would reflect different/correct serial numbers and the redeemed vouchers should have been paid out on the physical issued stock installed. For this purpose arrangements are in progress to retrieve the all the applicable installation vouchers and receipt for verification. You will be informed of the outcome.
- 3.0 The additional controls to be built in to prevent the processing of duplicate serial numbers will by default resolve duplicate reported inventory.

Regards
 Anton

From: Christa Kruger
Sent: Thursday, 11 July 2019 4:10 PM
To: 'mahomed@usaasa.org.za' <mahomed@usaasa.org.za>
Cc: Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Sbusiso Xaba <Sbusiso.Xaba@postoffice.co.za>; Andre Stols <Andre.Stols@postoffice.co.za>; 'Mokgobo Sephiri' <mokgobo@usaasa.org.za>; Eunice Moeng <Eunice.Moeng@postoffice.co.za>; Thabang Tseke <Thabang.Tseke@postoffice.co.za>; Bridgette Vermeulen <Bridgette.Vermeulen@postoffice.co.za>; Mothusi Motjale <Mothusi.Motjale@postoffice.co.za>; Anton van Vuuren <Anton.vanVuuren@postoffice.co.za>
Subject: RE: Communication of Audit Findings no 3 - USAF

Dear Mahomed,

With regard to item number 5 (warehouses) in the audit finding report, please find attached the final verified SAPO variance explanation report for the reported stock differences for the reflected warehouses. The updated SAP balances for the corrections are reflected in the report.

As already communicated the reported variance explanation only in respect of the Jet Park warehouse must still be updated on SAP. Confirmation in this regard will follow separately.

With regard to the discussed issue at the Makhado warehouse, the physical stock is now reflected on SAP.

The SAPO reports for the remaining findings for items 4 and 6 follows separately.

Regards

Anton

From: Christa Kruger
Sent: Thursday, 11 July 2019 3:44 PM
To: 'mahomed@usaasa.org.za' <mahomed@usaasa.org.za>
Cc: Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Sbusiso Xaba <Sbusiso.Xaba@postoffice.co.za>; Andre Stols <Andre.Stols@postoffice.co.za>; 'Mokgobo Sephiri' <mokgobo@usaasa.org.za>
Subject: FW: Communication of Audit Findings no 3 - USAF

Dear Mahomed,

With regard to item number 5 in the audit finding report, please find attached the following :

1. The final verified SAPO variance explanation report for the reported stock differences for the reflected branches.
2. The updated SAP balances per reported branch.

As already communicated the reported variance explanation only in respect of the Brits branch will be updated on SAP once the system challenges experienced at the branch is resolved by IT. As telephonically discussed the arrangements will be made with Internal Audit to certify the variance explanation given.

The SAPO reports for the remaining findings for items 4,5 (warehouses) and 6 follows separately.

Regards
 Anton

From: Anton van Vuuren
Sent: Wednesday, 10 July 2019 2:55 PM
To: Mahomed Chowan (mahomed@usaasa.org.za) <mahomed@usaasa.org.za>
Cc: Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Sbusiso Xaba <Sbusiso.Xaba@postoffice.co.za>; Christa Kruger <Christa.Kruger@postoffice.co.za>; Andre Stols <Andre.Stols@postoffice.co.za>
Subject: FW: Communication of Audit Findings no 3 - USAF
Importance: High

Dear Mahomed

Thank you for the e-mail of which the contents have been noted.

The matter is receiving urgent attention with a view to supply USAASA with a response on the requested items at the latest by 14h00 tomorrow.

Regards

Anton

From: Mahomed Chowan [mailto:mahomed@usaasa.org.za]
Sent: Wednesday, July 10, 2019 1:25 PM
To: Anton van Vuuren
Subject: FW: Communication of Audit Findings no 3 - USAF

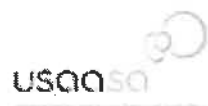
Dear Anton

USAASA has received the COAF no 3 in respect of inventory.

In particular items 4, 5 and 6 require assistance from SAPO.

I am meeting with the USAASA BARC chair at 3pm tomorrow and would appreciate preliminary feedback before the meeting.

Regards



Mahomed Chowan
CFO
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Fax +27 86 532 1360
Cel +27 72 699 4101

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<http://www.usaasa.org.za/>
mahomed@usaasa.org.za



From: Masooa, Sibongile <SibongileMA@agsa.co.za>

Sent: Wednesday, 10 July 2019 11:14 AM

To: Mary-Ann Ratlhogo <mary-ann@usaasa.org.za>; Jimmy Mashiane <jimmy@usaasa.org.za>

Cc: Mokgobo Sephiri <mokgobo@usaasa.org.za>; Mahomed Chowan <mahomed@usaasa.org.za>; Dube, Athikhwezi <AthiDU@agsa.co.za>; Mabula, Morongwa <MORONGWAMA@agsa.co.za>; Mdluli, Neo <NeoM@agsa.co.za>; Mpofu, Thandolwenkosi <THANDOMP@agsa.co.za>

Subject: Communication of Audit Findings no 3 - USAF

Good Morning,

Please find attached communication of Audit Findings no 3 for your attention and response.

Regards,

Sibongile Masooa CA (SA)

Audit Assistant Manager • National D • Auditor-General of South Africa
Tel: +27(0)12 336 6725 • Cell +27(0) 73 803 8117 • Email: sibongilema@agsa.co.za

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ANNEXURE D

Anton van Vuuren

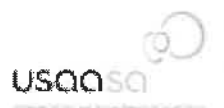
From: Mahomed Chowan <mahomed@usaasa.org.za>
Sent: Friday, July 05, 2019 5:46 PM
To: Anton van Vuuren
Cc: Lindiwe Kwele; Jerel Ruthnam; Mothusi Motjale; Eunice Moeng; Christa Kruger; Mokgobo Sephiri; Sipho Mngqibisa; Andre Stols; Rennie Pillay; Zukiswa Ntsikeni; Thabang Tseke
Subject: RE: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses

Dear Anton

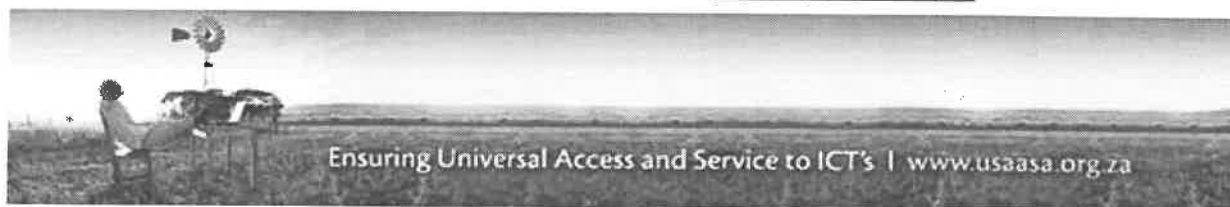
Your responses are noted and are going to be deliberated within USAASA.

The outcome will be communicated in due course.

Regards



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 Cel +27 72 699 4101 <http://www.usaasa.org.za/>
 mahomed@usaasa.org.za



From: Anton van Vuuren <Anton.vanVuuren@postoffice.co.za>
Sent: Friday, 05 July 2019 5:17 PM
To: Mahomed Chowan <mahomed@usaasa.org.za>
Cc: Lindiwe Kwele <Lindiwe.Kwele@postoffice.co.za>; Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Mothusi Motjale <Mothusi.Motjale@postoffice.co.za>; Eunice Moeng <Eunice.Moeng@postoffice.co.za>; Christa Kruger <Christa.Kruger@postoffice.co.za>; Mokgobo Sephiri <mokgobo@usaasa.org.za>; Sipho Mngqibisa <smngqibisa@usaasa.org.za>; Andre Stols <Andre.Stols@postoffice.co.za>; Rennie Pillay <Rennie.Pillay@postoffice.co.za>; Zukiswa Ntsikeni <Zukiswa.Ntsikeni@postoffice.co.za>; Thabang Tseke <Thabang.Tseke@postoffice.co.za>
Subject: FW: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses
Importance: High

Dear Mahomed

1.0 In accordance with our latest findings, the reflected variance of 55 684 units can be mainly contributed to the following two reasons:

- 1.1 The STB branch stock still in transit to the assigned branches at some of the warehouses. This stock must still be delivered and acknowledged on the system on branch level once received. This can only materialize once the current STB kits on branch level are issued with the appointment of the local installers.
- 1.2 The processing of incorrect STB stock text files received from some of the Suppliers into SAPO's SAP system. This problem dates back to the 2016/17FY and as communicated in the previous two years stock audits, this matter can only be fixed once all the SAPO DTT warehouses becomes fully operational in order to re-scan all the remaining STB stock items on warehouse level into SAP via a separate exercise.

2.0 With regard to the reported 121 antennas in surplus and 360 DTT STB serial numbers in variance for Jet Park, the final findings were as follows:

- 2.1 With the re-counting of the antenna stock it was identified that an additional pallet was counted. Revised stock count report to be submitted on the matter.
- 2.2 The analysis completed on the 360 serial numbers in variance shows that all serial numbers were issued from Bloemfontein warehouse. Please find attached the list of the verified 360 serial numbers.

3.0 If there are any issues that you would like to further on the above please do not hesitate to contact me.

Regards

Anton

From: Mahomed Chowan [mailto:mahomed@usaasa.org.za]

Sent: Friday, July 05, 2019 4:09 PM

To: Anton van Vuuren

Cc: Lindiwe Kwele; Jerel Ruthnam; Mothusi Motjale; Eunice Moeng; Christa Kruger; Mokgobo Sephiri; Sipho Mngqibisa; Andre Stols; Rennie Pillay; Zukiswa Ntsikeni

Subject: RE: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses

Dear Anton

With reference to 2.3 highlighted below we have included the Ellies stock in the analysis attached which seems to suggest that there is a shortfall of 55 684 units (NOT KITS) at SAPO.

Please revert ASAP.

Regards



Mahomed Chowan uilding 1, Thornhill Office Park,
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Cel +27 72 699 4101 <http://www.usaasa.org.za/>
 mahomed@usaasa.org.za



From: Anton van Vuuren <Anton.vanVuuren@postoffice.co.za>

Sent: Friday, 05 July 2019 8:29 AM

To: Mahomed Chowan <mahomed@usaasa.org.za>

Cc: Lindiwe Kwele <Lindiwe.Kwele@postoffice.co.za>; Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Mothusi Motjale <Mothusi.Motjale@postoffice.co.za>; Eunice Moeng <Eunice.Moeng@postoffice.co.za>; Christa Kruger <Christa.Kruger@postoffice.co.za>; Mokgobo Sephiri <mokgobo@usaasa.org.za>; Sipho Mngqibisa <smngqibisa@usaasa.org.za>; Andre Stols <Andre.Stols@postoffice.co.za>; Rennie Pillay <Rennie.Pillay@postoffice.co.za>; Zukiswa Ntsikeni <Zukiswa.Ntsikeni@postoffice.co.za>

Subject: FW: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses

Importance: High

Dear Mahomed

1.0 Thank you for your e-mail of which the contents have been noted.

2.0 From SAPO side the current status report on the 2018/19 YE DTT stock counting held on SAPO Branch and warehouse level are as follows:

2.1 The reported variances iro all the audited branches has been completed and the required proof of evidence has been submitted to USAASA. The only remaining outstanding issue is the updating of SAP iro the SAPO Brits branch. This will be done once the reported out of order Point of Sale systems has been fixed by SAPO IT.

2.2 The reported variances iro all the audited SAPO warehouses has been completed except for the SAPO DTT warehouse in Jet Park. The required SAP balances iro the warehouses completed has been submitted to USAASA. The reported variance iro the Jet Park warehouse (Surplus of 121 Antenna's and shortfall of 360 DTT STB's) has been investigated and the findings are that the 360 DTT STB stock (reported shortage) has been transferred to SAPO's DTT warehouse in Bloemfontein. SAPO SCM is in the process to update SAP accordingly. The surplus of 121 Antenna's will be verified with the planned scanning of the stock. This exercise will take place once the new forklift for the warehouse has been delivered.

2.3 The investigation of the reasons for the differences between the physical stock on hand counted and that of the serialized report are in progress and is currently receiving priority attention. The requested report will be submitted before the COB today. One of the main differences already verified are due to the SAPO DTH Satellite Dish stock currently warehoused in bulk at Ellies. As you are aware this stock is not serialized yet and will only be serialized once delivered to SAPO in the required serialized packaged format.

3.0 SAPO is fully aware of the criticality of the matter and you can rest assured of SAPO's continued committed support in this regard.

Regards

Anton

From: Mahomed Chowan [mailto:mahomed@usaasa.org.za]
Sent: Thursday, July 04, 2019 7:33 PM
To: Anton van Vuuren
Cc: Christa Kruger; Thabang Tseke; Jerel Ruthnam; Eunice Moeng; Mokgobo Sephiri; Sipho Mngqibisa
Subject: RE: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses

Dear Anton

USAASA has already received a formal letter from the AG alerting us to the differences in the reports which we obtained from SAPO. At the beginning of this week I immediately alerted SAPO of the issue before the AG letter was received.

The Chairman of USAASA visited us today on this matter and met with myself, the ACEO, the CAE, the AG amongst others.

The Board of USAASA is not going to accept a qualification on the same matter and not implement consequence management. In fact it has already started.

One of the first things the Chairman asked me in the meeting is when is SAPO going to respond to the queries raised. Time has virtually run out for the audit.

In light of this please provide the reasons for the differences by COB 5th July 2019 or provide a serialised report without differences.

Regards



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 mahomed@usaasa.org.za

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From: Mahomed Chowan
Sent: Sunday, 30 June 2019 5:30 PM
To: 'Anton van Vuuren' <Anton.vanVuuren@postoffice.co.za>
Cc: Christa Kruger <Christa.Kruger@postoffice.co.za>; Thabang Tseke <Thabang.Tseke@postoffice.co.za>; Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Eunice Moeng <Eunice.Moeng@postoffice.co.za>; Mokgobo Sephiri <mokgobo@usaasa.org.za>
Subject: FW: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses

Dear Anton

Please find in email below query on the difference in the quantities on the serialised inventory report and what was reported in the monthly dashboard attached (refer slide 31).

Kindly give this your urgent attention as USAASA must report to the AG and we are running out of time.

Regards



Mahomed Chowan
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mahomed@usaasa.org.za



From: Mokgobo Sephiri

Sent: Saturday, 29 June 2019 2:04 PM

To: Mahomed Chowan <mahomed@usaasa.org.za>

Subject: RE: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses

Hi Mahomed

I have just completed the summary of the serialised report received from SAPO. It does not have the data of inventory at ELLIES. Also note that the quantities of both warehouse and branches amounts to 688 411 items, which is almost half of 1 198 430 reported by SAPO in their March 2019 Dashboard report (attached) and the 1 228 062 that I have in the TB. I doubt that the difference would be ELLIES dishes at ELLIES warehouse. Which, if I were to take the quantities counted at ELLIES, of 280 591, there would still be a huge difference.

Summarised serialised report

	Warehouses	Branches	Totals
STB DTT	219 118	8 959	228 077
STB DTH	9 624	24	9 648
Ant DTT	350 973	9 024	359 997
Dish DTH	90 460	229	90 689
	670 175	18 236	688 411

I will in the meantime incorporate the returned inventory to reduce the difference.

Regards



Mokgobo Sephiri
Finance
Tel +27 11 564 1600
Fax +27 11 564 1629

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4 Bekker Road,
Vorna Valley, Midrand, 1686
PO Box 12601, Vorna Valley, 1686
<http://www.usaasa.org.za>

God is the light in my darkness, the voice in my silence

From: Mahomed Chowan
Sent: Friday, 28 June 2019 18:32
To: Mokgobo Sephiri <mokgobo@usaasa.org.za>
Subject: FW: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses
Importance: High

Hi Mokgobo

Please find the last Warehouse report received from Anton.
 I have searched under Bridgette, Thabang and Christa and cannot find any later.

I will follow up with Anton.

Regards



Mahomed Chowan uilding 1, Thornhill Office Park,
 CFO ↓ Bekker Road,
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 Fax +27 86 532 1360 O Box 12601, Vorna Valley, 1686
 Cel +27 72 699 4101 <http://www.usaasa.org.za/>
 mahomed@usaasa.org.za



From: Anton van Vuuren <Anton.vanVuuren@postoffice.co.za>
Sent: Friday, 07 June 2019 2:51 PM
To: Bridgette Vermeulen <Bridgette.Vermeulen@postoffice.co.za>
Cc: Eunice Moeng <Eunice.Moeng@postoffice.co.za>; Christa Kruger <Christa.Kruger@postoffice.co.za>; Andre Stols <Andre.Stols@postoffice.co.za>; Mothusi Motjale <Mothusi.Motjale@postoffice.co.za>; Thabang Tseke <Thabang.Tseke@postoffice.co.za>; Mahomed Chowan <mahomed@usaasa.org.za>; Sandile Ndaba <Sandilend@usaasa.org.za>; Sithembiso Manzini <sithembiso@usaasa.org.za>; Sipho Mngqibisa <smngqibisa@usaasa.org.za>; Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>; Mokgobo Sephiri <mokgobo@usaasa.org.za>
Subject: FW: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses
Importance: High

Der Bridgette

Noted and thank you for the updated report of which the contents have been noted.

Regards

Anton

From: Bridgette Vermeulen
Sent: Friday, June 07, 2019 12:35 PM
To: Anton van Vuuren
Cc: Estelle Holtzhausen; Mothusi Motjale; Jerel Ruthnam; Eunice Moeng; Thabang Tseke
Subject: RE: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses

Good day Anton

The variances to the following warehouses have been reconciled. See responses on the attached reports.

- Nelspruit – reconciled see attached document
- Mafikeng – reconciled see attached document
- East London – find attached response in spreadsheet
- Port Elizabeth – find attached response in spreadsheet



Bridgette Vermeulen

From: Anton van Vuuren
Sent: 05 June 2019 10:01 AM
To: Eunice Moeng <Eunice.Moeng@postoffice.co.za>
Cc: Bridgette Vermeulen <Bridgette.Vermeulen@postoffice.co.za>; Thabang Tseke <Thabang.Tseke@postoffice.co.za>; Estelle Holtzhausen <Estelle.Holtzhausen@postoffice.co.za>; Mothusi Motjale <Mothusi.Motjale@postoffice.co.za>; Jerel Ruthnam <Jerel.Ruthnam@postoffice.co.za>
Subject: RE: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses
Importance: High

Dear Eunice

Please urgently advise when the updated report on the remaining outstanding reported variances will be made available for submission to USAASA.

Tks

Anton

From: Eunice Moeng
Sent: Monday, May 27, 2019 3:23 PM
To: Anton van Vuuren
Cc: Bridgette Vermeulen; Thabang Tseke; Estelle Holtzhausen
Subject: RE: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses

Good Day Anton,

The feedback available to date was sent through on Friday. At this stage we don't any new update as you know that the team only went to Mafikeng today. PE & East London still busy scanning. Nelspruit will only be scanned as from the 3rd June 2019.

Regards,
Eunice

From: Anton van Vuuren

Sent: 27 May 2019 11:53 AM

To: Christa Kruger; Eunice Moeng

Cc: Jerel Ruthnam; Sbusiso Xaba (Mail Business); Mothusi Motjale; Andre Stols; Rennie Pillay; Thabang Tseke; Bridgette Vermeulen; Tsietsi Ramosedi; Bheki Mhlongo; Johan Mentoer; Jan Berry; Jan Machaba; James Williams; Mahomed Chowan (mahomed@usaasa.org.za); Mokgobo Sephiri (mokgobo@usaasa.org.za); Annamarie Melville; Krishnee Singh; Estelle Holtzhausen

Subject: Urgent completion of the outstanding 2018/19 SAPO DTT stock SAP balances for the remaining SAPO branches and DTT warehouses

Importance: High

Dear Christa and Eunice

1.0 Based on the USAASA's cut-off time of 30 May 2019 reflected in the e-mail below for the tabling their USAF financials to USAASA's Board on Thursday 30th May 2019, the submission of the remaining outstanding information required on the reported stock variances on SAPO branch and warehouse level has become extremely critical.

2.0 Against the back ground of the above it would be appreciated if the final updated SAP balances for the following remaining outstanding SAPO Branches and DTT warehouses can be submitted as a matter of urgency:

2.1 Outstanding SAPO branches:

2.1.1 Brandfort

2.1.2 Botshabelo

2.2 Outstanding DTT warehouses:

2.2.1 Port Elizabeth

2.2.2 East London

2.2.3 Mafikeng

2.2.4 Silverton

2.2.5 Jet Park

2.2.6 Nelspruit warehouse

3.0 Confirmation of the planned submission dates of the above remaining outstanding updated SAP balance reports by **15h00 today** to inform USAASA accordingly, would be appreciated.

Regards

Anton

From: Anton van Vuuren

Sent: Monday, 27 May 2019 9:24 AM

To: Mahomed Chowan <mahomed@usaasa.org.za>; Christa Kruger <Christa.Kruger@postoffice.co.za>

Cc: Mokgobo Sephiri <mokgobo@usaasa.org.za>; Victor Mulaudzi <victor@usaasa.org.za>; Jan Berry

<Jan.Berry@cfgrp.co.za>

Subject: RE: Inventory with the installer

Importance: High

Dear Mahomed

Noted.

Dear Christa

Please arrange accordingly.

Tks

Anton

From: Mahomed Chowan [mailto:mahomed@usaasa.org.za]

Sent: Monday, May 27, 2019 9:18 AM

To: Anton van Vuuren; Christa Kruger

Cc: Mokgobo Sephiri; Victor Mulaudzi; Jan Berry

Subject: RE: Inventory with the installer

Dear Anton

My timelines are that the Board Audit and Risk Committee (BARC) is meeting today at 10am to review and recommend the USAF financials to the Board on Thursday 30th May.

Submission of the Board approved AFS is due to National Treasury and the AG on 31 May 2019.

Please submit the information that SAPO has now.

Regards



Mahomed Chowan uilding 1, Thornhill Office Park,
CFO 4 Bekker Road,
Tel +27 11 564 1619 orna Valley, Midrand, 1686
Fax +27 86 532 1360 O Box 12601, Vorna Valley, 1686
Cel +27 72 699 4101 <http://www.usaasa.org.za/>
 mahomed@usaasa.org.za



From: Anton van Vuuren <Anton.vanVuuren@postoffice.co.za>

Sent: Monday, 27 May 2019 9:01 AM

To: Christa Kruger <Christa.Kruger@postoffice.co.za>; Mahomed Chowan <mahomed@usaasa.org.za>

Cc: Mokgobo Sephiri <mokgobo@usaasa.org.za>; Victor Mulaudzi <victor@usaasa.org.za>; Jan Berry

<Jan.Berry@cfgrp.co.za>

Subject: RE: Inventory with the installer

Importance: High

Dear Christa

Noted, thank you.

Dear Mahomed

I trust you find this in order.

Regards

Anton

From: Christa Kruger

ent: Monday, May 27, 2019 6:23 AM

To: Anton van Vuuren

Cc: Mokgobo Sephiri; Victor Mulaudzi; Mahomed Chowan; Jan Berry

Subject: RE: Inventory with the installer

Good morning Anton,

A meeting was arranged during the weekend. Sithembiso is meeting with us at 10h00 today. Please be reminded that the stock from the branches is still in transit and the last date of return is today. This information then needs to be scanned at Jet Park which can be made available next week as once the serial numbers are received the remainder of the information must be extracted from the STB database as per previous exercise.

Thanks

Christa

From: Anton van Vuuren

ent: Friday, 24 May 2019 4:44 PM

To: Christa Kruger <Christa.Kruger@postoffice.co.za>

Cc: Mokgobo Sephiri <mokgobo@usaasa.org.za>; Victor Mulaudzi <victor@usaasa.org.za>; Mahomed Chowan <mahomed@usaasa.org.za>

Subject: RE: Inventory with the installer

Importance: High

Dear Christa

Forwarded for your information and urgent assistance, please.

It would be appreciated if the requested information can be submitted to USAASA at the latest by **12h00 on Monday, 27 May 2019**.

Regards

Anton

From: Mahomed Chowan [mailto:mahomed@usaasa.org.za]
Sent: Friday, May 24, 2019 3:25 PM
To: Anton van Vuuren
Cc: Mokgobo Sephiri; Victor Mulaudzi
Subject: Inventory with the installer

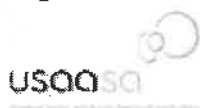
Dear Anton

On the 10th May 2019, I alerted the USAASA CEO on outstanding information from the Operations department regarding inventory.

I am not sure if anyone from USAASA Operations have contacted SAPO in the last 2 weeks for the info. The USAF financials have been prepared in the absence of this info.

The info sought is the inventory that is still with the installers and not installed and not returned to Jet Park. Is this available per installer and per serial number?

Regards



Mahomed Chowan	Building 1, Thornhill Office Park,
CFO	4 Bekker Road,
Tel +27 11 564 1619	Vorna Valley, Midrand, 1686
Fax +27 86 532 1360	P.O. Box 12601, Vorna Valley, 1686
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	mahomed@usaasa.org.za



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Device type	Bloemfontein	Cape Town	Durban	East London	George	Kimberly	Jetpark	Marikeng
BUA								
DTH STB	9,447	-	145	-	-	-	-	-
DTH Dish	2,198	4,320	5,673	11,949	3,492	-	720	720
DTT STB	10	340	9,020	48,965	1,800	-	-	-
DTT STB	17,315	-	60	81,905	-	-	-	2,945
DTT Ant	5,400	29,308	-	12,510	9,798	-	20,860	5,525
DTT Ant	1,895	4,060	6,761	-	-	-	-	34,265
Total	36,065	38,028	21,659	155,329	15,090	-	21,580	43,455

	SAPO Warehouses - Serial no Report	Branches - DTT Retail on hand Report	Returns - Warehouse	Returns - Branches	Totals	USAASA TB Total	Difference
STB DTT	219,118	100,829	6,204	592	326,743	344,857	18,114
STB DTH	9,624	2,972	141	396	13,133	12,930	203
Ant DTT	350,973	99,864	3,296	0	454,133	496,333	42,200
Dish DTH	371,051	7,282	36	0	378,369	373,942	4,427
	950,766	210,947	9,677	988	1,172,378	1,228,062	55,684

	Warehouses - Serial no Report	Warehouses Physical Count	Difference
STB DTT	219,118	211,592	- 7,526
STB DTH	9,624	9,563	- 61
Ant DTT	350,973	364,634	13,661
Dish DTH	371,051	373,342	2,291
	950,766	959,131	8,365

Makhado	Mthata	Nelspruit	PE	Polokwane	Silverton	Wits	ELLIES	Total	Cost per unit	Value
-	-	-	-	-	12	20		9,624	R 614.29	R 5,911,926.96
24,480	1,440	3,549	6,910	2,814	17,896	4,299		90,460	R 441.71	R 39,957,086.60
840	-	8,370	1,885	8,785	8	7,135		87,158	R 687.94	R 59,959,474.52
18,720	-	600	55	-	4,360	6,000		131,960	R 689.26	R 90,954,749.60
25,920	-	8,642	550	-	48	19,385		137,946	R 177.70	R 24,513,004.20
53,400	-	76,115	35	10,835	25,861			213,027	R 135.09	R 28,777,817.43
123,360	1,440	97,276	9,435	22,434	48,185	36,839		670,175		R 250,074,059.31

P

ANNEXURE P**Anton van Vuuren**

From: Anton van Vuuren
Sent: Friday, July 26, 2019 6:55 PM
To: Mahomed Chowan (mahomed@usaasa.org.za)
Cc: Jerel Ruthnam; Mothusi Motjale; Eunice Moeng; Christa Kruger; Sbusiso Xaba (Mail Business); Thabang Tseke; Bridgette Vermeulen
Subject: RE: USAF Management Letter SAPO 26072019
Attachments: SAPO warehouse SAP balances adjusted- 22 July2019 (002) (Autosaved).xlsx; FW: SAP balances for Inventory at warehouse

Importance: High

Dear Mahomed

- 1.0 Please find attached the requested updated report with the associated support documentation for the reported stock variances on **SAPO Warehouse level** for your further attention.
- 2.0 If there are any issues that you would like to further clarify, please do not hesitate to contact me or Eunice directly.

Regards

Anton

From: Anton van Vuuren
Sent: Friday, July 26, 2019 4:09 PM
To: Mahomed Chowan (mahomed@usaasa.org.za)
Cc: Jerel Ruthnam; Mothusi Motjale; Eunice Moeng; Christa Kruger; Sbusiso Xaba (Mail Business)
Subject: RE: USAF Management Letter SAPO 26072019
Importance: High

Dear Mahomed

- 1.0 Pursuant to the e-mail below, please find attached the requested updated report with the associated support documentation for the reported stock variances on **SAPO Branch level** for your further attention.
- 2.0 The updated report for the reported stock variances on SAPO Warehouse level are still in progress and follows separately.

Regards

Anton

From: Anton van Vuuren
Sent: Friday, July 26, 2019 10:48 AM
To: Mahomed Chowan (mahomed@usaasa.org.za)
Cc: Jerel Ruthnam; Mothusi Motjale; Eunice Moeng; Christa Kruger; Sbusiso Xaba (Mail Business)
Subject: FW: USAF Management Letter SAPO 26072019
Importance: High

Dear Mahomed

- 1.0 Thank you for your e-mail of which the contents have been noted.
- 2.0 Please except our sincere apology for the Uington error. The necessary controls will be put in place to prevent a re-occurrence.
- 3.0 The requested verification and updating of the current reflected difference between inventory counted and inventory as per SAP system on SAPO warehouse and branch level in the attached report is receiving attention with a view to submit the updated tables with the required supporting documentation before the COB today.

Regards

Anton

From: Mahomed Chowan [<mailto:mahomed@usaasa.org.za>]
Sent: Friday, July 26, 2019 9:24 AM
To: Anton van Vuuren
Cc: Christa Kruger
Subject: USAF Management Letter SAPO 26072019

Hello Anton

As discussed this is an extract of the management letter in soft copy for updating for both warehouse and post office.

As discussed it was very embarrassing to defend SAPO SAP numbers and then get confirmation that Uington as an example was actually excluded from the Serialised Inventory report and the auditors were correct.

Please revise the table as discussed and provide the supporting schedules or the email dates if sent previously.

Thank you

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SAPO updated DTT warehouse stock variance report dated 26 July 2019

No	Warehouse	Date of correction	Corrected SAP results after 31 March 2019 count				Variance explanations on DTT warehouse level
			Dish Ellies	DTH STB Bua Africa Decoder	DTTA Antennas	DTT STB Decoders	
1	Cape Town	-	4,320	-	33,285	340	
2	George	24 May 19	3,510	-	9,805	1,800	The variance of -530 DTHS was due to incorrect transferring and processing of orders for Cape Town. The 18 units of DTHS were transferred from George to Silverton after the correction. The 18 units have been transferred back to George after agreeing that they are not going to send the stock to Silverton. the corrected SAP balance is back at 3 509 plus 1 unit that does not have a serial number.
3	Polokwane	24 May 19	2,815	-	10,835	8,785	The variance of -840 DTTA and -842 DTTSTB was due to incorrect transferring for Makhado orders. The 3 units however counted at Polokwane at year end, they were later transferred to Silverton and hence Silverton inventory is increased with 3 plus 2 units which were not counted at Polokwane at year end.
4	Makhado	24 May 19	24,480	-	79,320	19,560	The warehouse was not activated at the time of the count, it was later activated and now the physical stock is reflecting on SAP
5	Port Elizabeth	13 Jun 19	6,910	-	585	1,940	The total variance was due to incorrect transferring and processing of orders.
6	East London	4 Jul 19	11,950	55	12,510	130,862	The total variance was due to incorrect transferring and processing of orders.
7	Durban	24 Apr 19	5,675	145	6,760	9,080	Total of DTHS 5675 is inclusive of the 1440 that is physically located at Ladysmith the 50 DTHSTB is as a result of stock transfer requested done on the 28.03.2019. Thus at the year end figures differ from the count that took place on the 22nd March 2019.
8	Nelspruit	7 Jun 19	3,550	-	84,765	8,970	The variance of 10 DTTSTB was due to incorrect transferring.
9	Mafikeng	5 Jun 19	720	-	39,790	2,945	The variances against Mafikeng was due to incorrect order processing and transfers done by Bloemfontein warehouse. Mafikeng variances were adjusted. SCM will investigate and provide feedback on the 20 DTHSTB units.
10	Uppington	-	3,669	-	3,045	1,344	
11	Bloemfontein	9 May 19	2,198	9,447	7,095	17,325	The total variance was due to incorrect transferring and processing of orders between Mafikeng and Bloemfontein warehouse. Corrected SAP balance includes the delivery of 10 800 units which was there at the time of year end count. 50 units were transferred back from Mafikeng however the units were at Bloem at the time of count.
12	Silverton (PTA)	21 Jun 19	17,872	-	25,909	4,363	The variances was due to incorrect transfer and order processing of stock. 2045 units were processed after year end count. The total of 13 848 for DTTSTB was a typing error. The physical total as at year end for Silverton is 4 340, SAP quantity 4363 and the variance was due to the 23
13	Ellies (JHB)	-	280,591	-	-	-	
14	Witspos	25 Apr 19	4,300	-	19,795	7,545	Year end balance for DTTA was 20 782 as per SAP, the surplus variance of 987 was due to an incorrect transfer between the Wits and Bloemfontein warehouse.
15	Jetpark						With the re-counting of the antenna stock it was identified that an additional pallet was counted and that one item has been stolen during 2017. Signed off count sheets to follow separately. This resulted in total of 20 879 DTTA stock and 720 DTH Dish stock onhand at the Jet Park warehouse on 31 March 2019. SAP correction to be confirmed. The variance of 360 DTTSTB units was due to incorrect transfer of stock to Bloemfontein which were eventually issued to a branch. Detail serial numbers of transferred stock has been submitted to USAASA.

Q

ANNEXURE Q

Anton van Vuuren

From: Anton van Vuuren
Sent: Friday, July 26, 2019 4:09 PM
To: Mahomed Chowan (mahomed@usaasa.org.za)
Cc: Jerel Ruthnam; Mothusi Motjale; Eunice Moeng; Christa Kruger; Sbusiso Xaba (Mail Business)
Subject: RE: USAF Management Letter SAPO 26072019
Attachments: SAPO updated USAF Management Letter dated 26 July 2019.docx; SAPO Variance analysis - update 26 July 2019.xlsx; Annecure A (Ref 1 1 - Ref 1 3).pdf; Annecure B (Ref 1 4 - Ref 1 5).pdf; Annecure C(Ref 1 6 - Ref 1 7).pdf
Importance: High

Dear Mahomed

- 1.0 Pursuant to the e-mail below, please find attached the requested updated report with the associated support documentation for the reported stock variances on SAPO Branch level for your further attention.
- 2.0 The updated report for the reported stock variances on SAPO Warehouse level are still in progress and follows separately.

Regards

Anton

From: Anton van Vuuren
Sent: Friday, July 26, 2019 10:48 AM
To: Mahomed Chowan (mahomed@usaasa.org.za)
Cc: Jerel Ruthnam; Mothusi Motjale; Eunice Moeng; Christa Kruger; Sbusiso Xaba (Mail Business)
Subject: FW: USAF Management Letter SAPO 26072019
Importance: High

Dear Mahomed

- 1.0 Thank you for your e-mail of which the contents have been noted.
- 2.0 Please except our sincere apology for the Uington error. The necessary controls will be put in place to prevent a re-occurrence.
- 3.0 The requested verification and updating of the current reflected difference between inventory counted and inventory as per SAP system on SAPO warehouse and branch level in the attached report is receiving attention with a view to submit the updated tables with the required supporting documentation before the COB today.

Regards

Anton

From: Mahomed Chowan [mailto:mahomed@usaasa.org.za]
Sent: Friday, July 26, 2019 9:24 AM
To: Anton van Vuuren

Cc: Christa Kruger

Subject: USAF Management Letter SAPO 26072019

Hello Anton

As discussed this is an extract of the management letter in soft copy for updating for both warehouse and post office.

As discussed it was very embarrassing to defend SAPO SAP numbers and then get confirmation that Upington as an example was actually excluded from the Serialised Inventory report and the auditors were correct.

Please revise the table as discussed and provide the supporting schedules or the email dates if sent previously.

Thank you

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SAPO updated Branch DTT stock variance explanation report dated 26 July 2019

SAP					
Office name	Product code	Description	On hand 2019/07/08	Reference	SAPO Variance analysis
UMHLANGA ROCKS	DTHS	DTH SATELLITE DISH	0	1.1	The wrong acknowledgement of stock types were corrected by the branch. SAPO Internal Audit also visited the branch on 29/04/2019 and count the stock as follows: QEC – 15 / Temic – 5 / CZ 20. The situation in this office is 100% correct now. Certified IA counted 450 antenna and 450 CZ and 2 Ellies. The stock was re-counted by SAPO's Quality and Oversight Officer and the auditor from USAASA on 30 April 2019 and the same stock count was found as per SAPO Audit report tabled at the meeting held on 26 April 2019. Proof as attached. SAP still reflects an amount of 436, due to system error, IA Recount and only 1 Ellies dish missing. Matter reported to SAPO S&I for investigation Rub number 431/2020. DTHS was returned by the DOC and the 4 DTT decoders was found on the shelf by Security and Investigations. Report to be made available on Monday.
UMHLANGA ROCKS	DTTA	DTT ANTENNA	20	1.1	
UMHLANGA ROCKS	DTTSTB	DTT DECODER	20	1.1	
POLOKWANE	DTHS	DTH SATELLITE DISH	2	1.2	
POLOKWANE	DTHSTB	DTH DECODER	0	1.2	
POLOKWANE	DTTA	DTT ANTENNA	450	1.2	
POLOKWANE	DTTSTB	DTT DECODER	436	1.2	
EAST LONDON	DTHS	DTH SATELLITE DISH	18	1.3	
EAST LONDON	DTHSTB	DTH DECODER	17	1.3	
EAST LONDON	DTTA	DTT ANTENNA	118	1.3	
EAST LONDON	DTTSTB	DTT DECODER	118	1.3	
POTCHEFSTROOM	DTHSTB	DTH DECODER	0	1.4	
POTCHEFSTROOM	DTTA	DTT ANTENNA	868	1.4	
POTCHEFSTROOM	DTTSTB	DTT DECODER	868	1.4	
STANDERTON	DTHSTB	DTH DECODER	0	1.5	
STANDERTON	DTTA	DTT ANTENNA	317	1.5	
STANDERTON	DTTSTB	DTT DECODER	336	1.5	
RANDBURG	DTTA	DTT ANTENNA	40	1.6	
RANDBURG	DTTSTB	DTT DECODER	40	1.6	
BRITS	DTTA	DTT ANTENNA	1,963	1.7	IA found 1920 antenna (11 surplus) and confirmed 62 surplus decoders. It is expected that the surplus is due to an outstanding acknowledgment of the stock on the system. A manual stock count was completed on the 16 April 2019 and the results reflect QEC and Temic - 11 Surplus ,Decoders 62 surplus. See attached proof. Acknowledgement of stock on system to take place once branch out of order workstations has been fixed by IT.
BRITS	DTTSTB	DTT DECODER	1,880	1.7	



Auditing to build public confidence

AUDITOR-GENERAL
SOUTH AFRICA

MANAGEMENT REPORT

Universal Service and Access Fund

31 March 2019

Communicated to the accounting authority on: July 2019

REF



AUDITOR-GENERAL
SOUTH AFRICA

Auditing to build public confidence

MANAGEMENT REPORT

Universal Service and Access Fund

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MANAGEMENT REPORT TO THE ACCOUNTING AUTHORITY ON THE AUDIT OF THE UNIVERSAL SERVICE AND ACCESS FUND FOR THE YEAR ENDED 31 MARCH 2019

INTRODUCTION

1. The purpose of the management report is to communicate audit findings and other key audit observations to the accounting authority and does not constitute public information. This management report includes audit findings arising from the audit of the financial statements, performance information and compliance with legislation for the year ended 31 March 2019.
2. These findings were communicated to management and the report details management's response to these findings. The report includes information on the internal control deficiencies that we identified as the root causes of the matters reported. Addressing these deficiencies will help to improve the audit outcome.
3. In accordance with the terms of engagement, our responsibility in this regard is to:
 - express an opinion on the financial statements
 - express a conclusion in the management report on the usefulness and reliability of the reported performance information for selected programme and report the material findings in the auditor's report
 - report on material findings relating to compliance with specific requirements in key applicable legislation, as set out in the general notice issued in terms of the Public Audit Act, 2004 (Act No. 25 of 2004) (PAA).

Our engagement letter sets out our responsibilities and those of the accounting authority in detail.

4. This management report consists of the overall message arising from the audit, summary of key findings and observations, annexures containing the detailed audit findings and annexures to the report on the audit of performance information.
5. The auditor's report is finalised only after the management report has been communicated. All matters included in this report that relate to the auditor's report remains in draft form until the final auditor's report is signed. In adherence to section 50 of the PAA, we do not disclose any information obtained during the audit and contained in this management report.

SECTION 1: Interactions with stakeholders responsible for oversight and governance

6. During the audit cycle, we met with the following key stakeholders responsible for oversight and governance to communicate matters relating to the audit outcome of the Public Entity:

Key stakeholder	Purpose of interaction	Number of interactions
Board of Directors	The purpose of this interaction was to brief the board of directors about the new amendments to the Public Audit Act	1
Audit committee	<ul style="list-style-type: none"> Second Quarter results of the public entity Third quarter results of the public entity To discuss the Audit strategy and Engagement letter The Financial Statements 	4
Acting Chief Executive Officer Chief Financial Officer	The purpose of this interaction was to discuss the inventory	2

7. At these interactions, we highlighted the following key matters affecting audit outcomes and the auditee:
- A way to improve the audit outcome by clearing the inventory qualification.
8. Some stakeholders made commitments to implement initiatives that can maintain/improve the audit outcome. The commitments given and the progress of previous commitments are included in section 3.

SECTION 2: Matters relating to the auditor's report

AUDIT OF THE FINANCIAL STATEMENTS

9. We identified material misstatements in the financial statements during the audit. These misstatements were not prevented or detected by the Public entity's system of internal control. These material misstatements also constitute non-compliance with section 55(1) of the Public Finance Management Act (PFMA).
10. The misstatements that were not corrected form the basis for the qualified opinion on the financial statements.

Material misstatement			Impact R current year	Impact R prior year
Financial statement item	Finding	Occurred in prior year		
Material misstatements not corrected				
Current assets				
Inventory	Opening balance of inventory is overstated due to duplicate serial numbers.	Yes	99 251	0
Inventory	Inventory listing as per the serialised inventory listing, inventory at branches and the inventory returned at Jetpark was agreed to the balance of inventory as disclosed in the annual financial statements and differences were noted	No	39 079 624	
Inventory	Inventory not returned by installers included in the closing balance of inventory	No	21 186 907	
Inventory	Duplicate serial numbers on inventory redeemed	No	737 418	
Inventory	Difference between inventory counted and inventory as per SAP system	No	2 885 591	
Material misstatements corrected				
Commitments	Payments included in Commitment schedule could not be verified	No	30 393 066	

Management report of Universal Services and Access Fund

1. Difference between inventory counted and inventory as per SAP system**Audit Finding**

In terms of the PFMA section 51(1) (a) (i): "An accounting authority for a public entity must ensure that that public entity has and maintains effective, efficient and transparent systems of financial and risk management and internal control."

The physical stock count for the year ended 31 March 2019 was conducted in various SAPO warehouses and branches across the country, and below is the summary of the differences that were noted in this regard:

WAREHOUSES:**1. DTHS/ DTH STB**

DTH STB		Stock item Physically Counted			Stock on hand as per SAP on 31 March 2019			Variances		
		Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa	Dish - Ellies	DTH STB - TEMIC	DTH STB - Bua Africa
1	Cape Town	4 320	-	-	4 320	100	-	-	-100	-
2	George	3 510	-	-	3 492	-	-	18	-	-
3	Polokwane	2 815	-	-	2 814	-	-	1	-	-
4	Port Elizabeth	6 922	-	-	6 910	-	-	12	-	-
5	East London	11 975	-	-	11 949	-	-	26	-	-
6	Durban	4 235	-	195	5 675	-	145	-1 440	-	50
7	Mafikeng	720	-	20	720	-	-	-	-	20
8	Upington	3 669	-	-	-	-	-	3 669	-	-
9	Bloemfontein	2 199	-	9 337	2 198	-	9 447	1	-	-110
10	Silverton (PTA)	17 896	-	11	17 896	-	12	-	-	-1
11	Witspos	4 300	-	-	4 290	-	-	10	-	-
	Total QTY	62 561		9 563	60 264	100	9 604	2 297	-100	-41
	Rate per unit (R)							441,71	135,09	614,29
	Amount (R)							1 014 607,87	-13 509,00	-25 185,89
	Total Amount (R)							975 912,98		

2. DTTA

Antennas		Stock item Physically Counted – Antennas		Stock items as per SAP on 31 March 2019 - Antennas		Variances - Antennas	
No	Warehouse	QEC	TEMIC	QEC	TEMIC	QEC	TEMIC
1	Cape Town	29 325	3 960	29 308	3 960	17	-
2	Port Elizabeth	780	25	550	35	230	-10
3	East London	-	12 260	12 510	-	-12 510	12 260
4	Nelspruit	8 645	76 120	8 642	76 115	3	5
5	Mafikeng	14 300	33 660	5 525	34 265	8 775	-605
6	Upington	3 035	10	-	-	3 035	10
7	Bloemfontein	5 400	1 645	5 400	1 695	-	-50



Management report of Universal Services and Access Fund

8	Silverton (PTA)	74	27 880	48	25 861	26	2 019
9	Witspos	3 955	15 840	19 385	-	-15 430	15 840
10	Jetpark	21 000	-	20 860		140	-
	Total QTY	97 284	226 555	112 337	159 812	-15 714	29 489
	Rate					177,70	135,09
	Total amount					-2 792 377,80	3 980 967,21
	Total Difference					1 188 589,41	

3. DTT STB

No	DTT STB Warehouse	Stock item Counted Physically - DTT STB		Stock item as per SAP on 31 March 2019 - DTT STB		Variances - DTT STB	
		Leratadima	CZ	Leratadima	CZ	Leratadima	CZ
1	Cape Town	-	340	-	-	-	340
2	Polokwane	-	8 788	-	8 785	-	3
3	Port Elizabeth	-	2 125	55	1 885	-55	240
4	East London	81 897	49 213	81 905	48 965	-8	248
5	Mafikeng	10 115	-	2 945	-	7 170	-
6	Upington	1 274	70			1 274	70
7	Bloemfontein	6 465	10	17 315	10	-10 850	-
8	Silverton (PTA)	4 340	1	4 360	8	-20	-7
9	Witspos	-	7 545	6 000	7 135	-6 000	410
	Total QTY	104 091	68 092	112 580	66 788	-8 489	1 304
	Rate per unit (R)					689,26	614,29
	Amount (R)					-5 851 128	801 034
	Total Amount (R)					-5 050 094	

BRANCHES

1. DTHS/ DTH STB

No	Location of branch	Stock item Counted Physically - DTH		Stock item as per SAP DTH		Variances - DTH		Ref
		Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa	Dish - Ellies	DTH STB - Bua Africa	
1	Umlanga Rocks	-	-	15		0	-	1.1
2	Polokwane (29879)	1	0	2	-	0	-	1.2
3	East London	18	15	19	17	0	0	1.3
		19	15	36	17	0	0	
	Rate per unit (R)					441,71	614,29	
	Amount (R)					-7 509	-1 229	
	Total Amount (R)					-8 738		



Management report of Universal Services and Access Fund

2. DTTA

		Stock item Counted Physically - Antennas		Stock item as per SAP - Antennas		Variances - Antennas		Ref
No	Location of branch	QEC	TEMIC	QEC	TEMIC	QEC	TEMIC	
1	Potchefstroom – 30379	858	10	857	10	0	-	1.4
2	Standerton	45	272	46	272	0	-	1.5
3	Polokwane (29879)	155	-	450	-	0	-	1.2
4	Brits	1 545	350	1 559	350	0	-	1.7
		2 603	632	2 912	632	0	-	
Rate per unit (R)						177,7	135,09	
Amount (R)						-54 909	-	

3. DTT STB

		Stock item Counted Physically - DTT STB		Stock item as per SAP DTT STB		Variances - DTT STB		Ref
No	Location of branch	Leratadima	CZ	Leratadima	CZ	Leratadima	CZ	
1	Umhlanga Rocks	-	15		5	-	0	1.1
2	Randburg	-	60		20	-	0	1.6
3	Standerton	21	315	20	315	0	-	1.5
4	Polokwane (29879)		435		426	-	0	1.2
5	East London	-	114		118	-	0	1.3
		1 916	959	1 915	904	0	0	
Rate per unit (R)						689,26	687,84	
Amount (R)						689,26	37 831,20	
Total Amount (R)						38 520,46		

This has resulted in overstatement of inventory by R 2 885 591

Internal control deficiency

Financial and performance management

The Senior Manager: BDM did not implement controls over daily and monthly processing and reconciling transactions

Recommendation

Management should ensure that inventory counts are conducted regularly to ensure that the inventory on hand agrees to inventory on SAP.

Management response

Management is in agreement that SAPO SAP balances may not agree with the inventory physically counted. However SAPO and USAASA do not agree with the accuracy of the tables in the finding. As an example the Upington warehouse was shown as a blank but the Stock on Hand (SOH) report received from SAPO SAP shows values. There is 3 045 DTTA counted and 3 045 on



Management report of Universal Services and Access Fund

the report. There is 1 344 DTTSTB counted and 1 344 on the report. There is 3 669 DTHS and 3 669 on the report. (Evidence supplied)

Name: Trevor Nivi

Position: AEM:Operations

Date: 23 July 2019

Auditor's conclusion

Management comment is noted, however the Uington report that management is referring to was not included in the serialised inventory listing that was submitted for audit. Management should provide a detailed response addressing all the differences. Therefore the finding remains.

DRAFT

R

ANNEXURE R



19 August 2019

Office of the GCEO

Mr Sipho Mngqibisa
 Acting Chief Executive Officer
 Universal Service and Access Agency of South Africa
 Building 1, Thornhill Office Park
 94 Bekker Road
 Vorna Valley
 1686

Physical Address
 National Postal Centre (NPC)
 497 Sophie de Bruyn Street
 (Cnr Jeff Masemola Street)
 Pretoria
 0002

Postal Address
 PO Box 10 000
 Pretoria
 0001

Tel: 012 407-7735

Email
 jacqui.brodie@postoffice.co.za
 Lindiwe.kwele@postoffice.co.za

Dear Mr Mngqibisa,

Impact of the 2019/20 BDM rollout on SAPO's DTT planned targets and revenue

Based on the DCDT's rollout plan for the BDM program, SAPO planned the following targets to ensure that the objectives of the program from a registration and distribution perspective are met. The table below illustrates the performance against the planned targets for 2018/19 and the 2019/20 FY to date:

Detail	Target	Actual	Variance	SAPO Revenue Shortfall (R'm)
2018/19FY:				
1. STB Registrations	1,000,000	326,368	-673,632	R301.6m
2. STB Issues to recipients	850,000	192,942	-657,058	
2019/20FY:				
1. STB Registrations – Q1	106,200	33,223	-72,977	R42.5m
2. STB Issues to recipients –Q1	90,000	0	-90,000	
3. STB Registrations for the year (note 1)	424,800			R107m projected
4. STB Issues to recipients for the year (note 2)	806,864			

Notes:

(1) & (2) The DCDT's updated 2018/19 rollout plan presented to the Ministry on **15 May 2019** reflected the following registration and STB issue targets for 2019/20, respectively:

(i) STB registration target: **3.7 million**. This target includes the upfront registration of the projected 3.3 million needy households for the DTT Voucher program.

(ii) STB issue target: **857k**. This target is the current balance of total STB kit stock purchased by USAASA that must still be issued.

The following main reasons resulted to date that the planned rollout targets in the 1st quarter in the 2019/20 FY could not materialise:

(i) The adjustment of the phased-in starting date of the DTT Volunteer Registration campaign on provincial level from April 2019 to July 2019. Only a total of **8 540 (0.2%) registrations** has been completed via the appointed DTT Registration Agents as at 31 July 2019. Taking the registration results to date and the complexed consultation and implementation process to be followed for the appointment of the DTT Volunteers via the Community Workers Programme (CWP) on Provincial into consideration and subject thereto that the registration process can be fast tracked via the

Directors: C Ngidi (Chairperson); N Simamane (Deputy Chairperson); D Marote; Dr M Molefi; K Matthews; E Rabohale; M Zakwe; Dr C Nwella; Adv K Rasethaba; M Barnes (GCEO); L Kwele (GCOO); J Dlamuka (Acting GCFO); D Dada (Group Company Secretary)

Reg Name: Suid-Afrikaanse Poskantoor (SOC) Ltd
 Registration number: 1991/005477/30, FSP 43462

Community Hall approach with an effective mobilisation awareness program, it is estimated that approximately 1.7 million households (45.9% of the 3.7million households) will be registered by 31 March 2020. The DTT Volunteer activation process per local Municipality will have to be drastically fast tracked to achieve the desired registration results over the remaining 8 months.

(ii) The extension of the starting date and approach for the phased-in deployment of the local installers from April to September 2019. The phased-in expiry of the appointed installers contracts during the period November 2018 to January 2019, which also impacted the 2018/19 FY. This resulted in the no issuing of the registered STB kits over the last 6 months. The current backlog on the registered STB kits still to be issued increased to 511.9k as at 31 July 2019. The last target date confirmed for the deployment of the local installers was 1 September 2019 with a view to clear the backlog during the period September 2019 to 31 March 2020. Based on the latest developments, it is the understanding that USAASA's approach is to embark on a separate tender process per Province for the appointment of the local installers with the Free State Province as the 1st priority.

Taking the full impact of this approach and the latest timelines planned with the phased-in deployment of the local installers in the Free State Province as 1st priority into consideration, it seems that deployment will now only commence from 1 November 2019. This will be subject thereto that USAASA's procurement process is completed within the next 2 months. Based on the remaining projected STB issues for the Free State Province (141 547 STB kits) and taking the timelines for the activation of the deployment of the local installers for the next prioritised Province(s) into consideration, it is estimated that a total of 200k STB kits (23.3% of the remaining 857k STB kits), will be distributed during the period Nov 2019 to 31 March 2020. This will result that only 24.7% of the STB issue target for 2019/20 will be achieved.

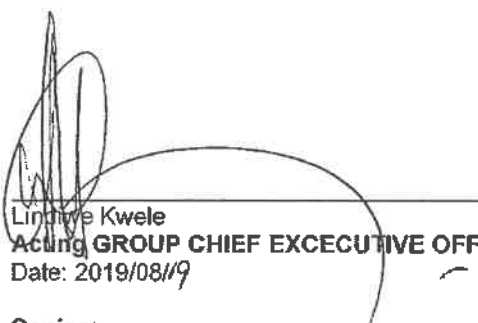
Due to the above delays, SAPO could also not to date realize the DTT budgeted revenue for the 1st quarter in the 2019/20FY. This also has a negative impact for SAPO's additional costs incurred for available resources to support the project deliverables, deficit in planned revenues and consequential cash flow deficits since we are unable to effect the planned drawdowns from the allocated DTT funding. SAPO is therefore experiencing challenges to fully fund all the DTT expenditure incurred.

There is also a serious implication on the delay in the reduction of the DTT warehousing cost due to the delay in the appointment of the installers, which could have further funding challenges for SAPO and the overall BDM program. The top priority focus area should therefore be to clear the current registered STB issue backlog of **511.9k registered STB kits** in line with the DCDT's focussed rollout plan by 31 March 2020. This achievement will result that the current remaining STB stock on-hand being reduced by a further 60%, of which the benefits from a rollout and cost perspective are self-explanatory. The critical success factor in this regard, however remains the urgent deployment of the required local installers.

Going forward we need to meet to discuss the action and mitigation plan from USAASA's side to ensure that SAPO meets its planned targets for the 2019/20FY.

SAPO is committed to ensure the success of the BDM Program.

Yours sincerely,



Lindivye Kwele
Acting GROUP CHIEF EXECUTIVE OFFICER
Date: 2019/08/19

Copies:

Ms Nomvuyiso Batyi: Acting Director General, Department of Communications
Mr Robert Nkuna: Acting Director-General, Department of Telecommunications and Postal Services
Dr Fhatuwani Mutuvhi: DTPMO

ANNEXURE S

Anton van Vuuren

From: Christa Kruger
Sent: Thursday, September 06, 2018 3:54 PM
To: Sithembiso Manzini
Cc: Aubrey Mathinjwa; Sandile Ndaba; Fhatuwani Dr. Mutuvhi; Wonder Dlangamandla; Anton van Vuuren; Krishnee Singh; Annamarie Melville; Bheki Mhlongo
Subject: FW: Cable
Attachments: VID-20180614-WA0003.mp4

Dear Sithembiso,

The e-mail below for your attention, please. More and more exchanges are requested because of the cable that does not fit. Please see attached video.

Your investigation and feedback would be appreciated.

Regards

Christa Kruger

DTT : Retail Operational Centre
 South African Post Office SOC Limited
 Landline: (012) 407 7288
 497 Sophie Du Bruyn Street, Pretoria

Post Office 

From: Christa Kruger
Sent: 15 June 2018 10:24 AM
To: Aubrey Mathinjwa <aubreym@usaasa.org.za>
Cc: Sandile Ndaba <Sandilend@usaasa.org.za>; Sithembiso Manzini <sithembiso@usaasa.org.za>; Anton van Vuuren <Anton.vanVuuren@postoffice.co.za>; Krishnee Singh <Krishnee.Singh@postoffice.co.za>; Fhatuwani Dr. Mutuvhi <fhatuwani@doc.gov.za>; Wonder Dlangamandla <wonder@doc.gov.za>
Subject: FW: Cable

Dear Aubrey,

The attached video has reference. Kindly investigate, please.

Thanking you

Regards
 Christa

From: Daniel September
Sent: 15 June 2018 09:28 AM
To: Krishnee Singh <Krishnee.Singh@postoffice.co.za>
Cc: Bheki Mhlongo <Bheki.Mhlongo@postoffice.co.za>
Subject: FW: Cable

Krishnee,

Please see e-mail below regarding Pampierstad as discussed.

Thanks and Regards

Daniel September
Retail: RPOA Operations
SA Post Office SOC Limited
0514024066
1866879410
0824473249
Cnr of St Andrews and East Burger (CBD) Bloemfontein
Daniel.September@PostOffice.co.za



From: Fanny Halenyane
Sent: 15 June 2018 09:25 AM
To: Daniel September <Daniel.September@postoffice.co.za>
Subject: Cable

Clients are turning back decoder because they say the cable is big it does not fit to the decoder pin Manufactured by Leratadima Acknowledged 28-05-2018 Issued 28-05-2018

Fanny S Halenyane
S A Post Office
Pampierstad
8566

T

ANNEXURE T**Christa Kruger**

From: Christa Kruger
Sent: Wednesday, 20 March 2019 10:45 AM
To: 'Sithembiso Manzini'
Cc: Anton van Vuuren; 'Mahomed Chowan'; Krishnee Singh
Subject: STB STOCK RETURNED TO JET PARK - NATIONAL ANALYSIS

Dear Sithembiso,

The worksheet is 68MB, please bring along a device to copy the analysis. (I am not in on Friday, but Krishnee will be here)

Regards
Christa

From: Christa Kruger
Sent: Wednesday, 20 March 2019 10:42 AM
To: 'Mahomed Chowan' <mahomed@usaasa.org.za>; 'Mokgobo Sephiri' <mokgobo@usaasa.org.za>; 'Lavhelesani Netshidzivhani' <lavhe@usaasa.org.za>; 'mduduzi@usaasa.org.za' <mduduzi@usaasa.org.za>; 'Aubrey Mathinjwa' <aubrey@usaasa.org.za>; 'Sandile Ndaba' <Sandilend@usaasa.org.za>; 'Sithembiso Manzini' <sithembiso@usaasa.org.za>; Jan Berry <Jan.Berry@cfgrp.co.za>
Cc: Anton van Vuuren <Anton.vanVuuren@postoffice.co.za>; Krishnee Singh <Krishnee.Singh@postoffice.co.za>; Annamarie Melville <Annamarie.Melville@postoffice.co.za>; Kgabo Mokgohloa <Kgabo.Mokgohloa@postoffice.co.za>
Subject: STB STOCK RETURNED TO JET PARK - NATIONAL ANALYSIS

Dear All,

The national analysis for the STB equipment returned to Jetpark by installation companies and branches is now concluded.

The worksheet unfortunately is too large to send via e-mail. It would be appreciated if Sithembiso can make a turn to collect the data and analysis. I will then also go through the analysis with him.

Note: I also would like to thank my team for their assistance during this exercise.

Regards

Christa Kruger
DTT : Retail Operational Centre
South African Post Office SOC Limited
Landline: (012) 407 7288
497 Sophie Du Bruyn Street, Pretoria

Post Office 

STB Unredeemed STB Equipment returned to the Jet Park Warehouse

	NATIONAL
Number of STB items returned	19584 items

STATUS OF RETURNED EQUIPMENT

	Number of STB items returned	ISSUED	REDEEMED	Other
DTTA	9347	3574	5568	205
DTTSTB	10074	8429	1519	126
DTHS	159	46	113	0
OTHER	4	0	0	4
	19584	12049	7200	335